

Conference Program

Friday, May 19

Pre-Conference for New Users

Friday, May 19

Prior registration is required

Registration Desk

Pre-Conference & Innovative Workshop Attendees

7:30 a.m. - 2:00 p.m. Mineral Foyer

Main Conference Attendees

2:00 p.m. - 6:00 p.m. Mineral Foyer

Innovative Interfaces' Pre-Conference Workshop

Prior registration is required

INN-Reach Under the Hood

Friday, May 19

9:00 a.m. - 12:00 noon Centennial H

Tim Auger, Product Manager, Innovative Interfaces,
Lynne Branche-Brown, Product Manager, Innovative Interfaces

While INN-Reach is easy for both patrons and staff to use, there are many details that make INN-Reach a very rich and sophisticated product. This workshop is designed to give library staff using INN-Reach greater knowledge about the inner-workings of the product. Details of the Union Catalog and Resource Sharing will be presented and analyzed. Intended for Local System Administrators and other staff who work with the INN-Reach product at the local system level.

Morning Break for Innovative Workshop

10:15-10:30 a.m. Back of Centennial H

New Users Conference Welcome & Opening Remarks

10:00 a.m. - 10:25 a.m. Centennial A

Friday, May 19 Session A 10:30 a.m. - 11:30 a.m.

A1 Inventory - Do You Know Where Your Stuff Is?

Also presented at G3 & P6..... Centennial B

Module: Circ /Audience Level: All users

Coordinator/Presenter: Carol Gyger, III Systems Administrator,
Fort Collins Public Library

Presenter: Crystal Bollman, Assistant Circulation Supervisor, Fort
Collins Public Library

Presenter: Chris Cortez, Assistant Circulation Supervisor, Fort
Collins Public Library

<http://www.innovativeusers.org/iug2006/programs/A1>

Do you REALLY know where your stuff is? Is your database cluttered with missing items? We will discuss our inventory philosophy and overview of the methods we've used for 9 years. We will show you our 5 year inventory plan and how we pull it off efficiently. This presentation is specific to public libraries but the methods might be useful to academic libraries as well.

A2 Customizing Your WebOPAC - the Long and the Short of it

Also presented at I3 Centennial A

Module: WebOPAC /Audience Level: Beginner

Coordinator/Presenter: Aimee Fifarek, Library Technology
Supervisor, Scottsdale Public Library

Presenter: Stephen Bollinger, Internet Specialist, The Capital Area
District Library

<http://www.innovativeusers.org/iug2006/programs/A2>

A discussion of the process of updating an out-of-the-box OPAC to improve usability and appearance. Attendees will get tips for doing a quick redesign by focusing on the three highest impact areas: briefcit.html, the TOPLOGO and BOTLOGO tokens, and My Millennium settings. Session continues with a discussion on how to organizationally approach a redesign that is applicable in all library settings. Co-presenters Steven Bollinger and Aimee Fifarek will also give suggestions for traversing the various danger zones - both technical and political - that are sure to accompany any redesign process.

A3 Innovative's Consulting Services

Also presented at I11..... Centennial C

Module: Services /Audience Level: All users

Coordinator/Presenter: Sandy Westall, Vice President, Library Service, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/A3>

This session will highlight the new consulting services that Innovative is offering and show where they may be of most use for you.

Afternoon Break for Innovative Workshops

3:15 p.m.—3:30 p.m. Back of Centennial H

Friday, May 19
Session B 1:30 p.m.–2:30 p.m.

B1 Creative Create Lists: Tips, Tricks, and Traps

Also presented at G1 & O2..... Centennial B

Module: Stats/Reports /Audience Level: All users

Coordinator/Presenter: Elizabeth B. Thomsen, Member Services Manager, NOBLE

<http://www.innovativeusers.org/iug2006/programs/B1>

Create Lists is one of the best features of the system, useful for all kinds of projects in all departments and all types of libraries. This program is an overview of some of the more creative ways to use the program for booklists, collection management and more, with an emphasis on tips, tricks and traps, and ways to make the most out of your output.

B2 Setting up Your Acquisitions Systems (Ask the Acq Experts)

..... Centennial A

Module: Acq/Ser /Audience Level: Beginner

Coordinator/Presenter: Corey Seeman, Associate Director for Information Resources and Systems, Kresge Business Administration Library, University of Michigan

Presenter: Mary Ellen Kenreich, Acquisitions Librarian, Portland State University

<http://www.innovativeusers.org/iug2006/programs/B2>

This session provides an overview of the Millennium financial system and provides some useful tips on setting up your funds, reports, vendors, and other codes. Also discussed will be setting up your funds and use of the system to match the fiscal close method that is used at your institution.

B3 Circulation Parameters -- a Better Approach

..... Centennial C

Module: Circ /Audience Level: All users

Coordinator/Presenter: Georgia Fujikawa, Manager, Training Programs, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/B3>

The circulation parameters tables can be approached as a series of random entries, or they can have an organizational structure that will aid in clarity, long term maintenance, and readability. How to look at the tables as overlapping opportunities to carry hierarchical and logical structures throughout your system.

Afternoon Break for New Users

2:30 p.m.–2:45 p.m. Corridor D

Innovative Interfaces' Pre-Conference Workshop

Prior registration is required

Disaster Recovery Seminar: How to Use the System to Help Recover Collections and/or Operations

Friday May 19

2:00 p.m.–5:00 p.m. Centennial H

Judith Clark, Information Resources and Training Coordinator,
Innovative Interfaces

Know what you need to do to prepare for a disaster before one happens. We will discuss preparations for different types of disasters, such as a fire, hurricane, flooding, or hardware failure. We will also review what to do when the unthinkable happens and the library finds itself in the midst of a disaster scenario. What are the first steps? Once the most critical and immediate responses have been made, then what? We'll look at recovery, service continuity, and other issues involved in getting the library back to full functionality, focusing on how Innovative's software can assist with this process.

Friday, May 19
Session C 2:45 p.m.–3:45 p.m.

C1 From Novice to Expert : Exposing the Power of Global Update

Also presented at I1 & O1..... Centennial B

Module: Cat /Audience Level: Intermediate

Coordinator/Presenter: Robin Trehaven, Deputy University Librarian, University of Fort Hare (member of the SEALS Library Consortium)

<http://www.innovativeusers.org/iug2006/programs/C1>

The presentation explores the functionalities of Global Update, starting from the perspective of the novice. Gradually, but systematically, additional functionalities are introduced, that begin to expose the full power of the module. Aimed primarily, but not exclusively, at intermediate users. A working knowledge of the Create Lists module is assumed. No special audience type. The presentation is based on practical training sessions conducted for the SEALS Library Consortium, and on a presentation given at the South African Innopac User Group Conference held in November 2004.

C2 If They "Request" It, It Will Come (WebOPAC Request and Holds Workflow)

..... Centennial A

Module: Circ /Audience Level: Beginner

Coordinator/Presenter: Louise Lowe, Circulation Librarian, Mercer University

<http://www.innovativeusers.org/iug2006/programs/C2>

This session is for users who share collections across multiple locations (branch/campuses). It suggests ways to increase efficiency which ensures that WebOPAC requests and holds are satisfied in a timely manner. Learn how to keep patrons happy with guidelines on processing, tracking, and managing holds and paged requests.

C3 How to Design a System

..... Centennial C

Module: Systems /Audience Level: All users

Coordinator/Presenter: Georgia Fujikawa, Manager, Training Programs, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/C3>

The focus will be on designing a new Millennium system that is much more than a map of the previous system, but is rather an attempt to optimize your database to fully use the capabilities of Millennium. What kind of statistics do you want? What OPAC display do you want? What patron and staff limits do you want? What special or unique features or collections do you have that you would like to highlight? Migration to a new system gives the opportunity to design what you want, not simply design around what you have. This session is for new customers, as well as customers considering a redesign of some element of their database.

Friday, May 19
Session D 4:00 p.m.–5:00 p.m.

D1 Data Exchange: Importing and Exporting Data

Also presented at N1..... Centennial B

Module: Systems /Audience Level: Beginner

Coordinator/Presenter: Paddy Satzer, Associate Director for Technical Services, University of St.Thomas

<http://www.innovativeusers.org/iug2006/programs/D1>

This presentation will provide an introduction to Millennium's Data Exchange mode (as of release 2006LE). Data Exchange is used to import and export batches of MARC records in Millennium - this function was called Read/Write MARC records in the character-based Innopac. The session will cover: loading patron records, loading batches of bibliographic records, exporting a file of bibliographic records, as well as some tips for successful record loads. If time and technology permits, live demos will be included.

D2 Ask the Circ Experts

..... Centennial A

Module: Circ /Audience Level: All Users

Coordinator/Presenter: Kriss Ostrom, Head of Circulation and Information Services, Michigan State University

Presenter: Jason Boland, Product Manager, Innovative Interfaces

Presenter: Georgia Fujikawa, Manager, Training Programs, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/D2>

This has been a popular forum at the New Users' meeting for several years. Talk with people who really know the Circ system and bring questions, both specific and general, about how to better utilize the circulation subsystem.

D3 Navigating Innovative

Also presented at L11 Centennial C

Module: Services /Audience Level: All users

Coordinator/Presenter: Mary Chevreau, Vice President, North American Customer Sales, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/D3>

When you have a question or a problem, how do you get to the correct person at Innovative? This session will show you how to navigate Innovative to get to the person who can help you quickly.

Reception for New Users

Friday, May 19

5:30 p.m.—7:00 p.m..... Centennial F-G

Attendees of the New Users' Pre-Conference are invited to attend this special reception

Hosted by Innovative Interfaces

Saturday, May 20

Special Services

Registration Desk

7:00 a.m.–5:00 p.m. Mineral Foyer

Birds of a Feather Room

11:30 a.m.–5:30 p.m. Granite B - C

Breakfast Concession

7:30 a.m.–9:00 a.m. Capitol Foyer

Job Placement Room

12:00 p.m.–5:30 p.m. Agate B

Innovative Area (Demo Room & Help Desk Annex)

11:00 a.m.–5:30 p.m. Mineral Hall F-G

Exhibit Hall

11:00 a.m.–5:30 p.m. Centennial Foyer

E-Mail/Internet Room

12:00 p.m.–8:00 p.m. Quartz

Opening Session

9:00 a.m.–11:00 a.m. Centennial Ballroom

Start the conference by joining us at the opening session, presented by the Innovative Users Group and Innovative Interfaces. The program will begin with a presentation by Jerry Kline, Chairman and CEO of Innovative Interfaces and followed by the keynote presentation.

Keynote speaker Nancy Davenport is the President of the Council on Library and Information Resources. Prior to her appointment in 2004 she was with the Library of Congress, where she had very broad experience and held multiple senior leadership positions.

Ms. Davenport has also served as the Associate Director for Special Programs in the Congressional Research Service. From 1990 to 1997, Ms. Davenport directed a training program for Members of Parliament and their staffs in the new democratic states of Central and Eastern Europe, which was sponsored by the US Congress and carried out by the Library of Congress.

The opening session will conclude with a brief IUG business meeting and the popular IUG raffle of various local gifts. You must attend the session and be present to win!

Innovative Law Users Group Luncheon (ILUG)

11:30 a.m.–12:30 p.m. Capitol Ballroom 1-3

****Prior Registration Required****

Coordinator: Tom Baker (2005/2006 Chair, ILUG), Library Systems Coordinator, Arthur W. Diamond Law Library, Columbia University

Come join your law librarian colleagues for lunch and an informal sharing of experiences with Innovative. Newer law librarians are encouraged to attend as an opportunity to meet other law librarians and find out how the Innovative Law Users Group can assist you.

Poster Sessions

11:00 a.m.–11:45 a.m. Centennial Foyer

Poster sessions are exhibits that share unique or interesting practices that IUG members have integrated with their Innovative systems. Poster sessions are showcased in a time slot that is not in conflict with other presentation, giving you an opportunity to meet and speak with the poster presenters. Come see what our colleagues are doing!



Poster presenters, including the **Be Innovative** winners, will be on hand this morning to answer your questions. The posters will remain on display throughout the conference.

Saturday, May 20 Session E 1:30 p.m.–2:30 p.m.

E1 Using Create Lists & Statistics for Database Maintenance/Quality Control

Also presented at L5 Capitol 5-7

Module: Stats/Reports /Audience Level: All users

Coordinator/Presenter: Arlene Hanerfeld, Associate University Librarian for Technical & Collection Development, Randall Library, UNC Wilmington

<http://www.innovativeusers.org/iug2006/programs/E1>

Your library catalog is more than just a means of providing access to holdings; it also provides data about your collection. Create Lists, Statistical Reports, and Global Update are quality control tools that can ensure accurate bibliographic, item, checkin, and order records. Arlene will demonstrate regular accuracy checks and scheduled maintenance that you can use to keep your database looking marvelous! It will be just like having a personal trainer for your database!

