



Innovative Users Group 13th Annual Conference

May 1 – 4 , 2005
San Francisco, California

Final Program

Pre-Conference for New Users Sunday, May 1

Prior registration is required

New Users Conference Welcome & Opening Remarks

10:00 a.m. –10:25 a.m.Franciscan C & D

Registration Desk

Pre-Conference & Innovative Workshop Attendees

7:30 a.m. –2:00 p.m. Yosemite

Main Conference Attendees

2:00 p.m. –6:00 p.m. Yosemite

Sunday, May 1

Session A 10:30 a.m.–11:30 a.m.

A1 Serials Tips & Tricks

Also presented as F8..... Union Square 1

Coordinator/Presenter: Ted Fons, Product Manager,
Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/A1>

A discussion of many of the features of Millennium in general and Millennium Serials specifically that can help streamline serials work. This presentation will feature specific examples and demonstrations of these tips and tricks in action.

A2 Searching the WebOPAC

Also presented as E4..... Union Square 5

Coordinator/Presenter: Doris Munson, Systems/Reference Librarian, Eastern Washington University

<http://www.innovativeusers.org/iug2005/programs/A2>

A general overview on how the WebOPAC performs different types of searches, browse and record display options, and the role of the MARC record in the WebOPAC. Get tips on general searching, headings searches, wildcards, truncation, boolean searching, and limiting/sorting searches.

A3 Security Issues and the Millennium System

Also presented as G10..... Franciscan C&D

Coordinator/Presenter: Doug Randall, Technology Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/A3>

Security is on everyone's mind these days. What are the best ways to protect your Millennium system from unauthorized access. What tools does Millennium offer, and what third-party tools can be effectively integrated?

Innovative Interfaces' Pre-Conference Workshop

Prior registration is required

Web OPAC Design and Advanced Web Options

Sunday, May 1

9:00 a.m.–12:00 p.m. Imperial A

Dinah Sanders, Product Manager, Innovative Interfaces

This half-day seminar will explore the many methods of customizing the public catalog. Customizable pages, forms, tokens, web options and styles will be illustrated with examples from many libraries. Best practices for maximum impact with minimal effort will be featured along with some advanced Web Options tips to really make your Web OPAC shine.

Morning Break for Innovative Workshop

10:15-10:30 a.m. Back of Imperial A

Sunday, May 1
Session B 1:30 p.m.–2:30 p.m.

B1 Help Desk Tips: A Different Approach

Also presented as N9 Union Square 1

Coordinator/Presenter: Monica Ertel, Director, Customer Services, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/B1>

This session will provide the new user with tips and pointers for making the most effective use of the Help Desk.

B2 Loan Rules Run Amok: Circulation Parameters Clean-Up

Also presented as I3 Union Square 5

Coordinator/Presenter: Leigh French, Systems Librarian, Wright State University

<http://www.innovativeusers.org/iug2005/programs/B2>

Circulation parameters are the nuts and bolts of the Innovative circulation module. They determine who gets what for how long ...and so much more. This session will focus on loan rules and the loan rule determiner table and show how various parts of the system are pulled together to govern circulation activity. Tips for streamlining and cleaning up your circulation parameters will be given as well as information for further study from the manual and other sources. This session is geared toward all users who have a familiarity with circulation.

B3 Creative Create Lists: Tips, Tricks, and Traps

Also presented as I7/O6 Franciscan C & D

Coordinator/Presenter: Elizabeth Thomsen, Member Services Manager, NOBLE, North of Boston Library Exchange

<http://www.innovativeusers.org/iug2005/programs/B3>

Create Lists is one of the best features of the system, useful for all kinds of projects in all departments and all types of libraries. This program is an overview of some of the more creative ways to use the program for booklists, collection management and more, with an emphasis on tips, tricks and traps, and ways to make the most out of your output.

Afternoon Break for New Users
2:30 p.m.–2:45 p.m. Back of Rooms

Innovative Interfaces' Pre-Conference Workshop
Prior registration is required

Implementing Electronic Resource Management

Sunday, May 1

2:00 p.m.–5:00 p.m. Franciscan A & B

Janet Crum, Head, Library Systems & Cataloging, Oregon Health Sciences University

Diane Grover, Electronic Resources Coordinator, University of Washington

Ted Fons, Product Manager, Innovative Interfaces

This program will cover implementation issues faced by libraries installing ERM, including a detailed description of models for implementing ERM for staff and patrons. It will provide guidelines for how to approach ERM implementation and a description of the basic elements that will get your ERM implementation off the ground and in production.

XML/Metadata Workshop

Sunday, May 1

2:00 p.m.–5:00 p.m. Imperial A

Claudia Conrad, Product Manager, Innovative Interfaces

What are metadata and XML? How is XML different than HTML or SGML? What's a schema, a DTD, XHTML, a namespace? What tools are available for creating XML? This workshop will cover introductory issues and solutions to questions like these. The session will include discussion on the rules governing XML, what it looks like, how it can be displayed, how diacritics and special characters are handled, and what types of XML are being used in the library world. Two Innovative products will be highlighted: MetaData Builder and the Digital Repository Manager.

Afternoon Break for Innovative Workshops

3:15—3:30 p.m. Back of Franciscan A & B and Imperial A

Reception for New Users
Sunday, May 1 5:30—7:00p.m.
Hotel Nikko
 Golden Gate Room, 25th floor
 222 Mason Street
Attendees of the New Users' Pre-Conference are invited to attend this special reception
Hosted by Innovative Interfaces

Sunday, May 1

Session C 2:45 p.m.–3:45 p.m.

C1 Ask the Circ Experts

..... Union Square 1

Coordinator/Presenter: Kriss Ostrom, Head of Circulation and Information Services, Michigan State University Libraries

Presenter: Corey Seeman, Assistant Dean for Resource and Systems Management, University of Toledo

Presenter: Sheryl VanderWagen, System Librarian, Lakeland Library Cooperative

Presenter: Georgia Fujikawa, Library Training Consultant, Innovative Interfaces

Presenter: Jason Boland, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/C1>

Talk with experienced circulation staff and Innovative Interfaces circulation experts about all aspects of -- the MilCirc, loan rules and other tables, holds/recalls, My Millennium/View Your Own Record, patron records, fines, bills, bookings, reserves, checkouts/checkins, circ notices, enhancements process as related to circulation, etc. Bring your questions and your circulation dilemmas because this forum is for you!