E2 The Use and Application of MARC 21 Format for Holdings Data (MFHD) in Millennium

..... Centennial E

Module: *Cat & Acq/Ser / Audience Level: All users*

Coordinator/Presenter: Paul Moeller, Serials Cataloger, University of Colorado at Boulder

Presenter: Wen-ying Lu, Catalog Librarian and Linguistics Bibliographer, Michigan State University

Presenter: Frieda Rosenberg, Head, Serials Cataloging, University of North Carolina at Chapel Hill

Presenter: Dao Rong Gong, Systems Librarian, Michigan State University

<http://www.innovativeusers.org/iug2006/programs/E2>

This session will present an overview of the use and application of MARC 21 Format for Holdings Data (MFHD) in Millennium. Topics include MARC and NISO standards; levels of detail; paired and textual statements; and how they work together in Millennium. The session will also place Millennium's use of holdings in context with the larger serials world by discussing the exchange of holdings information, how holdings information works with other ILL products, how OCLC's implementation of the MFHD for local holdings could impact Millennium users; and possible developments in the use of MFHD in Millennium.

E3 Troubleshooting Holds

Also presented at P7 Centennial A

Module: *Circ / Audience Level: All users*

Coordinator/Presenter: Madeleine Bombeld, Assistant University Librarian for Access Services, University of North Carolina Wilmington

Presenter: Daniel M. Pfohl, Associate University Librarian for Computing Services, University of North Carolina Wilmington

<http://www.innovativeusers.org/iug2006/programs/E3>

Troubleshooting holds can be a daunting task. Using actual problems, the presenters will demonstrate a problem-solving approach based on understanding and verifying the numerous system and procedural decisions that affect the behavior of holds. The presenters will discuss selected pertinent Manager-Controlled Options/Settings, System Options, Circulation Options, Loan Rules, WWWOPTIONS, etc. – what they are, where to find them, how they work. Some example categories of holds that often cause problems include holds on missing items, bibliographic-level holds, In-Transit holds, and expired holds. An aggressive, systematic approach to resolving these issues is the focus of this presentation.

E4 System Management Forum

..... Centennial C

Module: *Systems / Audience Level: All users*

Coordinator/Presenter: Lynne D. Lysiak, Coordinator, Systems Team, Appalachian State University

Presenter: Monica Ertel, Director, Customer Service Department, Innovative Interfaces

Presenter: Steve Bade, Systems Librarian, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/E4>

This Forum is an open discussion with Innovative staff and the audience covering a wide range of system management issues for all levels of users in all types of libraries.

E5 Using Bugzilla to Track IT Work Requests and Regain (Some of) Our Sanity

..... Mineral Hall B-C

Module: *Services / Audience Level: All Users*

Coordinator/Presenter: Peggy Shaughnessy, Web Applications Developer, Fort Collins Public Library

Presenter: Eric Sisler, Library Applications Specialist, Westminster Public Library

Presenter: Veronica Smith, Automation Coordinator, Westminster Public Library

<http://www.innovativeusers.org/iug2006/programs/E5>

Bugzilla is an open-source, industrial-strength bug tracking system used by many organizations worldwide. Although designed to track bugs in commercial products, Westminster Public Library and Fort Collins Public Library have adapted it to track problems and other work requests that need the attention of each library's IT department. Bugzilla provides a web-based method of entering, tracking, updating, and resolving issues submitted to IT staff. It is an extremely useful tool for prioritizing projects, creating a knowledge base, and covering for staff who are out of the office. Come see how Bugzilla might be useful in your organization!

E6 Output Vouchers: Interfacing ILL with Your Campus or Institution's Financial Information System

..... Centennial B

Module: *Acq/Ser / Audience Level: Intermediate*

Coordinator/Presenter: Mary Ellen Kenreich, Acquisitions Librarian, Portland State University

<http://www.innovativeusers.org/iug2006/programs/E6>

Some libraries or departments are double keying invoices for payment. Invoices are created in ILL to maintain detailed fund accounting in the ILS, and then these same invoices are keyed into a campus system so vendors can be paid. ILL's Output Vouchers process can eliminate this double keying. The presentation will share PSU's experience in setting up a work-saving process that turns ILL invoice data into Banner invoice data. It will cover from what the process was before the interface, to how it works now, including important considerations, tips from other libraries, and local programming required from campus IT staff.



Remember to Visit the Exhibits!

Located in the Centennial Foyer

E7 Multiple Approaches to an Automated Storage and Retrieval System (ASRS): Successes Earned and Lessons Learned

.....*Mineral Hall A*

Module: Circ /Audience Level: All users

Coordinator/Presenter: Geoffrey Skinner, Technical Services Coordinator, Sonoma State University

Presenter: Raye Lynn Thomas, Access Services Coordinator, Sonoma State University

Presenter: Donna Resetar, Assistant University Librarian, Valparaiso University

Presenter: Ann Kebabian, Head of Cataloging, Colgate University

<http://www.innovativeusers.org/iug2006/programs/E7>

Does your library have an ASRS? Considering getting one? Valparaiso University has adapted an automated storage and retrieval system (ASRS) for use in a smaller academic library. Colgate University stores current, high-demand materials in their ASRS while their building undergoes renovation and expansion. Sonoma State University fully integrates the 40%+ of their collection housed in an ASRS with consistent, rapid retrieval through their catalog. This panel presentation will describe the experiences of these libraries, ranging from new implementation to 6 years of use, with collection preparation, database setup, system configuration, initial loading, post-installation procedures, campus response, and long-term maintenance issues.

E8 Millennium in School Library Environments (both Circulation and Acquisitions)

.....*Centennial F*

Module: Services /Audience Level: All users

Coordinator/Presenter: Jody Gehrig, Director, Educational Resource Services, Denver Public Schools

Presenter: Janne Cookman, Library System Analyst, Educational Resource Services, Denver Public Schools

<http://www.innovativeusers.org/iug2006/programs/E8>

This program will explore the specific issues that arise when a Millennium system is implemented in a school district environment. From the perspective of the Denver Public Schools' implementation, this session will focus on some of the issues specially associated with Acquisitions and Circulation including ordering and receiving classroom materials that are not part of branch library holdings, record duplication when doing large-volume ordering, and setting up circulation parameters for a wide variety of schools. This session would be useful for school libraries and larger consortia that have school member libraries.

E9 Integrating WebOPAC Products: How Things Work Together

.....*Centennial D*

Module: WebOPAC /Audience Level: All users

Coordinator/Presenter: Julie Dore, Library Training Consultant, Innovative Interfaces

Presenter: Sarah Hickman, Product Manager, Innovative Interfaces

Presenter: Ronnie Storey-Ewoldt, Customer Sales Representative, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/E9>

The WebOPAC is so full of features now. This session will cover the relationships between products like WebBridge, ERM, Web Access management, SSL, Scoping, Limiting and related features.

E10 ERM Development Update

.....*Centennial G*

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: Ted Fons, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/E10>

A review of the development and uses of Electronic Resource Management focusing on the real-world needs of libraries in managing their electronic resources. This presentation explores the solutions that Electronic Resource management provides to the library's problems of acquiring, reporting, troubleshooting and providing access to electronic resources.

E11 Library as Community: Reviews, Ratings, Feeds and the Future

Also presented at K9..... Centennial H

Module: WebOPAC /Audience Level: All users

Coordinator/Presenter: Dinah Sanders, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/E11>

Do outreach online with exciting development that connects and involves patrons with your library catalog. Come see how new content - including user-submitted book reviews - can be beautifully integrated in the 2006LE and 2006 releases.

E12 MetaData Builder and XML in Millennium

.....*Mineral Hall D-E*

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: Rice Majors, Product Manager, Innovative Interfaces

Presenter: Dana Kemp, Library Training Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/E12>

MetaData Builder allows you to effectively manage your rapidly expanding digital collections using Dublin Core and Encoded Archival Description as an alternative to MARC. This session will be an overview of this new product with suggestions for situations in which it is appropriate.

Afternoon Break

2:00 p.m. – 3:30 p.m. Centennial, Capitol and Mineral Foyers

Saturday May 20
Session F 3:00 p.m.–4:00 p.m.

F1 Playing With "Matches": Using Regular Expressions in Create Lists

Also presented at M5..... Capitol 5-7

Module: Stats/Reports /Audience Level: Advanced

Coordinator/Presenter: Richard V. Jackson, Catalog Librarian / Database Manager, Huntington Library

<http://www.innovativeusers.org/iug2006/programs/F1>

Regular expressions are a sophisticated but underutilized tool that can bring a great deal of power to your searches in Create Lists. Using the "matches" condition, it is possible to find patterns of data that cannot be isolated any other way. This presentation will cover a complete explanation of regular expression syntax and provide several practical examples. The focus will be on database maintenance, but applications in other areas will also be shown.

F2 Automating Millennium and Telnet Tasks Using Windows-based Scripting

Also presented at P5..... Centennial A

Module: Systems /Audience Level: Intermediate

Coordinator/Presenter: Christina Hennessey, Systems Librarian, Loyola Marymount University

<http://www.innovativeusers.org/iug2006/programs/F2>

Do you find yourself repeating similar but elaborate steps of instructions every week or month in Millennium or the character-based system? Wouldn't you like that time freed up to do less mind-numbing tasks? This session will show how to use Windows-based scripting to automate tasks you perform on a regular basis, such as authority file loads, table-of-contents loads, loading Serials Solutions MARC records, and initializing backup tapes. The installation of Windows scripting and the basics of the scripts will be explained, along with tips on modifying the scripts for your own use. Several scripts for both Millennium and character-based systems (through Windows Telnet and AnzioWin) will be demonstrated.

F3 RSS and the WebOPAC

Also presented at J7..... Centennial E

Module: WebOPAC /Audience Level: All users

Coordinator/Presenter: Kristen Hewitt, Manager of Support Services, Westerville Public Library

Presenter: Corey Seeman, Associate Director for Information Resources and Systems, Kresge Business Administration Library, University of Michigan

Presenter: Dinah Sanders, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/F3>

With Release 2006 LE, WebOPAC pages can display RSS feeds in a great variety of formats. In this presentation, the speakers will be discussing some of the ways to use and take advantage of this new feature of the WebOPAC. Also, the presenters will be discussing the

the new outgoing feeds with the new 2006 Feed Builder product. The presenters will be focusing on both the technology itself and then talk about how RSS can enrich the users experience.

F4 Implementing WebBridge in the WebOPAC and Millennium - Nuts & Bolts

Also presented at P8..... Centennial C

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: Bob Duncan, Systems Librarian, Lafayette College

<http://www.innovativeusers.org/iug2006/programs/F4>

Unlike other OpenURL resolver products, WebBridge offers libraries the ability to link to appropriate resources from the WebOPAC and Millennium modules based on information in bib and item records. Intended for all potential and current WebBridge users, this session will cover pre-implementation decisions as well as the nuts and bolts of configuring WebBridge to offer resources from within Innovative products. Linking to resources from non-Innovative origins will be covered in session H6.

F5 Floating and Rotating Your Collections

..... Centennial B

Module: Circ /Audience Level: All users

Coordinator/Presenter: Tyra L. Ealy, Computer Systems Manager, Warren-Trumbull County Public Library

Presenter: Kathleen Halloran, Systems Administrator, Jefferson County Public Library

Presenter: Ann Cress, Associate Director of Public Services, Jefferson County Public Library

<http://www.innovativeusers.org/iug2006/programs/F5>

Drawing upon the experiences at the Warren-Trumbull County Public Library and Jefferson County Public Library, this presentation will focus on two underutilized circulation functions: Floating Collections and Rotating Collections. Floating Collections reduce transit time by allowing material to reside at the library where it is checked in. Rotating Collections allows materials to move (as a group) from branch to branch at scheduled intervals. These are two resources that let material spend less time in transit and more time in the hands of patrons. The Floating Collections portion uses Innovative's Floating Collections Module. The Rotating Collections portion of the program is based on a homegrown procedure, not on the Mobile Collections Module.

F6 Regional Users Group Roundtable

..... Centennial F

Module: Services /Audience Level: All users

Coordinator/Presenter: John Culshaw, Associate Professor and Faculty Director for Systems, University of Colorado at Boulder

<http://www.innovativeusers.org/iug2006/programs/F6>

This roundtable session is for regional user group leaders, planners, and organizers to get together and talk about concerns and issues they have faced with their organizations. This session is intended to provide a time to discuss and brainstorm ideas, issues, and problems

such as organizational concerns, distance, target audiences, maintaining momentum, relationship with the national IUG, and the like.

F7 Configuring WAM Statistics: One Site's Design

Also presented at M1.....Mineral Hall A

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: Anne Donohue, MeL Delivery Coordinator, Michigan Library Consortium

Presenter: Debbi Schaubman, MelCat Program Coordinator, Michigan Library Consortium

Presenter: Sarah Hickman, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/F7>

The new WAM Statistics are extremely configurable. This session describes using the new functionality to gather relevant data in a consortial environment. The Michigan eLibrary (MeL) gateway (<http://mel.org>) is available worldwide and provides licensed resources to Michigan residents. Come and hear how the statistics gathered through WAM have been utilized to give staff and stakeholders the information they need to make informed decisions.

F8 An Automated Tool for Generating Custom Search Forms

Also presented at J4.....Mineral Hall B-C

Module: WebOPAC /Audience Level: All users

Coordinator/Presenter: Eric Hinsdale, Library Technology Coordinator, Carleton College

Presenter: Galen Wetterling, Library Information Technology Assistant, Gould Library

<http://www.innovativeusers.org/iug2006/programs/F8>

Many Innovative libraries create custom search forms to allow users to perform common searches. For instance, we have a custom form that allows users to create a list of all of our DVD holdings or search DVDs by title, subject, and studio/director/actor. To create such a form a member of the library staff usually needs to understand the basics of HTML and JavaScript and must be comfortable modifying and writing this code. We have developed an automated tool that allows librarians to create custom search forms simply by clicking a few check boxes and filling in search terms on a web page. A new web page containing the custom form is then generated which can be uploaded to any web server. This useful tool gives librarians the power to create their own course- or subject-specific search pages without having to master HTML or JavaScript coding or to ask for help from technical staff.

F9 Statistical Reports

Also presented at H8.....Mineral Hall D-E

Module: Stats/Reports /Audience Level: All users

Coordinator/Presenter: Judith Clark, Information Resources and Training Coordinator, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/F9>

Come and hear about the statistical reports that are available on the Millennium system.

F10 Cataloging Development Update

Also presented at P11..... Centennial D

Module: Cat /Audience Level: All users

Coordinator/Presenter: Rice Majors, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/F10>

Millennium Cataloging continues to grow and mature. Come hear about the latest features and get a preview of upcoming development.

F11 Acquisitions & Serials Update including ISBN13

Also presented at I8..... Centennial H

Module: Acq/Ser /Audience Level: All users

Coordinator/Presenter: Ted Fons, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/F11>

This session will cover both enhancement to the Millennium Acquisitions and Serials modules, as well as changes coming to support ISBN13.

F12 Circulation Development Update

Also presented at J8..... Centennial G

Module: Circ /Audience Level: All users

Coordinator/Presenter: Jason Boland, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/F12>

Release 2006 will provide Millennium Circulation users with many new features and this session will cover what's coming this summer.

Innovative Interfaces' Demo Room

..... Mineral Hall F-G

Stop by the Innovative Interfaces Demo Room for product demonstrations and Help Desk assistance.

Saturday May 20
Session G 4:30 p.m.–5:30 p.m.

G1 Creative Create Lists: Tips, Tricks, and Traps

Also presented at B1 & O2..... Capitol 5-7

Module: Stats/Reports /Audience Level: All users

Coordinator/Presenter: Elizabeth B. Thomsen, Member Services Manager, NOBLE

<http://www.innovativeusers.org/iug2006/programs/G1>

Create Lists is one of the best features of the system, useful for all kinds of projects in all departments and all types of libraries. This program is an overview of some of the more creative ways to use the program for booklists, collection management and more, with an emphasis on tips, tricks and traps, and ways to make the most out of your output.

G2 Thoroughly Modern Millie: The Flapper's Guide to Modernizing Workflows Using Millennium Serials

Also presented at O3.....Mineral Hall B-C

Module: Acq/Ser /Audience Level: All users

Coordinator/Presenter: Deberah England, Serials & Electronic Resources Librarian, Wright State University Libraries

Presenter: Julie Dore, Library Training Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/G2>

Are you still tap dancing to the processes of the last century? Do you want to kick up your heels and eliminate existing processes to free up staff time for new processes? If thoroughly modernizing workflows is your fancy then this program is "Johnnie on the spot" for you! Topics will include re-assigning periodicals check-in work to student employees and utilizing review files for binding, claiming, and database maintenance projects. The session will wrap up with suggestions for utilizing Ted Fon's "Tips and Tricks" to improve efficiencies and streamline workflows.

G3 Inventory - Do You Know Where Your Stuff Is?

Also presented at A1 & P6..... Centennial A

Module: Circ /Audience Level: All users

Coordinator/Presenter: Carol Gyger, III Systems Administrator, Fort Collins Public Library

Presenter: Crystal Bollman, Assistant Circulation Supervisor, Fort Collins Public Library

Presenter: Chris Cortez, Assistant Circulation Supervisor, Fort Collins Public Library

<http://www.innovativeusers.org/iug2006/programs/G3>

Do you REALLY know where your stuff is? Is your database cluttered with missing items? We will discuss our inventory philosophy and overview of the methods we've used for 9 years. We will show you our 5 year inventory plan and how we pull it off efficiently. This presentation is specific to public libraries but the methods might be useful to academic libraries as well.

G4 WebOPACs for Different Organizations Through Scopes and Stylesheets

..... Centennial B

Module: WebOPAC /Audience Level: Beginner

Coordinator/Presenter: Bryan P. Carson, Electronic Services Librarian, Middlebury College

<http://www.innovativeusers.org/iug2006/programs/G4>

Middlebury College provides the catalog for the local historical museum and the public library as well as 3 libraries on campus. We therefore have to deliver separately branded OPACs from the same database. We do this through scoping, CSS, and WWWoptions. These will be interesting for folks delivering parts of their databases as scopes to organizations that are separate and have very different branding. This is an example of the customization possible with CSS and scoping. ---- Ilsley Public Library
<http://biblio.middlebury.edu/search~S17> which is a SCOPE of Middlebury College's WebOPAC
(<http://biblio.middlebury.edu/search~S2>)

G5 Millennium Cataloguing Forum

..... Centennial E

Module: Cat /Audience Level: All users

Coordinator/Presenter: Penny Swanson, Head, Cataloguing Division, Simon Fraser University Library

Presenter: Gale E. Eckerson, Manager, Library Applications, CW/Mars

Presenter: Rice Majors, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/G5>

An open forum to discuss the features, function, and foibles of the III cataloging modules, especially Millennium. Topics may include spine label printing, authority control processing, managing headings reports, data exchange, z39.50 importing of records and anything else you bring to the meeting!

G6 Link Resolvers: An Introduction for Reference Librarians

..... Centennial F

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: Doris Munson, Systems/Reference Librarian, Eastern Washington University

<http://www.innovativeusers.org/iug2006/programs/G6>

Link resolvers work correctly over 90% of the time. However, when unexpected results occur, the patron turns to the reference librarian for an explanation. This session gives a brief overview of how link resolvers work and the data problems and issues that can occur. The focus will be on WebBridge but the principles apply to all link resolvers.

G7 WiFi with Patron Authentication? Yes it CAN be Done.

..... Mineral Hall A

Module: Systems /Audience Level: Intermediate

Coordinator/Presenter: Ronnie Morgan, Information Technology Department Head, Genesee District Library

Presenter: Aaron Beebe, Database Administrator, Genesee District Library

<http://www.innovativeusers.org/iug2006/programs/G7>

This presentation explains what we did at Genesee District Library in Flint, MI when we set up a wireless network (WiFi) access for our patrons. I will go through the requirements we had for a solution,

how I found the solution that is being used, and then conclude with a walk through of the steps involved on set up. This solution is the only solution out there (that I know of) that can be set up to use III's patron API interface for patron authentication. I am also planning a live demonstration of the system with all of the hardware required. Any experience level should be fine. Some knowledge of the Patron API would be handy, however.

G8 Acquisitions Forum

..... Centennial C

Module: Acq/Ser /Audience Level: All users

Coordinator/Presenter: Sandra Klein, Acquisitions/Collection Development Librarian, University of Notre Dame

Presenter: Corey Seeman, Associate Director for Information Resources and Systems, Kresge Business Administration Library, University of Michigan

Presenter: Ted Fons, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/G8>

An open forum for users of the Acquisitions module with both telnet and MilAcq. During this unstructured session, we will facilitate a discussion of a variety of issues raised by people in attendance as well as IUG members submitting questions ahead of time (sent to Klein.26@nd.edu). Topics that may be covered include: fiscal close, setting up and using codes for reporting features, organizing fund reports, establishing a fund structure, as well as general questions and comments.

G9 Release 2006 Development Update

Also presented at N9..... Centennial D

Module: Services /Audience Level: All users

Coordinator/Presenter: Betsy Graham, Vice President, Product Management, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/G9>

Release 2006 is right around the corner -- come and hear highlights from all areas of the system.

G10 Ejournal Solutions: CASE, WebBridge, ERM, Metafind

..... Centennial G

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: Marjorie McLaughlin, Customer Sales Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/G10>

There are many products available to help with the management of electronic resources and this session will cover the solutions that are available.

G11 Resource Sharing with INN-Reach

..... Mineral Hall D-E

Module: INN-Reach /Audience Level: All users

Coordinator/Presenter: Tim Auger, Manager, Union Databases, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/G11>

What does it mean to participate in an INN-Reach system? Come and hear about the benefits for your library.

G12 Monographic and Serial Holdings Records

Also presented at J9..... Centennial H

Module: Cat /Audience Level: All users

Coordinator/Presenter: Dana Kemp, Library Training Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/G12>

This session will cover both monographic and serials holdings records and how they are used in the Millennium system.

Birds of a Feather, or, Make Your Own Meeting

One of the great things about the IUG is meeting with colleagues from other Innovative libraries and sharing ideas with them. Opportunities for small meetings are available throughout the conference. If you would like to meet with others, pick a topic, pick a time, reserve one of the two tables in Granite B or C room, and let others know by posting your session on the bulletin board near the registration desk.

Birds of a Feather sessions are also great for evening meals. Sign ups will be available at bulletin boards in the Mineral Foyer near the registration area.



All-Conference Reception

Saturday May 20
8:00—10:00p.m.

Capitol Ballroom
Hyatt Regency Denver
at the Colorado Convention Center

Hosted by:

INNOVATIVE
interf a c e s

Sunday, May 21

Special Services

Registration Desk

8:00 a.m.–3:00 p.m. Capitol Foyer

Birds of a Feather Room

9:00 a.m.– 11:30a.m. Granite B-C

1:30 p.m.– 5:30 p.m. Granite B-C

Breakfast Concession

7:30 a.m.–9:00 a.m. Capitol Foyer

Job Placement Room

9:00 a.m.–11:30 a.m. Agate B

1:30 p.m.– 5:30 p.m. Agate B

Innovative Area (Demo Room & Help Desk Annex)

8:00 a.m.–11:30 a.m. Mineral Hall F-G

1:30 p.m.– 5:30 p.m. Mineral Hall F-G

Exhibit Hall

9:00 a.m.–11:00 a.m. Centennial Foyer

1:30 p.m.– 5:30 p.m. Centennial Foyer

E-Mail/Internet Room

7:30 a.m.–11:00 a.m. Quartz

1:30 p.m.–8:00 p.m. Quartz

Sunday May 21

Early Bird Session I 7:30 a.m.–8:30 a.m.

EB1 IUG Clearinghouse Program/Update

..... Capitol 4-7

Module: Services /Audience Level: All users

Coordinator/Presenter: Corey Seeman, Associate Director for Information Resources and Systems, Kresge Business Administration Library, University of Michigan

Presenter: Gloria Kelley, Head Technical Services, Winthrop University

<http://www.innovativeusers.org/iug2006/programs/EB1>

<http://www.innovativeusers.org/clearinghouse>

The IUG Clearinghouse was launched in June 2004 to provide a means of sharing scripts, forms, web pages, system codes, training manuals, tutorials, etc. that IUG members have developed to better use the system. It was developed by a group of IUG volunteers

starting in September 2003. This session will provide an overview of the Clearinghouse and discuss its new features to provide better notification of new resources and make it easier to use. Members of the committee that formed the Clearinghouse will be co-presenting this session.

Sunday May 21

Session H 9:00 a.m.–10:00 a.m.

H1 ISBN-13: Implications for Libraries and Book Vendors

Also presented at P3..... Capitol 4

Module: Acq/Ser /Audience Level: All users

Coordinator/Presenter: Corey Seeman, Associate Director for Information Resources and Systems, Kresge Business Administration Library, University of Michigan

Presenter: Ann-Marie Breaux, Senior Manager, Academic Services Development, YBP Library Services, a Baker & Taylor Company

Presenter: Ted Fons, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/H1>

Transition from 10-digit ISBNs to 13-digit ISBNs must be completed by January 1, 2007. Publishers, book vendors, and library system vendors are starting to prepare now. We'll provide an introduction to ISBN-13, share resources that are currently available, and describe its implications for libraries and book vendors as we plan for its implementation. The key element for libraries to consider is that BISAC order (a common means of electronic ordering for Innovative customers), will not work with 13 digit ISBNs.