C2 Moving to a New Release

Also presented as H8 Union Square 5

Coordinator/Presenter: Steve Bade, Systems Librarian, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/C2>

This session will discuss the process of upgrading to a new release and offer tips on best practices for an efficient, painless, and successful upgrade. Particularly intended for sites that have never done an upgrade or anyone wishing additional information on this process.

C3 Mastering Global Update

Also presented as E6/O2 Franciscan C & D

Coordinator/Presenter: Richard Jackson, Catalog Librarian / Database Manager, Huntington Library

<http://www.innovativeusers.org/iug2005/programs/C3>

Are you confused about Global Update? Unsure about what all those check boxes do? Do you suspect you are not getting the most out of this feature? This presentation will help you make sense of this sophisticated timesaving tool. Several examples will be given, ranging from simple routine tasks to more complex clean-up projects and authority work. A few special techniques and tricks will also be demonstrated.

Sunday, May 1

Session D 4:00 p.m.–5:00 p.m.

D1 How to Design a System

Also presented as O11 Union Square 1

Coordinator/Presenter: Georgia Fujikawa, Library Training Consultant, Innovative Interfaces

Presenter: Jodi Williamschen, Implementation Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/D1>

The focus will be on designing a new Millennium system that is much more than a map of the previous system, but is rather an attempt to optimize your database to fully use the capabilities of Millennium. What kind of statistics do you want? What OPAC display do you want? What patron and staff limits do you want? What special or unique features or collections do you have that you would like to highlight? Migration to a new system gives the opportunity to design what you want, not simply design around what you have. This session is for new customers, as well as customers considering a redesign of some element of their database.

D2 The Color of Money: Running Fiscal Close and Moving Financial Functions Into Milacq

Also presented as LA Union Square 5

Coordinator/Presenter: Corey Seeman, Assistant Dean for Resource and Systems Management, University of Toledo

<http://www.innovativeusers.org/iug2005/programs/D2>

Libraries can now use Millennium Acquisitions for all financial functions including fiscal close (which becomes the magic button that was not at all possible in Telnet). Since Millennium will be the only client you can use with Acquisitions after you move to Release 2005, learning the financial functions in Millennium is needed to manage your system. In this session, we will discuss the basic parameters of fiscal close and go through the steps of running fiscal close. We will talk about other financial topics including handling endowments and the steps you need to take before, during, and after fiscal close.

D3 Patron Empowerment

Also presented as K9 Franciscan C & D

Coordinator/Presenter: Dinah Sanders, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/D3>

Make life easier for patrons with Innovative tools to let them handle their own holds and renewals, pay fines and register for programs online, manage frequently used resources, track their reading history, and even share their opinion of library materials with the community.

Main Conference Monday, May 2

Special Services

Registration Desk

7:00 a.m.–5:00 p.m. Yosemite

Birds of a Feather Room

11:30 a.m.–5:30 p.m. Union Square 25/2 tables

Breakfast Concession

7:30 a.m.–9:00 a.m. Grand A (GB Level)

Job Placement Room

12:00 p.m.–5:30 p.m. Green Room

Innovative Area (Demo Room & Help Desk Annex)

11:00 a.m.–5:30 p.m. Yosemite

Exhibit Hall

11:00 a.m.–5:30 p.m. Yosemite

E-Mail/Internet Room

12:00 p.m.–8:00 p.m. Union Square 3/4

Poster Sessions

11:00 a.m.–11:45 a.m. Yosemite

Poster sessions are exhibits that share unique or interesting practices that IUG members have integrated with their Innovative systems. Poster sessions are showcased in a time slot that is not in conflict with other presentation, giving you an opportunity to meet and speak with the poster presenters. Come see what our colleagues are doing!



Poster presenters, including the Be Innovative winners, will be on hand this morning to answer your questions. The posters will remain on display throughout the conference.

Innovative Law Users Group Luncheon

11:30 a.m.–12:30 p.m. Imperial B

Prior Registration Required

Coordinator: Joseph Hinger, Director of Technical Services, St. John's University School of Law

Come join your law librarian colleagues for lunch and an informal sharing of experiences with Innovative. Newer law librarians are encouraged to attend as an opportunity to meet other law librarians and find out how the Innovative Law Users Group can assist you.

Opening Session

9:00 a.m.–11:00 a.m. Grand Ballroom B

Start the conference by joining us at the opening session, presented by the Innovative Users Group and Innovative Interfaces. The program will begin with a presentation by Jerry Kline, Chairman and CEO of Innovative Interfaces and followed by the keynote presentation.

Our featured keynote speaker is **Ann M. Seidl** (MLIS, University of Denver), a library consultant and the owner and principal of *Information, Managed*, a library consulting business. From 1997 to 1999, she served as Associate Director of the Library Research Service at the Colorado State Library in Denver, where she collected, analyzed, and published library statistics for Colorado and several other U.S. states. Seidl has been an independent research librarian since 2000.

The opening session will conclude with a brief IUG business meeting and the popular IUG raffle of various local gifts. You must attend the session and be present to win!

Public Library Users Group Luncheon

11:30 a.m.–12:30 p.m. Imperial A

Prior Registration Required

Coordinator: Marilyn Weinberg, Administrator of Library Automation Services, Suffolk Cooperative Library System

Innovative's Public Library customer base is growing. This is an opportunity to spend some concentrated time with folks from public libraries everywhere. Come prepared to share both ideas and issues and to enjoy a good visit.

Monday, May 2
Session E 1:30 p.m.–2:30 p.m.

E1 WebBridge: Moving Beyond the Basics

..... *Union Square 23*

Coordinator/Presenter: Terry Reese, Cataloger for Networked Resources, Oregon State University

<http://www.innovativeusers.org/iug2005/programs/E1>

A significant number of ILL users have implemented WebBridge as their OpenURL linking solution -- however a far fewer number have moved to integrate WebBridge into many of their other services like the catalog, ILL or beyond. This presentation will discuss two topics: first, how WebBridge can be used to integrate resources within ones ILS and second, developing scripts to work around WebBridge to provide better integration with ILL services or direct DOI requesting. This program does assume that attendees have some familiarity with ILL's WebBridge product.

E2 Extreme Makeover - WebOPAC Edition

Also presented as L2..... Plaza A

Coordinator/Presenter: Karen Perone, Systems Coordinator, Rodman Public Library

<http://www.innovativeusers.org/iug2005/programs/E2>

Rodman Public Library is undergoing an extreme Web site makeover. The library's main web site and its catalog are included in the process - both still look like they did when they were last updated, ca. 2001. This program will show before and after "photos" and the process the library used to redesign the site using XHTML and CSS for fast loading, standards compliant pages. The new site will show how information from the catalog can be incorporated into the library's main web site and vice-versa.

E3 Managing Electronic Reserves at a Small Library: Little Steps Leading to Big Leaps

..... *Union Square 22*

Coordinator/Presenter: Brian Kern, Head of Technical Services, Muskingum College

<http://www.innovativeusers.org/iug2005/programs/E3>

"Managing Electronic Reserves at a Small Library: Little Steps Leading to Big Leaps" presents how Muskingum College developed a plan for implementing and managing e-reserves. A tripartite model was conceived to help the library decide how it should implement electronic reserves. This model also guided decision-making, such as what type of scanner should we purchase, when should we allow copyrighted materials, who would be needed to staff the program, and how to market our program. This presentation will introduce the model and show how it can help manage e-reserves using Millennium. Five key areas to be addressed are: processing electronic reserves using Millennium Media, marketing the service, copyright, gathering statistics using Millennium Web Management Reports, and program assessment.

E4 Searching the WebOPAC

Also presented as A2..... Union Square 1

Coordinator/Presenter: Doris Munson, Systems/Reference Librarian, Eastern Washington University

<http://www.innovativeusers.org/iug2005/programs/E4>

A general overview on how the WebOPAC performs different types of searches, browse and record display options, and the role of the MARC record in the WebOPAC. Get tips on general searching, headings searches, wildcards, truncation, boolean searching, and limiting/sorting searches.

E5 Implementing ERM: A Beginner's Guide

..... *Franciscan C & D*

Coordinator/Presenter: Pat Smith, Coordinator, Acquisitions Services, Colorado State University Libraries

Presenter: Jennifer S. Kutzik, Information Technology Technician II, Colorado State University Libraries

<http://www.innovativeusers.org/iug2005/programs/E5>

Implementing a complex new product like ERM can generate additional questions beyond those related to the software. ERM requires many decisions and steps to install and to implement. In this session, the presenters will discuss the issues that Colorado State University Libraries, as a post-Beta library, faced when implementing ERM and offer advice for libraries planning to acquire ERM. Topics will include organizing for implementation, decisions required for set up, indexing, passwording, converting data, and public display. Intended for new users or those planning to install ERM.



Birds of a Feather, or, Make Your Own Meeting

One of the great things about the IUG is meeting with colleagues from other Innovative libraries and sharing ideas with them. Opportunities for small meetings are available throughout the conference. If you would like to meet with others, pick a topic, pick a time, reserve one of the two tables in the L-shaped *Union Square 25* room, and let others know by posting your session on the bulletin board near the registration desk.

E6 Mastering Global Update

Also presented as O2/C3..... Imperial A

Coordinator/Presenter: Richard Jackson, Catalog Librarian / Database Manager, Huntington Library

<http://www.innovativeusers.org/iug2005/programs/E6>

Are you confused about Global Update? Unsure about what all those check boxes do? Do you suspect you are not getting the most out of this feature? This presentation will help you make sense of this sophisticated timesaving tool. Several examples will be given, ranging from simple routine tasks to more complex clean-up projects and authority work. A few special techniques and tricks will also be demonstrated.

E7 Acquisitions Forum

.....Plaza B

Coordinator/Presenter: Corey Seeman, Assistant Dean for Resource & Systems Management, University of Toledo

Presenter: Sandra Klein, Associate Librarian for Acquisitions & Collection Development, Notre Dame Law School

Presenter: Ted Fons, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/E7>

An open forum for users of the Acquisitions module with both telnet and MilAcq. During this unstructured session, we will facilitate a discussion of a variety of issues raised by people in attendance as well as IUG members submitting questions ahead of time (sent to corey.seeman@utoledo.edu or to Klein.26@nd.edu). Topics that may be covered include: fiscal close, setting up and using codes for reporting features, organizing fund reports, establishing a fund structure, as well as general questions and comments.

E8 RFID and Millennium

.....Imperial B

Coordinator/Presenter: Doug Randall, Technology Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/E8>

The potential of RFID technology to reduce handling of physical materials, allow effective automated materials handling, and simplify data collection is driving discussion and bringing vendors calling with RFID-enabled solutions in every area of the library. What is RFID? What provides its basic potential? What components do these different solutions have in common? How can I better evaluate the effectiveness of these solutions for my library and Millennium? When my library is ready to implement RFID, what can I do to ensure a successful project and effective integration with Millennium?

E9 Release 2005 Development Update

Also presented as I10.....Grand A

Coordinator/Presenter: Betsy Graham, Vice President, Product Management, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/E9>

Release 2005 is moving rapidly to general release. Come and hear a finalized list of development line items that will be included in this release, due out this summer.

E10 MetaFind and Web Access Management Update

.....Franciscan A & B

Coordinator/Presenter: Sarah Hickman, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/E10>

The session will cover MetaFind basics, some tips for effective use, and also cover new development available with Release 2005 that integrated My Millennium and MetaFind. Web Access

Management statistics enhancements in Release 2005 will also be covered.

E11 Innovative and OCLC, an Update

Also presented as I11.....California

Coordinator/Presenter: Claudia Conrad, Product Manager, Innovative Interfaces

Presenter: Robin Buser, PromptCat Product Manager, OCLC

<http://www.innovativeusers.org/iug2005/programs/E11>

A co-presentation by OCLC staff and Claudia Conrad from Innovative discussing the future direction of OCLC cataloging services and their interaction with the Millennium software.

Afternoon Break

2:30 p.m.–3:00 p.m.Plaza B Foyer
.....Imperial Foyer, Yosemite Foyer

Sponsored by EBSCO Information Systems

Monday, May 2

Session F 3:00 p.m.–4:00 p.m.