H2 In "Search" of the X files – Managing Exhausted Item Records

Also presented at P2..... Mineral Hall A

Module: Stats/Reports /Audience Level: All users

Coordinator/Presenter: Louise Lowe, Circulation Librarian, Mercer University Atlanta

<http://www.innovativeusers.org/iug2006/programs/H2>

Tired of hassling with long overdue or missing items? This session will provide tips for keeping your database clear of outstanding item records (e.g., billed not paid, missing, lost & paid, etc.). Provides suggestions for updating and tracking the item status, preparing items for deletion, and generating reports & statistics by using a combination of features such as Batch check in, create list, and statistics.

H3 Guess Who Is (Under)Mining Your System?

Also presented at O4.....Capitol 3

Module: Systems /Audience Level: All users

Coordinator/Presenter: Win Shih, Head of Systems and Databases, University of Colorado at Denver and Health Sciences Center

Presenter: Keven Riggle, Systems Librarian, John P. Raynor, S.J. Library, Marquette University

Presenter: Doug Randall, Vice President, Product Technology, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/H3>

Computer security is far more than an ever-increasing concern at this time of ostensibly burgeoning malicious "cyber incidents." Proactive and vigilant system administrators must monitor access logs regularly for unusual activities which might be the result of massive "Web crawling activity" or unnecessary Z39.50 broadcasts. Likewise, an effective access policy will ensure your library's limited user licenses, server and network resources are preserved for your privileged user base. Please join colleagues and IIT staff as we discuss using login groups, the "robots.txt" file, and limit network access features to reduce risks of system overloads.

H4 Courseware Integration at Innovative Libraries

.....Mineral Hall B-C

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: Jonathan Jiras, Library Technology Specialist, Rochester Institute of Technology

Presenter: John Culshaw, Associate Professor and Faculty Director for Systems, University Libraries -- University of Colorado at Boulder

Presenter: Barbara Doll, Information Technology Coordinator, Saint Francis University

Presenter: Jennifer Fritz, Systems Administrator, Dartmouth College

Presenter: Denyse Seaman, Head, Library Information Systems, Baylor University

<http://www.innovativeusers.org/iug2006/programs/H4>

The speakers will present efforts to integrate library services into campus courseware systems. Courseware systems examined include Blackboard, WebCT, Desire2Learn, and Sakai. Solutions explored include embedding library content and links within course shells, using a new Innovative courseware integration option in development, using the Oracle interface, and contributing to open source software efforts. This session is appropriate for academic librarians who are interested hearing general and brief overviews of courseware integration efforts from diverse perspectives.

H5 Designing an OPAC for Web 2.0

Also presented at O6.....Centennial A

Module: WebOPAC /Audience Level: All users

Coordinator/Presenter: Casey Bisson, Library Information Technologist, Plymouth State University

<http://www.innovativeusers.org/iug2006/programs/H5>

Casey Bisson will be giving a special presentation on "Designing an OPAC for Web 2.0" which will look at the World Wide Web as a "disruptive technology" and how the Web affects libraries and our users. What role do web technologies and concepts like social software, web 2.0, search engines, RSS, XML, and AJAX have in libraries? How can libraries catch up to user expectations of our online services? How can we reinvent the OPAC to take advantage of these technologies?" Come to Casey's presentation for the answers to these and other questions!

H6 Implementing WebBridge as an OpenURL Resolver - Nuts & Bolts

.....Capitol 1

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: Bob Duncan, Systems Librarian, Lafayette College

<http://www.innovativeusers.org/iug2006/programs/H6>

In its capacity as an OpenURL resolver WebBridge offers libraries the ability to link to context-sensitive appropriate resources from remote origins like A&I and full-text databases. Intended for all potential and current WebBridge users as well as the OpenURL-curious, this session will cover pre-implementation decisions as well as the configuration details required to ensure an effective implementation of WebBridge in remote (non-Innovative) databases. Linking to resources from Innovative origins (the WebOPAC and Millennium modules) will be covered in sessions F4 and P8.

H7 Web Works Quick Edit--What It Is and How It Works

.....Capitol 2

Module: Cat /Audience Level: All users

Coordinator/Presenter: Louise Bugg, MeL Catalog Project Coordinator, Michigan Library Consortium

Presenter: Rice Majors, Product Manager, Innovative Interfaces

Presenter: Alan Simon, Access Pennsylvania Database Support, AccessPA

Presenter: Karl Beiser, Library Systems Coordinator, Maine State Library

<http://www.innovativeusers.org/iug2006/programs/H7>

With Web Works Quick Edit (new in R2005), library staff can use a Web browser to perform basic cataloging tasks. Perfect for environments in which staff don't have access to MilCat, WWQE can be used to add and maintain bibliographic, holdings and item records. Three INN-Reach systems--AccessPA, Maine InfoNet, and Michigan eLibrary--were beta sites for this software. Come hear a description of how WWQE works and how participating libraries at

these three sites use it to manage their holdings. Presentation includes Innovative's plans for future development of the WWQE software.

H8 Statistical Reports

Also presented at F9.....Mineral Hall D-E

Module: Stats/Reports /Audience Level: All users

Coordinator/Presenter: Judith Clark, Information Resources and Training Coordinator, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/H8>

Come and hear about the statistical reports that are available on the Millennium system.

H9 Customizing Your System: Changes the Help Desk Can Make

.....Capitol 7

Module: Systems /Audience Level: All users

Coordinator/Presenter: Steve Bade, Systems Librarian, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/H9>

This session will be an overview of the settings that can be customized on your system by Innovative staff.

H10 INN-Reach Development Update

.....Capitol 5

Module: INN-Reach /Audience Level: All users

Coordinator/Presenter: Tim Auger, Manager, Union Databases, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/H10>

What's next for INN-Reach? This session will highlight upcoming development.

H11 MetaFind Development Update

.....Capitol 6

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: Sarah Hickman, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/H11>

There are major enhancements coming for MetaFind and this session will cover the exciting changes in this important module.

Morning Break

10:00 a.m.–10:30 a.m.....Centennial, Capitol and Mineral Foyers

Sponsored by EBSCO Information Systems

Sunday May 21
Session I 10:30 a.m.–11:30 a.m.

I1 From Novice to Expert : Exposing the Power of Global Update

Also presented at C1 & O1.....Capitol 4

Module: Cat /Audience Level: Intermediate

Coordinator/Presenter: Robin Trehaven, University of Fort Hare (member of the SEALS Library Consortium)

<http://www.innovativeusers.org/iug2006/programs/I1>

The presentation explores the functionalities of Global Update, starting from the perspective of the novice. Gradually, but systematically, additional functionalities are introduced, that begin to expose the full power of the module. - Aimed primarily, but not exclusively, at intermediate users. A working knowledge of the Create Lists module is assumed. No special audience type. The presentation is based on practical training sessions conducted for the SEALS Library Consortium, and on a presentation given at the South African Innopac User Group Conference held in November 2004.

I2 My MetaFind and MyMeL: Personalized Profiles for the Michigan eLibrary

.....Mineral Hall A

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: Anne Donohue, MeLCat Delivery Coordinator, Michigan Library Consortium

Presenter: Sarah Hickman, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/I2>

The Michigan eLibrary, comprised of INN-Reach, Metafind and WAM software, lets users create accounts in order to authenticate for licensed resources. Using MyMeL patrons can save searches of the statewide catalog, MeLCat, and create customized groups of resources to search through MetaFind. From their account users can link to their own library's catalog as well as check the status of their INN-Reach requests. This session describes the implementation of MyMeL in Michigan.

I3 Customizing Your WebOPAC - the Long and the Short of it

Also presented at A2.....Centennial A

Module: WebOPAC /Audience Level: Beginner

Coordinator/Presenter: Aimee Fifarek, Library Technology Supervisor, Scottsdale Public Library

Presenter: Stephen Bollinger, Internet Specialist, The Capital Area District Library

<http://www.innovativeusers.org/iug2006/programs/I3>

A discussion of the process of updating an out-of-the-box OPAC to improve usability and appearance. Attendees will get tips for doing a quick redesign by focusing on the three highest impact areas: briefcit.html, the TOPLOGO and BOTLOGO tokens, and My

Millennium settings. Session continues with a discussion on how to organizationally approach a redesign that is applicable in all library settings. Co-presenters Steven Bollinger and Aimee Fifarek will also give suggestions for traversing the various danger zones - both technical and political - that are sure to accompany any redesign process.

14 Leveraging the Data in Your ILL System Using External Web Applications

.....*Mineral Hall B-C*

Module: Systems /Audience Level: Advanced

Coordinator/Presenter: Mark Dahl, Assistant Director for Systems/Access Services, Lewis & Clark College

Presenter: Jeremy McWilliams, Access Services Manager, Lewis & Clark College

<http://www.innovativeusers.org/iug2006/programs/I4>

This presentation will demonstrate how Lewis & Clark College has built several applications that utilize data extracted from their ILL system: an audiovisual database, a new books notification system, a new books web page (with RSS feeds), an audio electronic reserves system, a system for easily exporting bibliographic data from the OPAC to RefWorks, and a combination print/electronic serials statistics system. We will discuss data extraction from ILL using Create Lists and Expect as well as the somewhat elusive xrecord=command link, which delivers XML versions of ILL records. We will also review the PHP scripts and SQL databases that run these applications.

15 Backroom Basics - Behind the Scenes in the Circulation Department

.....*Capitol 3*

Module: Circ /Audience Level: Beginner

Coordinator: Carol Gyger, ILL Systems Administrator, Fort Collins Public Library

Presenter: Lynda Dickson, Circulation Department Manager, Fort Collins Public Library

Presenter: Judi Allen, Assistant Circulation Supervisor, Fort Collins Public Library

<http://www.innovativeusers.org/iug2006/programs/I5>

Does your Circulation Department run like a well-oiled machine? See all the tips, tricks, reports and processes that help us keep our machine running smoothly. We'll share with you the philosophy behind our methods and how it helps us work efficiently. We'll show you our secrets to running all our morning reports and preparing 500 notices for mailing in under 30 minutes. We'll touch on our claimed returned process, patron database cleanup, and even inventory. With five MilCirc years under our belts, we think we've got it down pat!

16 INN-Reach Software Enhancements Discussion

.....*Capitol 1*

Module: INN-Reach /Audience Level: All users

Coordinator/Presenter: Karl Beiser, Library Systems Coordinator, Maine State Library

<http://www.innovativeusers.org/iug2006/programs/I6>

Every year the coordinators of active INN-Reach systems develop a prioritized list of software enhancement requests for submission to Innovative. The enhancement requests themselves are compiled before the IUG conference. This session serves to resolve questions and ambiguities, to merge like requests, and to delete requests that are already on the development schedule. A ballot with a final list of enhancement requests will be issued to coordinators shortly after IUG. Responses, one per INN-Reach system, will determine the final submission to Innovative.

17 ILL Forum

.....*Capitol 2*

Module: Circ /Audience Level: All users

Coordinator/Presenter: Carolyn Jones, Manager, Access Services, University of Queensland

Presenter: John De La Fontaine, Systems & Interlibrary Loan Librarian, Occidental College Library

Presenter: Jason Boland, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/I7>

An open forum for users of the Innovative Inter-Library Loan module (both telnet and Millennium). During this unstructured session, we will facilitate a discussion of a variety of issues raised by people in attendance as well as IUG members submitting questions ahead of time (sent to John De La Fontaine email: delafo@oxy.edu). Topics that may be covered include: establishing workflow for ILL requests, automatic processing, customized ILL web forms, ISO ILL compliance as well as general questions and comments.

18 Acquisitions & Serials Update including ISBN13

Also presented at F11 Mineral Hall D-E

Module: Acq/Ser /Audience Level: All users

Coordinator/Presenter: Ted Fons, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/I8>

This session will cover both enhancement to the Millennium Acquisitions and Serials modules, as well as changes coming to support ISBN13.

19 Everything You Ever Wanted to Know About SCATS From A-Z (000-999)

Also presented at P9 Capitol 7

Module: Systems /Audience Level: All users

Coordinator/Presenter: Judith Clark, Information Resources and Training Coordinator, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/I9>

The in's and out's of Statistical Categories: An overview of SCAT tables and how they work, along with an in-depth look at the best way to configure your SCAT tables.

I10 Getting to Web Services

..... Capitol 5

Module: Systems /Audience Level: All users

Coordinator/Presenter: Doug Randall, Vice President, Product Technology, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/I10>

What are Web Services and why do they matter to you? Web Services is the technology in the background. This session will focus on the types of projects for which this technology is most appropriate.

I11 Innovative's Consulting Services

Also presented at A3 Capitol 6

Module: Services /Audience Level: All users

Coordinator/Presenter: Sandy Westall, Vice President, Library Service, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/I11>

This session will highlight the new consulting services that Innovative is offering and show where they may be of most use for you.



All Conference Lunch

11:45 a.m.–1:15 p.m. Centennial Ballroom

Join your colleagues, members of Innovative's staff and our invited vendors during this time to meet new friends and renew old acquaintances

Sunday May 21
Session J 1:30 p.m.–2:30 p.m.

J1 Mastering Global Update: The Sequel

Also presented at P1 Capitol 4

Module: Cat /Audience Level: Intermediate

Coordinator/Presenter: Richard V. Jackson, Catalog Librarian / Database Manager, Huntington Library

<http://www.innovativeusers.org/iug2006/programs/J1>

Changing standards and practices, legacy problems, authority control issues, and plain old human error can lead to messy and therefore less effective databases. Using several examples, this presentation will explore the use of Global Update as a tool for dealing with these problems. The new features added with Release 2005 will be examined, as will such advanced techniques as limiting, toggling the display, and the "Use displayed field" option. The interaction of Global Update with other parts of Millennium, especially Create Lists, will also be discussed. Users having some knowledge of the basics of Global Update will benefit most.

J2 LibX - Putting Millennium and WebBridge in Firefox

..... Capitol 2

Module: WebOPAC /Audience Level: All users

Coordinator/Presenter: Annette Bailey, Digital Assets Librarian, Virginia Tech

<http://www.innovativeusers.org/iug2006/programs/J2>

LibX (<http://www.libx.org>) is a Firefox extension that integrates the Millennium OPAC and WebBridge OpenURL resolver directly into your browser. A toolbar allows users to search Millennium without navigating to the OPAC site. A right-click menu allows users to search Millennium using selected text. LibX can also add links to Millennium or WebBridge to web pages a user visits. LibX is available for use by other libraries. Libraries can customize LibX by modifying a few configuration files and adding their own logo. This presentation will demonstrate LibX's features and show an example of how to customize LibX for use in a library.

J3 The Serials To E-Resources Evolution: A Forum On Transitioning From Print To Electronic Resources

..... Mineral Hall B-C

Module: Acq/Ser /Audience Level: All users

Coordinator/Presenter: Deberah England, Serials and Electronic Resources Librarian, Wright State University Libraries

Presenter: Celeste Feather, Electronic Resources Librarian, The Ohio State University Libraries

Presenter: Tina Feick, Vice President of North American Customer Service, Swets Information Services

Presenter: George Machovec, Associate Director, Colorado Alliance of Research Libraries

<http://www.innovativeusers.org/iug2006/programs/J3>

A panel of serials and electronic resources practitioners will lead discussion on their experiences with managing the transition from print to electronic resources. Join us for a frank discussion on strategies and tactics utilized to manage the transition and streamline workflows.

J4 An Automated Tool for Generating Custom Search Forms

Also presented at F8.....Capitol 3

Module: WebOPAC /Audience Level: All users

Coordinator/Presenter: Eric Hinsdale, Library Technology Coordinator, Carleton College

Presenter: Galen Wetterling, Library Information Technology Assistant, Gould Library

<http://www.innovativeusers.org/iug2006/programs/J4>

Many Innovative libraries create custom search forms to allow users to perform common searches. For instance, we have a custom form that allows users to create a list of all of our DVD holdings or search DVDs by title, subject, and studio/director/actor. To create such a form a member of the library staff usually needs to understand the basics of HTML and JavaScript and must be comfortable modifying and writing this code. We have developed an automated tool that allows librarians to create custom search forms simply by clicking a few check boxes and filling in search terms on a web page. A new web page containing the custom form is then generated which can be uploaded to any web server. This useful tool gives librarians the power to create their own course- or subject-specific search pages without having to master HTML or JavaScript coding or to ask for help from technical staff.

J5 Trainers' Forum

.....Mineral Hall A

Module: Services /Audience Level: All users

Coordinator/Presenter: Philip Youngholm, MARINet

Presenter: Georgia Fujikawa, Manager, Training Programs, Innovative Interfaces

Presenter: Frank Bridge, Technology Management Administrator, Chesterfield County Public Library

Presenter: Antje Mays, Head, Monograph & A-V Acquisitions, Winthrop University

Presenter: Kriss Ostrom, Head of Circulation and Information Services, Michigan State University

Presenter: Mark Wahrenbrock, Assistant Director for Training & Support, MOBIUS

Presenter: Stephanie Zimmerman, Training Coordinator, Library System of Lancaster County

<http://www.innovativeusers.org/iug2006/programs/J5>

This session is a reprise of the popular Trainers' Forum held the last three years. This session is for anyone involved in training others to use Innovative's software. So, whether you are a newbie or an old pro, moving from the text-based interface to Millennium, or just implementing a new module, join us for a chance to network with other trainers and exchange training plans, materials, and ideas.

J6 Tracking Use of Special Collections Materials

.....Capitol 1

Module: Stats/Reports /Audience Level: All users

Coordinator/Presenter: Beth M. Russell, Head, Special Collections Cataloging Dept, The Ohio State University Libraries

Presenter: Nancy Helmick, INNOPAC System Manager, The Ohio State University Libraries

<http://www.innovativeusers.org/iug2006/programs/J6>

Special collections often maintain paper records of the use of their materials, but this wealth of information is rarely kept up to date or analyzed. By taking advantage of the circulation module, it is possible to track usage of the material electronically even if it never leaves the safety of the reading room. A rich source of information is available about which collections are in demand and what patron types use them. The online system is flexible enough to make it possible to circulate these special materials using different parameters than routine circulation, and the presenters will share how that was accomplished.

J7 RSS and the WebOPAC

Also presented at F3.....Centennial A

Module: WebOPAC /Audience Level: All users

Coordinator/Presenter: Kristen Hewitt, Manager of Support Services, Westerville Public Library

Presenter: Corey Seeman, Associate Director for Information Resources and Systems, Kresge Business Administration Library, University of Michigan

Presenter: Dinah Sanders, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/J7>

With Release 2006 LE, WebOPAC pages can display RSS feeds in a great variety of formats. In this presentation, the speakers will be discussing some of the ways to use and take advantage of this new feature of the WebOPAC. Also, the presenters will be discussing the the new outgoing feeds with the new 2006 Feed Builder product. The presenters will be focusing on both the technology itself and then talk about how RSS can enrich the users experience.

J8 Circulation Development Update

Also presented at F12.....Mineral Hall D-E

Module: Circ /Audience Level: All users

Coordinator/Presenter: Jason Boland, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/J8>

Release 2006 will provide Millennium Circulation users with many new features and this session will cover what's coming this summer.

J9 Monographic and Serial Holdings Records

Also presented at G12..... Capitol 7

Module: Cat /Audience Level: All users

Coordinator/Presenter: Dana Kemp, Library Training Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/J9>

This session will cover both monographic and serials holdings records and how they are used in the Millennium system.

J10 WAM Development Update

..... Capitol 5

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: Sarah Hickman, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/J10>

This session will focus on both new developments for Web Access Management and also cover how WAM works with a discussion of support and functional issues.

J11 Symposia

..... Capitol 6

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: Rice Majors, Product Manager, Innovative Interfaces

Presenter: Bill Easton, Customer Sales Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/J11>

Symposia is Innovative's new institutional repository system that can be updated by faculty scholars and managed by library staff. This session will cover the three aspects of Symposia: the staff client, the web-based submission interface, and the patron web searching interface

Afternoon Ice Cream Break

2:30 p.m.–3:00 p.m. Centennial, Capitol and Mineral Foyers

Sponsored by Unique Management Systems

Sunday May 21
Session K 3:00 p.m.–4:00 p.m.

K1 Getting Together: How Reference/Public Service and Technical Service Librarians Need to Work Together to Get the Most Out of III

Also presented at N2..... Capitol 5-6

Module: Stats/Reports /Audience Level: All users

Coordinator/Presenter: Brian Flaherty, Reference Librarian, New England School of Law Library

Presenter: Sarah Boling, Systems Librarian, Suffolk University Law Library

<http://www.innovativeusers.org/iug2006/programs/K1>

What do reference and public service librarians need to know to be truly effective users of innovative? In this program that seeks to bridge the gap that often surfaces between these two groups. The first part will focus on what librarians need to know to be more effective searchers and users (e.g. Create Lists, ways of limiting - especially by date of, say, most recent release, added titles and alternative titles for such things as "Forms on disk," creation and use of statistics). The second part will focus on how reference and public services librarians can and should be involved in the implementation of MetaFind, any E-Journals Management tools, WebBridge - anything that has clear public service use. Reference and public service librarians have the experience to know how patrons use the system - what they will and won't do for information. Tech. Services librarians have the expertise to implement some fabulous resources. Too often the two groups are isolated within the library - in order for these to be truly useful, the two groups really need to get together.

K2 III/Headings Used for the First Time/Automated Authority Processing

..... Capitol 4

Module: Cat /Audience Level: Intermediate

Coordinator/Presenter: Ya'aqov Ziso, Authority Control Librarian, University of New Mexico Libraries

Presenter: Eric Nudell, System Administrator,, University of New Mexico Libraries

<http://www.innovativeusers.org/iug2006/programs/K2>

This presentation will showcase a (PERL) script that extracts files from the Headings used for the first time (for personal, corporate, conference, geographical names, uniform titles (series) and subjects) ready to be searched in CONNEXION's LC files. The presentation will include steps for importing the files using CONNEXION's batch searching, processing of found authority records, and removing duplicate authority records and blind references. Finally, we will identify workflow considerations for retrieving for headings not found and cost effectiveness for the workflow. They will also discuss Automatic Authority Processing and Load Tables.

K3 Circulation Forum: Circ. Notices, Report Collection, Reserves, Financial Functions

..... Capitol 1-2

Module: Circ /Audience Level: All users

Coordinator/Presenter: Carol Brigham, Access Services Librarian, Temple University Libraries

Presenter: Sarah Conrad Weisman, Electronic Services Librarian, Elmira College

Presenter: Betsy Graham, Vice President, Product Management, Innovative Interfaces

Presenter: Jason Boland, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/K3>

An open forum for users of the Circulation module with both telnet and MilCirc. This is an unstructured session where the presenters

will facilitate a discussion of a variety of issues raised by people in attendance. Topics that may be covered include: circulation notices (all types), report collection for circulation purposes, reserves, and financial functions. There will be an opportunity to ask questions and get input from others experienced in circulation routines as well as from Innovative representatives.

K4 Customer Services Forum

..... *Capitol 7*

Module: Services /Audience Level: All users

Coordinator/Presenter: Corey Seeman, Associate Director for Information Resources and Systems, Kresge Business Administration Library, University of Michigan

Presenter: Sandy Westall, Vice President, Library Service, Innovative Interfaces

Presenter: Monica Ertel, Director, Customer Service Department, Innovative Interfaces

Presenter: Tim Auger, Manager, Union Databases, Innovative Interfaces

Presenter: Hilary Newman, Director, Implementation Services, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/K4>

An open forum to discuss service issues and customer satisfaction. Innovative Operations Managers from Customer Services (Help Desk) and Implementation Services will be on hand to respond to your comments. This program is intended for all attendees at all levels of experience.

K5 Using NetBackup and Innovative's Enterprise Backup API Solution

..... *Mineral Hall A*

Module: Systems /Audience Level: Advanced

Coordinator/Presenter: Jen Fritz, Systems Manager, Dartmouth College

Presenter: Jennifer Kortfelt, Head, Digital Library Technologies Group, Dartmouth College

Presenter: Doug Randall, Vice President, Product Technology, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/K5>

This program will presents the methods that Dartmouth College used to implement Innovative's Enterprise Backup API to utilize the campus' enterprise backup software, Veritas' NetBackup. The program will cover best practices, scripting, testing, and implementation. This session is appropriate for all the API with NetBackup.

K6 Media Management and Rare Books - A Digitization Project

..... *Mineral Hall B-C*

Module: Cat /Audience Level: All users

Coordinator/Presenter: Andrea Tomlinson, Cataloger, Chemical Heritage Foundation

Presenter: Elsa Atson, Director - Othmer Library, Chemical Heritage Foundation Othmer Library

<http://www.innovativeusers.org/iug2006/programs/K6>

The Othmer Library is in the midst of a 3 year cataloging and digitization project involving a rare book collection using III's Media Management Product. This presentation addresses the use of the Media Management in the context of this project as well as the collection management of rare books utilizing RFID technology. Topics covered will include the decision to create born digital images, criteria for image selection, RFID processes and documented increase in OPAC usage since the project began.