F1 Changing Horses Midstream: Creating a New Fund Structure During the Fiscal Year

.....Union Square 1

Coordinator/Presenter: Stefanie Wittenbach, Interim AUL for Technical Services and Head of Acquisitions, University of California, Riverside Libraries

<http://www.innovativeusers.org/iug2005/programs/F1>

Last fiscal year, the University of California, Riverside Libraries changed our collection development model. This necessitated extensive changes within the fund structure on INNOPAC. This session will cover the processes followed to implement the new fund structure that occurred several months into the fiscal year. There are many clean up projects left to do to eliminate orders with old funds, which will also be discussed.

F2 Telnet to Millennium: Collaborating with PromptCat and Vendors to Maximize Technical Services Efficiencies at Record Load

.....Imperial A

Coordinator/Presenter: Kelly Shook, KentLINK Systems Coordinator, Kent State University

Presenter: Margaret Maurer, Cataloging Manager, Assistant Professor, Kent State University

<http://www.innovativeusers.org/iug2005/programs/F2>

In 1999 Kent State University Libraries and Media Services took advantage of a change in book vendors to re-engineer the acquisitions and cataloging workflow. The process that was

ultimately designed allows one step loading of OCLC PromptCat bibliographic records as well as fund and location specific order records, item records and electronic invoice lines. The library has created a working environment for staff that simultaneously maximizes their decision making while minimizing routine and repetitive tasks. This program is a re-cap of a popular program presented at last year's IUG, yet includes information on transitioning our unique process to the Millennium environment.

F3 MetaFind Forum

..... *Union Square 22*

- Coordinator/Presenter:** Gail Herrera, Assistant Dean, University of Mississippi
- Presenter:** Dee Ann Allison, Director, Computing Operations & Research Services, University of Nebraska-Lincoln Libraries
- Presenter:** Anne Donohue, MeL Delivery Coordinator, Michigan Library Consortium
- Presenter:** Alejandro Garza Gonzalez, Head, Digital Library, Académica Tecnológica de Monterrey
- Presenter:** Sarah Hickman, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/F3>

An open forum designed for those using III's MetaFind or are interested in purchasing it. The forum includes three brief presentations on the topics of free resources, state-wide implementations, and technological innovations beyond MetaFind followed by discussion. All library types are encouraged to participate.

F4 It's an ILL Wind... Making Mil ILL Work For You and Your Customers

..... *Plaza A*

- Coordinator/Presenter:** Carolyn Jones, Manager, Integrated Library System, University of Queensland Library
- Presenter:** Corey Seeman, Assistant Dean for Resource and Systems Management, University of Toledo

<http://www.innovativeusers.org/iug2005/programs/F4>

The program is from the perspective of an academic library that processes approximately 66,000 ILL requests a year. It is intended as an introduction to Millennium ILL covering everything from implementation, training issues and workflows through to the added extras we have developed to enhance the module for Library staff and our customers.



You've Got Mail!

Going through e-mail withdrawal? Get a quick fix and check your e-mail in *Union Square 3 / 4* during the conference. Each session is limited to 15 minutes while others are waiting.

Sponsored by CybraryN and Innovative Interfaces

F5 Software Solutions: From Exported "Create List" to Custom Web Lists

Also presented as J6.....Franciscan C & D

- Coordinator/Presenter:** Antje Mays, Head, Monograph & AV Acquisitions, Winthrop University

<http://www.innovativeusers.org/iug2005/programs/F5>

This session is for anyone interested in creating customized new-titles web lists. If you're unfamiliar with Perl, don't have Perl support, and are too busy to teach yourself Perl and making the script work, this session offers an alternate solution using Millennium Create List's "export" function, MS Excel, MS Access, writing simple code for web links, designing a custom web template, and exporting the Access reports into web pages through those custom templates. A "live" end-product example is at <http://faculty.winthrop.edu/maysa/NewAcqs/NewAcqs.html>. Session will demonstrate the steps from start to finish, and will encourage questions, comments, idea exchange, and follow-up where wanted.

F6 New Holds Options in Millennium

Also presented as H6.....Plaza B

- Coordinator/Presenter:** Laurie Shedrick, Automated Systems Manager, Mid-Hudson Library System
- Presenter:** Donna Bacon, District Reference Manager, Springfield-Greene County Library
- Presenter:** Heidi Bruss, SWAN Field Consultant, Metropolitan Library System
- Presenter:** Jason Boland, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/F6>

The Holds Taskforce will report on a new development with Millennium Circulation Holds. The taskforce is composed of members from several public library consortia who are working to improve the holds process in circulation. As a result of this work, Release 2005 will include Priority Paging, a solution for consortia and multi-branch libraries that need both the advantages of title level holds and assigned library priority. Also included in Release 2005 will be the ability to decline to fill an item level hold, a solution of interest to all libraries.

Job Placement Service

The job placement service is a resource provided at the IUG for job seekers and for Innovative libraries with vacant positions. If you are an experienced Innovative user looking for a new opportunity or a library seeking to fill a vacancy, we hope you can make a connection here at the IUG meeting.

Look for the notebooks in the Registration area with job descriptions for some interesting and challenging positions that are currently available. The *Green Room* has been set aside for those interested in getting together to talk about job opportunities.

F7 Using LDAP Authentication

Also presented as L3..... Union Square 23

Coordinator/Presenter: John Culshaw, Faculty Director for Systems, University of Colorado at Boulder

Presenter: Richard Paladino, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/F7>

This panel presentation will cover the basics of LDAP authentication and explore Innovative's External Patron Verification product. See how the technology works on an Innovative system and learn how LDAP authentication might improve how you authenticate users in your environment. Panelists will also discuss how LDAP authentication works with other systems and services (i.e. portals) with the long-term goal of creating a single sign-on environment.

F8 Serials Tips & Tricks

Also presented as A1 California

Coordinator/Presenter: Ted Fons, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/F8>

A discussion of many of the features of Millennium in general and Millennium Serials specifically that can help streamline serials work. This presentation will feature specific examples and demonstrations of these tips and tricks in action.

F9 Making the Most of Millennium Statistics

Also presented as P10 Imperial B

Coordinator/Presenter: Judith Clark, Information Resources and Training Coordinator, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/F9>

A presentation for users who are comfortable with the basics of Millennium Statistics and who would like to create advanced reports. Tips on moving from character-based to Millennium pointing out common mistakes.

F10 Printing in Millennium: Troubleshooting, Tips & Techniques

Also presented as M9 Franciscan A & B

Coordinator/Presenter: Chuck Xiong, Technical Support Specialist, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/F10>

Printing in Millennium has come a long way. This session will cover ideas for troubleshooting, and review the improvements to printing that are included with Silver.