K7 Streamlining Acquisitions Using Remote Searching (Z39.50)

..... *Centennial A*

Module: Acq/Ser /Audience Level: Advanced

Coordinator/Presenter: Karen Marshall, Director, Library Technical Services, University of Western Ontario

Presenter: Anne Deacon, Head, Acquisitions, University of Western Ontario

Presenter: Paul Hamilton, Integrated Library System Administrator, University of Western Ontario

Presenter: Bob Schatz, Sales Director, Coultts Information Services

<http://www.innovativeusers.org/iug2006/programs/K7>

This program will show how Acquisitions staff recently 'took control of the Remote' to help streamline our Acquisitions process. The changes we have implemented using Millennium's Remote Searching and a major vendor's Z39.50-compliant database have reduced staff workload and improved ordering accuracy. With these changes, we no longer have to endure the hassle of 'getting up to the change the channel' - now we use the 'Remote' and other Millennium functionality to import bibliographic records, automatically create item and order records, and check for duplicate titles all in one step. As a bonus, this process involves next to no keying of information, thereby vastly reducing keystroke errors. The impact of this new process has been significant for Western Libraries (average order processing time dropped from 4 days down to a 1 day turnaround)!

<p>Sunday May 21 Session L 4:30 p.m.–5:30 p.m.</p>

K8 Millennium Statistics

Also presented at P12 Centennial E

Module: Stats/Reports /Audience Level: All users

Coordinator/Presenter: Georgia Fujikawa, Manager, Training Programs, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/K8>

An in-depth look at Millennium statistics and how to use them to get effective reports from your system.

K9 Library as Community: Reviews, Ratings, Feeds and the Future

Also presented at E11 Centennial G

Module: WebOPAC /Audience Level: All users

Coordinator/Presenter: Dinah Sanders, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/K9>

Do outreach online with exciting development that connects and involves patrons with your library catalog. Come see how new content - including user-submitted book reviews - can be beautifully integrated in the 2006LE and 2006 releases.

K10 The Power of WebBridge

.....Mineral Hall D-E

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: Ted Fons, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/K10>

WebBridge is the heart of the system now in some ways. Come and hear about the power you get from this multi-faceted product.

K11 UNICODE in Millennium

..... Centennial H

Module: Cat /Audience Level: All users

Coordinator/Presenter: Aimee Miller, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/K11>

Millennium supports Unicode throughout the system, from the native support found in the Millennium java clients for UTF8, to the storage of diacritics in the database. This session will cover Unicode in all aspects.

L1 What They Really Want: Usability Studies and the WebPAC Redesign

Also presented at P4 Capitol 4

Module: WebOPAC /Audience Level: All users

Coordinator/Presenter: Julie Silverman, Catalog & Systems Librarian, Lansing Community College

<http://www.innovativeusers.org/iug2006/programs/L1>

This presentation focuses on how the Lansing Community College Library redesigned its "out of the box" WebPAC based on usability studies performed at the library. This presentation will discuss all aspects of the usability study process, from how the questionnaires were designed to performing the actual studies, and how the results were then applied to the redesign project. This presentation is appropriate for anyone who is interested in utilizing usability studies in their own redesign process.

L2 Enhancing Subject/Genre Heading Access

.....Centennial A

Module: Cat /Audience Level: Intermediate

Coordinator/Presenter: Richard R. Guajardo, Head, Cataloging & Electronic Access, University of Houston

Presenter: Ellen Feinberg, ILS Coordinator, University of Houston

<http://www.innovativeusers.org/iug2006/programs/L2>

Do you have additional types of subject headings such as LC Childrens and MESH heading, or genre headings in your catalog that are not currently indexed? This program discusses a project at the University of Houston to add and enhance access to subject and genre headings in the catalog. The project included re-indexing of several subject indexes, the addition of several new indexes, implementing authority control for new subject indexes, and acquiring III's AVS keyword searching module. Authority control for LC childrens headings and the medical subject headings was implemented by modifying our profile with our authorities vendor. Authority control for the NASA Thesaurus headings is under review.

L3 Circulation Forum: Checkout, Checkin, Holds, Recalls, Claim Returns, In Transit

..... Capitol 1-2

Module: Circ /Audience Level: All users

Coordinator/Presenter: Carol Brigham, Access Services Librarian, Temple University Libraries

Presenter: Sarah Conrad Weisman, Electronic Services Librarian, Elmira College

Presenter: Betsy Graham, Vice President, Product Management, Innovative Interfaces

Presenter: Jason Boland, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/L3>

An open forum for users of the Circulation module with both telnet and MilCirc. This is an unstructured session where the presenters will facilitate a discussion of a variety of issues raised by those in attendance. Topics that may be covered include: check out, check in, holds, recalls, claim returns, and in transits. There will be an opportunity to ask questions and get input from others experienced in circulation routines as well as from Innovative representatives.

L4 First Looks: Integrating Blackboard with Library Services

..... Capitol 5-6

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: DeeAnn Allison, Director, Comp. Operations & Res. Services-, University of Nebraska-Lincoln

Presenter: Gail Bonath, Associate Librarian of the College, Grinnell College

Presenter: Dinah Sanders, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/L4>

Courseware is a new product that allows libraries to seamlessly connect the webpac and patron information into a courseware system. The University of Nebraska-Lincoln and Grinnell College are two of the libraries participating in the Innovative/Blackboard courseware product development. This product will allow a patron to log in to their Blackboard account and pass searches directly from Blackboard to the on-line catalog. In the on-line catalog the patron is automatically logged in to "My Millennium." This presentation will describe how this new product has been implemented at the University of Nebraska and Grinnell College. We will discuss how the product integrates Blackboard with the Webpac and the implications for the Libraries and the University community.

L5 Using Create Lists & Statistics for Database Maintenance/Quality Control

Also presented at E1 Mineral Hall B-C

Module: Stats/Reports /Audience Level: All users

Coordinator/Presenter: Arlene Hanerfeld, Associate University Librarian for Technical & Collection Development, Randall Library, UNC Wilmington

<http://www.innovativeusers.org/iug2006/programs/L5>

Your library catalog is more than just a means of providing access to holdings; it also provides data about your collection. Create Lists, Statistical Reports, and Global Update are quality control tools that can ensure accurate bibliographic, item, checkin, and order records. Arlene will demonstrate regular accuracy checks and scheduled maintenance that you can use to keep your database looking marvelous! It will be just like having a personal trainer for your database!

L6 INN-Reach: New Functionality for Local and Central Systems

..... Capitol 7

Module: INN-Reach /Audience Level: Intermediate

Coordinator/Presenter: Debbi Schaubman, MeL Implementation Specialist, Michigan Library Consortium

Presenter: Sandy Westall, Vice Pres., Library Service, Innovative Interfaces

Presenter: Tim Auger, Manager, Union Databases Department, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/L6>

The Michigan eLibrary statewide union catalog and resource sharing system (MeLCat) uses INN-Reach software across the state, regardless of local libraries' automation systems. This session will discuss numerous INN-Reach developments including the DCB software used by non-Innovative members to manage INN-Reach lending and borrowing (including a sneak peek at how the Too Long Reports look in the Millennium environment), automatic forwarding of unhandled requests, NCIP (for communication of circulation messages and patron verification to non-Innovative local systems), non-returnables module, and the "lender of last resort" feature that will move unfilled requests from INN-Reach to libraries' local ILL systems.

L7 Non-Roman Characters in WebOPAC

..... Mineral Hall A

Module: WebOPAC /Audience Level: Intermediate

Coordinator/Presenter: Julie Su, Head of Serials & Subject Librarian for Asian Studies, San Diego State University Library

Presenter: Dao Rong Gong, Systems Librarian, Michigan State University

Presenter: Tim Reif, Reference Librarian / Web Team, San Jose Public Library

Presenter: Aimee Miller, Product Manager, Innovative Interfaces, Inc.

<http://www.innovativeusers.org/iug2006/programs/L7>

Can your OPAC do the best job meeting FRBR user tasks: to find, identify, select, and obtain items in non-roman languages? With the implementation of Unicode, the Millennium WebOPAC now offers libraries a system that supports vernacular displaying and searching. This program describes MARC record preparation, III Unicode mapping, public workstation setup, Internet browser configuration, IME (Input Method Editor) and language bar enabling as well as interface design for "alternative language OPACs". Presenters will demonstrate vernacular searching and retrieval in the OPAC and on the Web. Implementation issues such as: technical support, internal collaboration, training and promotion will also be addressed.

Monday, May 22

Special Services

Registration Desk

8:00 a.m.–10:00 a.m..... Capitol Foyer

Breakfast Concession

7:30 a.m.–9:00 a.m..... Capitol Foyer

Birds of a Feather Room

9:00 a.m.–5:30 p.m..... Granite B-C

Job Placement Room

8:00 a.m.–3:30 p.m..... Agate B

Innovative Area (Demo Room & Help Desk Annex)

8:00 a.m.–4:30 p.m..... Mineral Hall F-G

Exhibit Hall

8:00 a.m.–3:00 p.m..... Centennial Foyer

E-Mail/Internet Room

7:30 a.m.–3:00 p.m..... Quartz

Monday, May 22 Session M 9:00 a.m.–10:00 a.m.

M1 Configuring WAM Statistics: One Site's Design

Also presented at F7..... Centennial F

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: Anne Donohue, MeL Delivery Coordinator,
Michigan Library Consortium

Presenter: Debbi Schaubman, MeLCat Program Coordinator,
Michigan Library Consortium

Presenter: Sarah Hickman, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/M1>

The new WAM Statistics are extremely configurable. This session describes using the new functionality to gather relevant data in a consortial environment. The Michigan eLibrary (MeL) gateway (<http://mel.org>) is available worldwide and provides licensed resources to Michigan residents. Come and hear how the statistics gathered through WAM have been utilized to give staff and stakeholders the information they need to make informed decisions.

M2 An Introduction to Circulation Parameters or How I Learned to Rule my Loan Rules

..... Centennial C

Module: Circ /Audience Level: Beginner

Coordinator/Presenter: George Leggiero, Unit Leader for
Circulation and Systems Support, Grasselli Library, John Carroll
University

<http://www.innovativeusers.org/iug2006/programs/M2>

An Introduction to Circulation Parameters or How I Learned to Rule my Loan Rules – Circulation parameters, Loan Rules and the Loan Rule Determiner Table can make circulation run smoothly or create total confusion. This presentation will be an introduction to loan rules and how to get the most from circulation. What are all those odd parameters you can set and what do they really do? How does the system decide which loan rule to use? How can I clean up what's there already? How can I update these rules without causing problems? Where can I find documentation? This presentation will be helpful to those who have experience with circulation, but who might not understand the circulation system settings.

Monday, May 22 Early Bird Session II 7:30 a.m.–8:30 a.m.

EB2 Enhancements Forum

..... Centennial D

Module: Services /Audience Level: All users

Coordinator/Presenter: Kristen Hewitt, Manager of Support
Services, Westerville Public Library

Presenter: Elizabeth Thomsen, Member Services Manager, Noble

Presenter: Betsy Graham, Vice President, Product Management,
Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/EB2>

<http://www.innovativeusers.org/enhancements>

Enhancements General Update Forum. In this session, we will provide a general overview of the IUG enhancement process and discuss ways to make the process even better. The preliminary ballot will be available on the IUG website prior to the conference.

M3 Public Library Consortium Forum

.....*Mineral Hall A*

Module: Systems /Audience Level: All users

Coordinator/Presenter: Marilyn Weinberg, Adm. of Library Automation Services, Suffolk Cooperative Library System

Presenter: Betsy Graham, Vice President, Product Management, Innovative Interfaces

Presenter: Jason Boland, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/M3>

Public Library Consortia have unique needs and issues. The forum affords consortium libraries the opportunity to meet with each other and ILL staff members to discuss these concerns.

M4 Millennium Widgets for Mac and Windows

.....*Mineral Hall B-C*

Module: WebOPAC /Audience Level: Intermediate

Coordinator/Presenter: Steve Helm, Coordinator of Library Technology, McConnell Library, Radford University

<http://www.innovativeusers.org/iug2006/programs/M4>

This nuts & bolts presentation will demonstrate how to write your own custom widgets to search your Millennium catalog. Search results instantly pop-up in your browser. The presenter will discuss the methods and tools used in designing both Mac Dashboard and Yahoo!/Konfabulator widgets (Mac/Win). Harnessing simple HTML, JavaScript, CSS, and PNG files one can quickly "roll your own" widget. This program is for anyone who has some experience with CSS, HTML, and graphics programs or at least a desire to understand how widgets work. If you know how to create a web page, then you know how to create a basic Widget. If you know Photoshop too, then you can create really sexy widgets.