F11 Essentials of System Administration

..... Grand A

Coordinator/Presenter: Georgia Fujikawa, Library Training Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/F11>

System administrators often inherit a system which was set up by another person or another team, possibly several years ago. The new administrator needs to figure out what needs to be done on a daily, weekly and monthly basis. In addition he or she needs some insight into what setups have been done, what they mean and control, and whether they are still appropriate in the current library environment. This session will cover some of the critical elements that system administrators need to know.

Monday, May 2

Session G 4:30 p.m.–5:30 p.m.

G1 Batch Loading E-journals Metadata with ERM Release 2005 Limited Edition

..... Plaza B

Coordinator/Presenter: Paoshan Yue, Electronic Resources Access Librarian, University of Nevada, Reno Libraries

Presenter: Craig Summerhill, Applications Development Librarian, University of Nevada, Reno Libraries

<http://www.innovativeusers.org/iug2005/programs/G1>

The ERM loader provides an effective way for batch creating and maintaining e-journal holdings data in Millennium. In this program, we will take a close look at the functionality of the ERM loader. Topics include ERM link structure, coverage database and catalog options, data processing flowchart, matching points, and OPAC display. We will also talk about our experience of using the loader to migrate e-journal holdings from bibliographic records to ERM checkin records. We will conclude the program with a discussion of desired functionality and issues of system integration.

G2 Innopac to MilCAT Migration : Case Study (Public Library)

..... *Union Square 1*

Coordinator/Presenter: Leo Papa, System Librarian, Canton Public Library

<http://www.innovativeusers.org/iug2005/programs/G2>

While beta testing Millennium Silver, in the summer of 2004, Canton Public Library engaged in a revision of its cataloging operations. Objectives included: migration from Innopac to Millennium Silver cataloging; enhancement of cataloging workflows; and lowering overall cataloging costs. The project involved migration from OCLC (CatME) to ITS-MARC, with OCLC CatExpress and WebClarity's BookWhere as backup sources of data, via Z39.50 searching. Print Wizard (for labels) and Data Express were also implemented. MilSTAT and MilCAT session statistics were used to assess productivity. This case study outlines: new software and bibliographic utilities evaluated; documentation, training and flowcharts developed; anticipated problems; and implementation and data collection.

G3 WebBridge Forum

..... *Union Square 22*

Coordinator/Presenter: Jean-Marc Edwards, Assistant-Director, Systems, Concordia University Libraries

Presenter: Craig Rixford, Product Engineer, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/G3>

This forum is to provide an opportunity for participants to share their experience and their views on WebBridge. The presenter will ask questions on a variety of WebBridge topics to the forum participants.

G4 Playing with Matches: Using Regular Expressions in Create Lists

Also presented as P3 Imperial A

Coordinator/Presenter: Richard Jackson, Catalog Librarian / Database Manager, Huntington Library

<http://www.innovativeusers.org/iug2005/programs/G4>

Regular expressions are a sophisticated but underutilized tool that can bring a great deal of power to your searches in Create Lists. Using the "matches" condition, it is possible to find patterns of data that cannot be isolated any other way. This presentation -- a slightly updated reprise of last year's -- will again cover a complete explanation of regular expression syntax and provide numerous practical examples. The focus will be on database maintenance, but applications in other areas will also be shown.

G5 MARC 21 Holdings - the Revolution is Here

Also presented as H3 Plaza A

Coordinator/Presenter: Jian Wang, Serials Catalog Librarian and Serials/Documents Cataloging Coordinator, Portland State University Library

Presenter: Margi Mann, Sr. Training & Support Librarian, OCLC Western Service Center

<http://www.innovativeusers.org/iug2005/programs/G5>

Many libraries are considering implementing the MARC 21 Format for Holdings Data (MFHD) in their local environment, and OCLC is converting to this holdings standard in June 2005. This workshop intends to address such issues as why the library community developed the MFHD format, how to undertake an implementation, what challenges are involved in converting your local holdings data to the standard, when to export holdings data for OCLC batch updating, and how OCLC will convert its existing repository of WorldCat Local Data Records (LDRs). This workshop will also explore the basic steps for implementation of the format using Millennium Serials. Examples are provided to illustrate a variety of scenarios and holdings displays. Some observations and recommendations are offered as well.

G6 Searching the World (z39.50)

..... *Union Square 23*

Coordinator/Presenter: Niamh Walker-Headon, Systems Librarian, Institute of Technology, Tallaght

<http://www.innovativeusers.org/iug2005/programs/G6>

This program outlines how z39.50 works in Millennium/Innopac. Topics discussed include: setting up entries, problem solving, outlining uses for z39.50 other than as a cataloguing tool, especially for database searching and the WebOPAC.

G7 Online Registration and Fines Payment-- Helping Customers Help Themselves - the World of Ecommerce

Also presented as O3 Franciscan C & D

Coordinator/Presenter: Jeanne LoFranco, Circulation Manager, San Jose Public Library

Presenter: Dinah Sanders, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/G7>

San Jose Libraries are implementing ecommerce payment of fines via credit cards as well as accepting online library card applications. When we began the implementation process it was like a baffling puzzle wrapped in an enigma. Where to start? What comes first? What does "the ability to work with Verisign U.S.'s Payflow Pro API mean"? How can borrower completed applications increase productivity in my library? San Jose Library staff are interested in sharing their experiences with implementing these wonderful, yet somewhat daunting features.

IUG¹³
san francisco ca

G8 More with Less: Maximizing Efficiency Through Technology and Consulting Services and Making the Best of Staffing Cuts

Also presented as M10.....California

Coordinator/Presenter: Lynne Branche Brown, Customer Sales Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/G8>

This program will offer a variety of ideas for maximizing the functionality of the Millennium system and saving staff time. Includes an overview of various system components that can help libraries with shrinking staffs. Included might be Automated Authorities Processing, Enterprise Backup API, InnView Authorities, Synchronized Locations, Circ Notice Options (email, telephone), Z39.50 Client for Acquisitions & Cataloging, Electronic Ordering & Claiming.