M5 Playing With "Matches": Using Regular Expressions in Create Lists

Also presented at F1..... Centennial E

Module: Stats/Reports /Audience Level: Advanced

Coordinator/Presenter: Richard V. Jackson, Catalog Librarian / Database Manager, Huntington Library

<http://www.innovativeusers.org/iug2006/programs/M5>

Regular expressions are a sophisticated but underutilized tool that can bring a great deal of power to your searches in Create Lists. Using the "matches" condition, it is possible to find patterns of data that cannot be isolated any other way. This presentation will cover a complete explanation of regular expression syntax and provide several practical examples. The focus will be on database maintenance, but applications in other areas will also be shown.

M6 Serials Forum

.....*Centennial B*

Module: Acq/Ser /Audience Level: All users

Coordinator/Presenter: Julie Su, Head, Serials, San Diego State University Library

Presenter: Dana Kemp, Library Training Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/M6>

This is an open forum for the discussion of topics, questions, and comments related to Millennium serials. New users may come to get basic tips and alerts about dealing with the wonderful and changing world of serials control. Experienced users may come to share war stories about serials generally and about Innovative's approach to tracking these slippery publications.

M7 Load Profile Open Forum

.....*Centennial A*

Module: Cat /Audience Level: Intermediate

Coordinator/Presenter: Cheryl Gowing, Director, Technical & Access Services, University of Miami

Presenter: Luis Cosmes, Systems Librarian, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/M7>

An open forum designed primarily for those who have taken ILL's Load Profile Training workshop, although discussions may interest those considering taking the workshop. Audience will draw from across all library types. Coordinator will partner with the ILL staff person who normally provides the Load Profile Training. Forum topics may include new developments in ILL's load profile functions; tips and tricks from users; Q&A regarding the use of specific profile functions/expressions.

M8 Innovative ERM: An Implementation Tale

.....*Capitol 7*

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: Mark Strang, Data Systems Manager, Library ITS, Bowling Green State University

Presenter: Christy Reineck, Electronic Resources Assistant, Univ. Libraries, Bowling Green State University

<http://www.innovativeusers.org/iug2006/programs/M8>

Our adventure with ERM began with Innovative training, and included gremlins as well as fairies. Bowling Green State University focused ERM implementation on our Electronic Research Databases. We provided a subject search index, licensing information, and we went live to our users 5 months after training. Our tale includes basic ERM record relationships, implementation decisions and some of our customizations. Also, we will look at how we controlled the display of information in the Public WebOPAC using wwwoptions. Time permitting we will discuss Serials Solutions MARC records and their use for ERM Coverage Load. Join us as we share our journey into the land of Innovative ERM.

M9 WebPAC Refresher Service

..... Centennial H

Module: WebOPAC /Audience Level: All users

Coordinator/Presenter: Sandy Westall, Vice President, Library Service, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/M9>

This session will focus on Innovative's new Web Refresher service to assist libraries in the update of their WebOPAC and to take advantage of Innovative's latest web tools. In addition, this session will provide a forum for a discussion of potential future services.

M10 Patron Empowerment

..... Centennial G

Module: WebOPAC /Audience Level: All users

Coordinator/Presenter: Katja Moos, Systems Librarian, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/M10>

Make life easier for patrons with Innovative tools to let them handle their own holds and renewals, checkout materials, sign up for a patron card on-line, pay fines and register for programs online, manage frequently used resources, track their reading history, and even share their opinion of library materials with the community.

M11 RFID and Millennium

..... Centennial D

Module: Circ /Audience Level: All users

Coordinator/Presenter: Doug Randall, Vice President, Product Technology, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/M11>

The potential of RFID technology to reduce handling of physical materials, allow effective automated materials handling, and simplify data collection is driving discussion and bringing vendors calling with RFID-enabled solutions in every area of the library. What is RFID? What provides its basic potential? What components do these different solutions have in common? How can I better evaluate the effectiveness of these solutions for my library and Millennium? When my library is ready to implement RFID, what can I do to ensure a successful project and effective integration with Millennium?

M12 WebWorks Development Update

..... Mineral Hall D-E

Module: Cat /Audience Level: All users

Coordinator/Presenter: Ted Fons, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/M12>

WebWorks are new products that offer focused functionality for staff through a lightweight browser-based client. One Web Works client handles Selection List processing while a cataloging client provides the ability to add and edit records.

Morning Break

10:00 a.m.–10:30 a.m. Centennial, Capitol and Mineral Foyers

Sponsored by Swets Information Services

Monday, May 22
Session N 10:30 a.m.–11:30a.m.

N1 Data Exchange: Importing and Exporting Data

Also presented at D1..... Centennial E

Module: Systems /Audience Level: Beginner

Coordinator/Presenter: Paddy Satzer, Associate Director for Technical Services, University of St. Thomas

<http://www.innovativeusers.org/iug2006/programs/N1>

This presentation will provide an introduction to Millennium's Data Exchange mode (as of release 2006LE). Data Exchange is used to import and export batches of MARC records in Millennium - this function

was called Read/Write MARC records in the character-based Innopac. The session will cover: loading patron records, loading batches of bibliographic records, exporting a file of bibliographic records, as well as some tips for successful record loads. If time and technology permits, live demos will be included.

N2 Getting Together: How Reference/Public Service and Technical Service Librarians Need to Work Together to Get the Most Out of ILL

Also presented at K1..... Centennial A

Module: Stats/Reports /Audience Level: All users

Coordinator/Presenter: Brian Flaherty, Reference Librarian, New England School of Law Library

Presenter: Sarah Boling, Systems Librarian, Suffolk University Law Library

<http://www.innovativeusers.org/iug2006/programs/N2>

What do reference and public service librarians need to know to be truly effective users of innovative? In this program that seeks to bridge the gap that often surfaces between these two groups. The first part will focus on what librarians need to know to be more effective searchers and users (e.g. Create Lists, ways of limiting - especially by date of, say, most recent release, added titles and alternative titles for such things as "Forms on disk," creation and use of statistics). The second part will focus on how reference and public services librarians can and should be involved in the implementation of MetaFind, any E-Journals Management tools, WebBridge - anything that has clear public service use. Reference and public service librarians have the experience to know how patrons use the system - what they will and won't do for information. Tech. Services librarians have the expertise to implement some fabulous resources. Too often the two groups are isolated within the library - in order for these be truly useful, the two groups really need to get together.

N3 Implementing Millennium for the Virtual Library

.....*Mineral Hall A*

Module: WebOPAC /Audience Level: Intermediate

Coordinator/Presenter: Teresa Powell, Librarian, The Boeing Company

Presenter: Ann Anderson, Database administrator, The Boeing Company

Presenter: Robert McAllister, Database administrator, The Boeing Company

<http://www.innovativeusers.org/iug2006/programs/N3>

This program will focus on configuring Millennium for a user population that is primarily virtual. See how we use the MARC 856 field to link to internal documents and how we provide links to request Boeing produced photographs and videos. Learn how we use authentication/authorization programs to restrict access to our online documents. We'll describe how we scoped our catalog to promote online resources. Learn how we setup circulation done by mail (no hold shelf). We will also share how we modified our paging slips, created a "live" new book search, and how we are importing records using XML.

N4 Using LDAP with III in a Consortium

.....*Centennial F*

Module: Systems /Audience Level: Advanced

Coordinator/Presenter: Eric Hinsdale, Library Technology Coordinator, Carleton College

Presenter: Richard Goerwitz, Database Administrator/Application Developer, Carleton College

Presenter: Sarah Johnston, Reference/Systems Librarian, St. Olaf College

<http://www.innovativeusers.org/iug2006/programs/N4>

In 2004 Carleton College and St. Olaf college created a new consortium with a shared online catalog, "The Bridge." Both colleges wanted to make it easy for users to view their accounts and request materials by logging in with their existing college usernames and passwords. Both already used LDAP for user authentication. While III offered an LDAP module, it had not previously been used in a consortial environment where institutions had their own individual LDAP implementations. Library and Information Technology staff at Carleton and St. Olaf worked with III to develop a method of extending their product so we could tie it to any number of LDAP servers we wanted, and arrange for each user to authenticate off the LDAP server used on his or her own campus. In this presentation we will discuss both the technical and organizational work involved in getting III's LDAP module to function in a consortium with a shared catalog, as well as ongoing challenges.

N5 Self Serve Forum

.....*Capitol 7*

Module: Circ /Audience Level: All users

Coordinator/Presenter: Carol Gyger, III Systems Administrator, Fort Collins Public Library

Presenter: Carson Block, Technology Coordinator, Fort Collins Public Library

Presenter: David Britt, III System Administrator, Arapahoe Library District

Presenter: Julie Dore, Training Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/N5>

How do your customers serve themselves in your library? What successes have you had and how have you overcome obstacles? Libraries have implemented everything from customers placing their own holds to selfchecks and online fine payments. Some have self service internet signup and wireless access for laptops. We'll start the discussion with some success stories from a few libraries and have plenty of time to ask questions of Innovative staff and each other.

You've Got Mail!

Going through e-mail withdrawal? Get a quick fix and check your e-mail in Quartz Room during the conference. Each session is limited to 15 minutes while others are waiting.

Sponsored by EnvisionWare and Innovative Interfaces

N6 Not Just for Serials: ERM at PSU

.....*Centennial C*

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: Michaela Brenner, Catalog and Database Management Librarian, Portland State University Library

Presenter: Tom Larsen, Database Management and Catalog Librarian, Portland State University Library

<http://www.innovativeusers.org/iug2006/programs/N6>

The Electronic Resource Management (ERM) module was originally designed to keep track of licensing and purchasing details of electronic journals, abstracting and indexing databases, and full-text databases. At Portland State University we have developed a project that expands the scope of our ERM module to cover additional types of materials. Exploiting ERM's ability to deal with multiple hierarchical levels, we have organized a multi-level digital archival collection and made it accessible through our OPAC.

N7 WebBridge Forum

.....*Mineral Hall B-C*

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: Doug Kariel, Head, Technical Services and Systems, Athabasca University Library

Presenter: Mark Welge, Systems Librarian, Innovative Interfaces

Presenter: Ted Fons, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/N7>

An open forum for WebBridge users to meet and share ideas about what works, share tips and tricks, and provide suggestions for enhancements to this product. This is a good place for people thinking of purchasing WebBridge as well.

N8 Request Circles: One Library's Experience

..... Centennial B

Module: Circ /Audience Level: All users

Coordinator/Presenter: Shirien Chappell, Head, Access Services Dept., University Of Oregon

Presenter: Laura Willey, Circulation/Reserves and Videos Supervisor, University of Oregon

<http://www.innovativeusers.org/iug2006/programs/N8>

Request Circles is a feature of the ILL software which allows libraries to --determine which locations can have materials paged from them and delivered to them, --decide which items and collections should be included in the paging/ delivery service, and --decide which categories of patrons can participate in this delivery service. This presentation describes this feature and one library's experience with it.

N9 Release 2006 Development Update

Also presented at G9..... Centennial D

Module: Services /Audience Level: All users

Coordinator/Presenter: Betsy Graham, Vice President, Product Management, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/N9>

Release 2006 is right around the corner -- come and hear highlights from all areas of the system.

N10 Tips and Tricks for Serials Efficiency

..... Centennial G

Module: Acq/Ser /Audience Level: All users

Coordinator/Presenter: Dana Kemp, Library Training Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/N10>

A discussion of many of the features of Millennium in general and Millennium Serials specifically that can help streamline serials work. This presentation will feature specific examples and demonstrations of these tips and tricks in action.

N11 Moving to a New Release

..... Centennial H

Module: Systems /Audience Level: All users

Coordinator/Presenter: Steve Bade, Systems Librarian, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/N11>

This session will discuss the process of upgrading to a new release and offer tips on best practices for an efficient, painless, and successful upgrade, Particularly intended for sites that have never done an upgrade or anyone wishing additional information on this process.

N12 Program Registration Development Update

..... Mineral Hall D-E

Module: Circ /Audience Level: All users

Coordinator/Presenter: Aimee Miller, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/N12>

Program Registration enables library staff to more effectively manage programs offered to patrons while at the same time integrating these offerings into the WebOPAC. The session will be an overview of this new product.

Public Library Luncheon

11:30 a.m.–12:30 p.m. Capitol 2-3

Prior Registration Required

Coordinator: Marilyn Weinberg, Administrator of Library Automation Services, Suffolk Cooperative Library System

Innovative's Public Library customer base is growing. This is an opportunity to spend some concentrated time with folks from public libraries everywhere. Come prepared to share both ideas and issues and to enjoy a good visit.