G9 Program Registration Development Update

.....Franciscan A & B

Coordinator/Presenter: Aimee Miller, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/G9>

Program Registration enables library staff to more effectively manage programs offered to patrons while at the same time integrating these offerings into the WebOPAC. The session will be an overview of this new product and a discussion of the development process.

G10 Security Issues and the Millennium System

Also presented as A3.....Grand A

Coordinator/Presenter: Doug Randall, Technology Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/G10>

Security is on everyone's mind these days. What are the best ways to protect your Millennium system from unauthorized access? What tools does Millennium offer, and what third-party tools can be effectively integrated?

G11 Circulation Development Update

Also presented as P11.....Imperial B

Coordinator/Presenter: Jason Boland, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/G11>

Release 2005 will provide Millennium Circulation users with a wealth of new features. This program will highlight new holds management tools. It will also introduce course reserves, materials booking, and interlibrary loan features along with staff client changes designed to promote efficient workflow.

All-Conference Reception

**Monday, May 2
8:00—10:00p.m.**

**Garden Court of the Palace Hotel
2 New Montgomery Street at Market Street**

Directions:
East on Mason to Market Street.
East on Market Street to New Montgomery



Hosted by:



Main Conference Tuesday, May 3

Special Services

Registration Desk

9:00 a.m.–3:00 p.m. Yosemite

Birds of a Feather Room

9:00 a.m.– 11:30 a.m. Union Square 25/2 tables

1:30 p.m.– 5:30 p.m. Union Square 25/2 tables

Breakfast Concession

7:30 a.m.–9:00 a.m. West Lounge (B Level)

Job Placement Room

9:00 a.m.–11:30 a.m. Green Room

1:30 p.m.– 5:30 p.m. Green Room

Innovative Area (Demo Room & Help Desk Annex)

8:00 a.m.–11:30 a.m. Yosemite

1:30 p.m.– 5:30 p.m. Yosemite

Exhibit Hall

9:00 a.m.–11:00 a.m. Yosemite

1:30 p.m.– 5:30 p.m. Yosemite

E-Mail/Internet Room

7:30 a.m.–11:00 a.m. Union Square 3/4

1:30 p.m.–8:00 p.m. Union Square 3/4

Tuesday, May 3

Session H 9:00 a.m.–10:00 a.m.

H1 Enhancements General Update Forum

..... Plaza B

Coordinator/Presenter: Corey Seeman, Assistant Dean for Resource and Systems Management, University of Toledo

Presenter: Mieko Yamaguchi, Technical Services Manager/System Coordinator, University of Wales, Bangor

Presenter: Betsy Graham, Vice President, Product Management, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/H1>

The IUG enhancements process was changed during the last cycle to provide greater flexibility for members to suggest

enhancements and a more equitable way for the IUG Functional Experts to review and present them. As we continue to assess the way that we manage the enhancements process, there will be a modest number of changes that will be made for the current enhancements cycle. In this session, we will provide a general overview of the IUG enhancements process and discuss the IUG, including how Innovative handles our requests. (NOTE: the IUG enhancements preliminary ballot will be available on the website prior to the conference.)

H2 Turnkey or not Turnkey: That is the Question

..... Union Square 1

Coordinator/Presenter: Katrina Piechnik, Head of Technical Services, Jenkins Law Library

Presenter: Don Zhou, Head, Library Technical Services William Mitchell College of Law

Presenter: Joe Reimers, Technology Support Assistant, University of Notre Dame Kresge Law Library

Presenter: Melanie Cornell, Automation Librarian, Franklin Pierce Law Center Library

Presenter: Janet Crum, Head, Library Systems & Cataloging, Oregon Health & Science University

Presenter: Jen Fritz, Library Systems Manager, Dartmouth College

<http://www.innovativeusers.org/iug2005/programs/H2>

This is a panel discussion on the pros and cons of being a turnkey site versus being a software only site. Turnkey places the whole maintenance question with Innovative support. Software only means that you provide and support your own server and Innovative only supports the software. Hear both sides of situation from those who have already experienced the question and provide your own input.

H3 MARC 21 Holdings—the Revolution is Here

Also presented as G5..... Plaza A

Coordinator/Presenter: Jian Wang, Serials Catalog Librarian and Serials/Documents Cataloging Coordinator, Portland State University Library

Presenter: Margi Mann, Sr. Training & Support Librarian, OCLC Western Service Center

<http://www.innovativeusers.org/iug2005/programs/H3>

Many libraries are considering implementing the MARC 21 Format for Holdings Data (MFHD) in their local environment, and OCLC is converting to this holdings standard in June 2005. This workshop intends to address such issues as why the library community developed the MFHD format, how to undertake an implementation, what challenges are involved in converting your local holdings data to the standard, when to export holdings data for OCLC batch updating, and how OCLC will convert its existing repository of WorldCat Local Data Records (LDRs). This workshop will also explore the basic steps for implementation of the format using Millennium Serials. Examples are provided to illustrate a variety of scenarios and holdings displays. Some observations and recommendations are offered as well.

H4 OCLC PromptCat User/Off-Line Services User Forum

..... *Union Square 23*

Coordinator/Presenter: Richard Guajardo, Head, Cataloging & Electronic Access, University of Houston

Presenter: Robin Buser, PromptCat Product Manager, OCLC
<http://www.innovativeusers.org/iug2005/programs/H4>

This is an opportunity for users to share their experiences with implementation of OCLC Offline products such as PromptCat, World Cat Collection Sets, Bibliographic Notification, & the Cataloging Partners Program on an Innopac system. An update on OCLC's Offline Products will be presented. Current and prospective users are encouraged to bring questions about these services to the session. The forum will focus on discussion of issues, policies, and practices.

H5 XML Harvester: Integrating Digital and Traditional Libraries

..... *Franciscan C & D*

Coordinator/Presenter: Arlene Hanerfeld, Associate University Librarian for Technical & Collection Development, University of North Carolina-Wilmington

Presenter: Sue Cody, Associate University Librarian for Public Services, Randall Library, UNC Wilmington

Presenter: Dan Pfohl, Associate University Librarian for Computing Services, Randall Library, UNC Wilmington

Presenter: Dao Rong Gong, Systems Librarian, Michigan State University

<http://www.innovativeusers.org/iug2005/programs/H5>

This presentation will provide an overview of the application of XML (eXtensible Markup Language) technology in a digital library environment and describe two different implementations of the XML Harvester Product. UNC Wilmington will provide on update on their project to convert a digital library of 1600 resources to MARC format, bring the records into the catalog, and eventually export to OCLC. UNC also developed a procedure to sustain the digital library, not as the separate database that it was originally developed to be, but as part of the library catalog. Michigan State University will describe their project to use the XML Harvester to develop an EAD based digital collection.

H6 New Holds Options in Millennium

Also presented as F6..... Franciscan A & B

Coordinator/Presenter: Laurie Shedrick, Automated Systems Manager, Mid-Hudson Library System

Presenter: Donna Bacon, District Reference Manager, Springfield-Greene County Library

Presenter: Heidi Bruss, SWAN Field Consultant, Metropolitan Library System

Presenter: Jason Boland, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/H6>

The Holds Taskforce will report on a new development with Millennium Circulation Holds. The taskforce is composed of members from several public library consortia who are working to improve the holds process in circulation. As a result of this work, Release 2005 will include Priority Paging, a solution for consortia and multi-branch libraries that need both the advantages of title level holds and assigned library priority. Also included in Release 2005 will be the ability to decline to fill an item level hold, a solution of interest to all libraries.

H7 Give Them What They Want: Using Requestor Information

Also presented as N6..... Union Square 22

Coordinator/Presenter: Gwen Gregory, Head of Bibliographic Services, Colorado College

Presenter: Cindy Tappan, Cataloging Coordinator, Colorado College

<http://www.innovativeusers.org/iug2005/programs/H7>

The III system is a powerful tool for collecting and using information on who requested which materials. In this session we will describe several ways that an academic library inputs, collects, and disseminates this information. These include: coding each order in the fixed-length fields as to which department ordered, having the selector name as a variable field, and a SCAT table with a detailed call number breakdown. This data is used in many ways, including generating monthly emails to each person who requested items, monthly lists of items ordered by selector name and department, annual summaries of items ordered by each department, and annual summaries of items ordered by call number area. Most applicable to academic and special libraries. Will be understandable to intermediate and advanced users, but also may help beginners plan how to set up their order records.

H8 Moving to a New Release

Also presented as C2..... Imperial A

Coordinator/Presenter: Steve Bade, Systems Librarian, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/H8>

This session will discuss the process of upgrading to a new release and offer tips on best practices for an efficient, painless, and successful upgrade. Particularly intended for sites that have never done an upgrade or anyone wishing additional information on this process.



Remember to Visit the Exhibits!
Yosemite

H9 Acquisitions Development Update

.....*Grand A*

Coordinator/Presenter: Ted Fons, Product Manager,
Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/H9>

Exciting development is still happening in Millennium Acquisitions. This presentation will reveal details about new invoice records and review other enhancements available in acquisitions in Release 2005. New products offered will also be covered.

H10 Current and Future Innovative Services

.....*California*

Coordinator/Presenter: Sandy Westall, Vice President, Library Service, Innovative Interfaces

Presenter: Virginia Lyons, Director, Implementation Services, Innovative Interfaces

Presenter: Monica Ertel, Director, Customer Services, Innovative Interfaces

Presenter: Tim Auger, Manager, Union Database Services, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/H10>

This session will be a discussion forum concerning the varied array of services that Innovative currently offers and well as input and discussion about potential future services.

H11 Better, Faster, Easier: Using Style Sheets with the WebOPAC

Also presented as P8 Imperial B

Coordinator/Presenter: Dinah Sanders, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/H11>

The growing trend in web design and in the WebOPAC is the separation of presentation from structure and behavior. Learn how you can improve the look & feel of your catalog while putting in LESS time working on it. This session has both an introduction for beginners and useful WebOPAC details for advanced users of CSS (cascading style sheets).

Morning Break

*10:00 a.m.–10:30 a.m. Plaza B Foyer
..... Plaza Imperial Foyer, Yosemite Foyer*

Sponsored by SWETS Information Services

Tuesday, May 3

Session I 10:30 a.m.–11:30 a.m.

I1 Reworking Cataloging/Acquisition Processes and Putting Millennium to Work for Us

Also presented as M6 California

Coordinator/Presenter: Beth Bradley, Digital Services Librarian, Canisius College Library

Presenter: Betty Landesman, Head, Collection Management, NIH Library

<http://www.innovativeusers.org/iug2005/programs/I1>

Canisius College was facing bottlenecks, backlogs, and inefficient use of staff time. These problems caused them to completely change the way cataloging and acquisitions were done by combining them. The NIH Library had not examined the overall efficiency of its procedures or how to take full advantage of III capabilities since the initial system implementation 17 years ago. A combination of circumstances including staff retirements, a new technical services team leader, and the challenge of assuming the technical services operations of a new branch prompted them to make changes. This session will describe how each of these libraries better utilized Millennium to improve its workflow and get its job done more efficiently.

I2 Building the Michigan eLibrary Using MAP and INN-Reach Software

.....*Union Square 22*

Coordinator/Presenter: Louise Bugg, MeL Catalog Project Coordinator, Michigan Library Consortium

Presenter: Debbi Schaubman, MeL Catalog Project Implementation Specialist, Michigan Library Consortium

Presenter: Anne Donohue, MeL Gateway and Delivery Coordinator, Michigan Library Consortium

Presenter: Sandy Westall, Vice President, Library Service, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/I2>

This program details the implementation of the Michigan eLibrary (MeL) statewide search gateway and statewide union catalog and resource sharing system using MAP and INN-Reach software not only with Innovative local systems but also with other vendors' systems. We will describe the Direct Consortial Borrowing component used by libraries without Innovative local systems, as well as discuss decision making, system design, coordination with vendors, and the lessons learned to date.

I3 Loan Rules Run Amok: Circulation Parameters Clean-Up

Also presented as B2 Plaza A

Coordinator/Presenter: Leigh French, Systems Librarian, Wright State University

<http://www.innovativeusers.org/iug2005/programs/I3>

Circulation parameters are the nuts and bolts of the Innovative circulation module. They determine who gets what for how long ...and so much more. This session will focus on loan rules and the loan rule determiner table and show how various parts of the system are pulled together to govern circulation activity. Tips for streamlining and cleaning up your circulation parameters will be given as well as information for further study from the manual and other sources. This session is geared toward all users who have a familiarity with circulation.