Monday May 22

Session O 1:30 p.m.–2:30 p.m.

O1 From Novice to Expert : Exposing the Power of Global Update

Also presented at C1 & I1 Centennial A

Module: Cat /Audience Level: Intermediate

Coordinator/Presenter: Robin Trehaeven, Deputy University Librarian , University of Fort Hare (member of the SEALS Library Consortium)

<http://www.innovativeusers.org/iug2006/programs/O1>

The presentation explores the functionalities of Global Update, starting from the perspective of the novice. Gradually, but systematically, additional functionalities are introduced, that begin to expose the full power of the module. - Aimed primarily, but not exclusively, at intermediate users. A working knowledge of the Create Lists module is assumed. No special audience type. The presentation is based on practical training sessions conducted for the SEALS Library Consortium, and on a presentation given at the South African Innopac User Group Conference held in November 2004.

O2 Creative Create Lists: Tips, Tricks, and Traps

Also presented at B1 & G1 Centennial E

Module: Stats/Reports /Audience Level: All users

Coordinator/Presenter: Elizabeth B. Thomsen, Member Services Manager, NOBLE

<http://www.innovativeusers.org/iug2006/programs/O2>

Create Lists is one of the best features of the system, useful for all kinds of projects in all departments and all types of libraries. This program is an overview of some of the more creative ways to use the program for booklists, collection management and more, with an emphasis on tips, tricks and traps, and ways to make the most out of your output.

O3 Thoroughly Modern Millie: The Flapper's Guide to Modernizing Workflows Using Millennium Serials

Also presented at G2 Mineral Hall B-C

Module: Acq/Ser /Audience Level: All users

Coordinator/Presenter: Deberah England, Serials & Electronic Resources Librarian, Wright State University Libraries

Presenter: Julie Dore, Library Training Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/O3>

Are you still tap dancing to the processes of the last century? Do you want to kick up your heels and eliminate existing processes to free up staff time for new processes? If thoroughly modernizing workflows is your fancy then this program is "Johnnie on the spot" for you! Topics will include re-assigning periodicals check-in work to student employees and utilizing review files for binding, claiming, and database maintenance projects. The session will wrap up with suggestions for utilizing Ted Fon's "Tips and Tricks" to improve efficiencies and streamline workflows.

O4 Guess Who Is (Under)Mining your System?

Also presented at H3 Capitol 7

Module: Systems /Audience Level: All users

Coordinator/Presenter: Win Shih, Head of Systems and Databases, University of Colorado at Denver and Health Sciences Center

Presenter: Keven Riggle, Systems Librarian, John P. Raynor, S.J. Library, Marquette University

Presenter: Doug Randall, Vice President, Product Technology, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/O4>

Computer security is far more than an ever-increasing concern at this time of ostensibly burgeoning malicious "cyber incidents." Proactive and vigilant system administrators must monitor access logs regularly for unusual activities which might be the result of massive Web crawling activity" or unnecessary Z39.50 broadcasts. Likewise, an effective access policy will ensure your library's limited user licenses, server and network resources are preserved for your privileged user base. Please join colleagues and ILL staff as we

discuss using login groups, the "robots.txt" file, and limit network access features to reduce risks of system overloads.

O5 Electronic Resources Management (ERM) Forum

..... Centennial C

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: Kim Wallis, Electronic Resources Coordinator, Sonoma State University Library

Presenter: Geoffrey Skinner, Technical Services Librarian, Sonoma State University Library

Presenter: Patricia Smith and/or Jennifer Kutzik, Coordinator, Acquisitions Services, Colorado State University Libraries

Presenter: Christy Reineck, Electronic Resources Assistant, Univ. Libraries, Bowling Green State University

Presenter: Mark Strang, Data Systems Manager, Library ITS, Bowling Green State University

Presenter: Ted Fons, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/O5>

Have you purchased the ERM module for your library? Thinking about the implementation process but want to know more? Come to this ERM Forum to discuss your ideas and experiences with others in various stages of the process. Share your favorite tips and tricks. Get a feel for the time commitment as well as a realistic timeline for implementation. Librarians from three academic libraries in different stages of implementation, as well as someone from ILL, will contribute to the panel discussion.

O6 Designing an OPAC for Web 2.0

Also presented at H5 Centennial B

Module: WebOPAC /Audience Level: All users

Coordinator/Presenter: Casey Bisson, Library Information Technologist, Plymouth State University

<http://www.innovativeusers.org/iug2006/programs/O6>

Casey Bisson will be giving a special presentation on "Designing an OPAC for Web 2.0" which will look at the World Wide Web as a "disruptive technology" and how the Web affects libraries and our users. What role do web technologies and concepts like social software, web 2.0, search engines, RSS, XML, and AJAX have in libraries? How can libraries catch up to user expectations of our online services? How can we reinvent the OPAC to take advantage of these technologies?" Come to Casey's presentation for the answers to these and other questions!

07 Implementing Millennium for Corporate and Special Libraries

..... Centennial F

Module: Services /Audience Level: Beginner

Coordinator/Presenter: Patricia Madden, Librarian, The Boeing Company

Presenter: Teresa Powell, Librarian, The Boeing Company

Presenter: Oleg Kreymer, Systems Librarian, The Metropolitan Museum of Art, T.J. Watson Library

Presenter: Dan Lipcan, Senior Library Associate, The Metropolitan Museum of Art, T.J. Watson Library

<http://www.innovativeusers.org/iug2006/programs/O7>

Special libraries face a different set of issues when managing software implementation efforts. For The Metropolitan Museum of Art library's move from telnet to Millennium, the absence of a sizable library systems department made the active participation of library staff crucial for success. The challenge for The Boeing Company's migration from a different ILS to Millennium was how to train staff and users located across the country. This program will focus on Millennium implementation in a corporate and an art research library. Topics will include planning, user training and education, developing search tips and training documentation, use of existing Innovative online resources, and marketing and generating enthusiasm for Millennium.

08 Metafind Users Forum

.....Mineral Hall A

Module: Elec Res. /Audience Level: All users

Coordinator/Presenter: DeeAnn Allison, Director CORS, University of Nebraska-Lincoln Libraries

Presenter: Sarah Hickman, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/O8>

This forum will present a brief presentation on the local install of Metafind at the University of Nebraska-Lincoln and provide the opportunity for participants to discuss and gain information on Metafind from colleagues from other institutions.

09 Working with Your Authority Control Vendor

..... Centennial H

Module: Cat /Audience Level: All users

Coordinator/Presenter: Dana Kemp, Library Training Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/O9>

This session will include services available from vendors and the issues surrounding both loading records into the system, and exporting data out to other systems.

010 Help Desk Tips: A Potpourri

..... Mineral Hall D-E

Module: Services /Audience Level: All users

Coordinator/Presenter: Monica Ertel, Director, Customer Service Department, Innovative Interfaces

Presenter: Mark Welge, Systems Librarian, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/O10>

Compiled by the support specialists who assist you daily, this miscellany of hints is offered in a brisk "Greatest Hits" presentation style. Points of light from all corners of the system software.

011 WebPAC Development Update Including KidsOnline and WebPAC Pro

..... Centennial D

Module: WebOPAC /Audience Level: All users

Coordinator/Presenter: Dinah Sanders, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/O11>

This session will cover enhancements for WebOPAC in Release 2006, highlight the new KidsOnLine and cover Innovative's new initiative, WebPAC Pro.

012 Acquisitions Workflow, Especially with Release 2005

Also presented at L8 Centennial G

Module: Acq/Ser /Audience Level: All users

Coordinator/Presenter: Georgia Fujikawa, Manager, Training Programs, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/O12>

This program will cover workflow issues with Millennium Acquisitions and especially focus on getting ready for using Millennium Acquisitions in Release 2005

Afternoon Break

2:30 p.m.–3:00 p.m. Centennial, Capitol and Mineral Foyers

Monday, May 22
Session P 3:00 p.m.–4:00 p.m.

P1 Mastering Global Update: The Sequel

Also presented at J1 Centennial B

Module: Cat /Audience Level: Intermediate

Coordinator/Presenter: Richard V. Jackson, Catalog Librarian / Database Manager, Huntington Library

<http://www.innovativeusers.org/iug2006/programs/P1>

Changing standards and practices, legacy problems, authority control issues, and plain old human error can lead to messy and therefore less effective databases. Using several examples, this presentation will explore the use of Global Update as a tool for dealing with these problems. The new features added with Release 2005 will be examined, as will such advanced techniques as limiting, toggling the display, and the "Use displayed field" option. The interaction of Global Update with other parts of Millennium, especially Create Lists, will also be discussed. Users having some knowledge of the basics of Global Update will benefit most.

P2 In "Search" of the X files – Managing Exhausted Item Records

Also presented at H2..... Centennial F

Module: Stats/Reports /Audience Level: All users

Coordinator/Presenter: Louise Lowe, Circulation Librarian, Mercer University Atlanta

<http://www.innovativeusers.org/iug2006/programs/P2>

Tired of hassling with long overdue or missing items? This session will provide tips for keeping your database clear of outstanding item records (e.g., billed not paid, missing, lost & paid, etc.). Provides suggestions for updating and tracking the item status, preparing items for deletion, and generating reports & statistics by using a combination of features such as Batch check in, create list, and statistics.

P3 ISBN-13: Implications for Libraries and Book Vendors

Also presented at H1..... Centennial E

Module: Acq/Ser /Audience Level: All users

Coordinator/Presenter: Corey Seeman, Associate Director for Information Resources and Systems, Kresge Business Administration Library, University of Michigan

Presenter: Ann-Marie Breaux, Senior Manager, Academic Services Development, YBP Library Services, a Baker & Taylor Company

Presenter: Ted Fons, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2006/programs/P3>

Transition from 10-digit ISBNs to 13-digit ISBNs must be completed by January 1, 2007. Publishers, book vendors, and library system vendors are starting to prepare now. We'll provide an introduction to ISBN-13, share resources that are currently available, and describe its implications for libraries and book vendors as we plan for its implementation. The key element for libraries to consider is that BISAC order (a common means of electronic ordering for Innovative customers), will not work with 13 digit ISBNs.

P4 What They Really Want: Usability Studies and the WebPAC Redesign

Also presented at L1..... Centennial C

Module: WebOPAC /Audience Level: All users

Coordinator/Presenter: Julie Silverman, Catalog & Systems Librarian, Lansing Community College

<http://www.innovativeusers.org/iug2006/programs/P4>

This presentation focuses on how the Lansing Community College Library redesigned its "out of the box" WebPAC based on usability studies performed at the library. This presentation will discuss all aspects of the usability study process, from how the questionnaires were designed to performing the actual studies, and how the results were then applied to the redesign project. This presentation is appropriate for anyone who is interested in utilizing usability studies in their own redesign process.

P5 Automating Millennium and Telnet Tasks Using Windows-based Scripting

Also presented at F2..... Centennial A

Module: Systems /Audience Level: Intermediate

Coordinator/Presenter: Christina Hennessey, Systems Librarian, Loyola Marymount University

<http://www.innovativeusers.org/iug2006/programs/P5>

Do you find yourself repeating similar but elaborate steps of instructions every week or month in Millennium or the character-based system? Wouldn't you like that time freed up to do less mind-numbing tasks? This session will show how to use Windows-based scripting to automate tasks you perform on a regular basis, such as authority file loads, table-of-contents loads, loading Serials Solutions MARC records, and initializing backup tapes. The installation of Windows scripting and the basics of the scripts will be explained, along with tips on modifying the scripts for your own use. Several scripts for both Millennium and character-based systems (through Windows Telnet and AnzioWin) will be demonstrated.

P6 Inventory - Do You Know Where Your Stuff Is?

Also presented at A1 & G3..... Mineral Hall B-C

Module: Circ /Audience Level: All users

Coordinator/Presenter: Carol Gyger, III Systems Administrator, Fort Collins Public Library

Presenter: Crystal Bollman, Assistant Circulation Supervisor, Fort Collins Public Library

Presenter: Chris Cortez, Assistant Circulation Supervisor, Fort Collins Public Library

<http://www.innovativeusers.org/iug2006/programs/P6>

Do you REALLY know where your stuff is? Is your database cluttered with missing items? We will discuss our inventory philosophy and overview of the methods we've used for 9 years. We will show you our 5 year inventory plan and how we pull it off efficiently. This presentation is specific to public libraries but the methods might be useful to academic libraries as well.

P7 Troubleshooting Holds

Also presented at E3..... Mineral Hall A

Module: Circ /Audience Level: All users

Coordinator/Presenter: Madeleine Bombeld, Assistant University Librarian for Access Services, University of North Carolina Wilmington

Presenter: Daniel M. Pfohl, Associate University Librarian for Computing Services, University of North Carolina Wilmington