I4 Managing Access to E-Journals - Updating Print or Loading Records

Also presented as P5 Franciscan C & D

Coordinator/Presenter: Mark Braden, Catalog Librarian, Occidental College

Presenter: Martha Rice Sanders, Collection Services, Providence College

Presenter: Janet Yanosko, Systems Librarian, University of Michigan-Dearborn

Presenter: Patrick Armatis, Systems Specialist, University of Michigan - Dearborn

<http://www.innovativeusers.org/iug2005/programs/I4>

This presentation will describe how several libraries are using various services from Serials Solutions to provide full e-journal access in their catalogs. Mark Braden, who has been using e-journal MARC records for nearly three years, will describe the impact these records have had on his institution's patrons. Martha Rice Sanders will discuss the HELIN consortium's use of Serials Solutions' Group MARC Records, in which nine different institutions track their individual electronic holdings in a shared catalog environment. Janet Yanosko will describe how UM uses a load table to populate the 856 field for all of journal records with a url that executes a journal title search in their A to Z list.

Innovative Interfaces' Demo Room

..... Yosemite

Stop by the Innovative Interfaces Demo Room for product demonstrations and Help Desk assistance.

I5 Interlibrary Loan Forum

..... Union Square 1

Coordinator/Presenter: Corey Seeman, Assistant Dean for Resource and Systems Management, University of Toledo

Presenter: Jason Boland, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/I5>

An open forum for users of the Innovative Inter-Library Loan module (both telnet and Millennium). ILL is the module that appears to be the least represented at IUG, but is used by many libraries. During this unstructured session, we will facilitate a discussion of a variety of issues raised by people in attendance as well as IUG members submitting questions ahead of time (sent to corey.seeman@utoledo.edu). Topics that may be covered include: establishing workflow for ILL requests, automatic processing, customized ILL web forms, as well as general questions and comments.

I6 Taming the WebOPAC: CSS Hacks for WebOPAC Display

..... Plaza B

Coordinator/Presenter: Jackie Licalzi, Coordinator of Support Services, West Bloomfield Twp. Public Library

Presenter: Jennifer Zimmer, Coordinator for Technology & Internet Services, West Bloomfield Twp. Public Library

<http://www.innovativeusers.org/iug2005/programs/I6>

This nuts and bolts presentation will demonstrate how to leverage the power of CSS to bend the WebOPAC display to your will. The presenters discuss methods used in redesigning their WebOPAC display and show some tricks used to resolve undesired display issues. Attendees will acquire tips for how to locate display items within the Innovative page templates and create CSS that produces desired results for uncontrollable code. No whip and chair required. This program is for intermediate WebOPAC designers who have some CSS experience or a desire to know how to use it effectively in their WebOPAC.

I7 Creative Create Lists: Tips, Tricks, and Traps

Also presented as O6/B3 Franciscan A & B

Coordinator/Presenter: Elizabeth Thomsen, Member Services Manager, NOBLE, North of Boston Library Exchange

<http://www.innovativeusers.org/iug2005/programs/I7>

Create Lists is one of the best features of the system, useful for all kinds of projects in all departments and all types of libraries. This program is an overview of some of the more creative ways to use the program for booklists, collection management and more, with an emphasis on tips, tricks and traps, and ways to make the most out of your output.

I8 Coverage Loading for ERM & WebBridge

..... *Imperial A*

Coordinator/Presenter: Amy Homick, Library Training Consultant, Innovative Interfaces

Coordinator/Presenter: Craig Rixford, Product Engineer, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/I8>

This presentation will examine the Coverage Load mode from basics on how to format files to more advanced topics such as matching logic and new 2005 fields like public note and alternate lookup matchpoints.

I9 Getting Book Vendor Data into the System: Approval Plan IF, Load Profiles, QuickClick, Inventory Express and Edifact Invoicing

..... *Union Square 23*

Coordinator/Presenter: Ted Fons, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/I9>

There are many ways to get data into the Millennium system for acquisitions processing. This session will discuss the different methods and where each one is most appropriate.

I10 Release 2005 Development Update

Also presented as E9.....Grand A

Coordinator/Presenter: Betsy Graham, Vice President, Product Management, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/I10>

Release 2005 is moving rapidly to general release. Come and hear a finalized list of development line items that will be included in this release, due out this summer.

I11 Innovative and OCLC, an Update

Also presented as E11.....Imperial B

Coordinator/Presenter: Claudia Conrad, Product Manager, Innovative Interfaces

Presenter: Robin Buser, PromptCat Product Manager, OCLC

<http://www.innovativeusers.org/iug2005/programs/I11>

A co-presentation by OCLC staff and Claudia Conrad from Innovative discussing the future direction of OCLC cataloging services and their interaction with the Millennium software.

All Conference Lunch

11:45 a.m.–1:15 p.m. *Grand Ballroom B*



Join your colleagues, members of Innovative's staff and our invited vendors during this time to meet new friends and renew old acquaintances

Tuesday, May 3

Session J 1:30 p.m.–2:30 p.m.

J1 Public Library Forum

..... *Union Square 23*

Coordinator/Presenter: John Kenny, Library System Manager, San Francisco Public Library

Presenter: David Dale, 1st Floor Manager, San Francisco Public Library

Presenter: Jason Boland, Product Manager, Innovative Interfaces

Presenter: Betsy Graham, Vice President, Product Management, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/J1>

Innovative staff will discuss product developments of particular interest to public libraries and answer questions from Forum participants. There will also be time for discussion on topics of interest to Public Library Forum participants.

J2 Getting Started With OpenURL and WebBridge

Also presented as P7.....Franciscan C & D

Coordinator/Presenter: Bob Duncan, Systems Librarian, Lafayette College

<http://www.innovativeusers.org/iug2005/programs/J2>

The OpenURL framework helps libraries deliver context-sensitive services to patrons through the use of OpenURL resolvers like Innovative's WebBridge. This program is a beginner's guide to OpenURL with the practical focus on implementing WebBridge. Areas covered will include basic concepts of OpenURL linking; WebBridge components; troubleshooting techniques; and customizing an out-of-the-box WebBridge installation. Although the primary audience is new and potential WebBridge sites, the underlying concepts should be of interest to the uninitiated OpenURL-curious.

J3 Inventory Express and Millennium Acquisitions

Also presented as P4 California

Coordinator/Presenter: Kristen Hewitt, Manager of Support Services, Westerville Public Library

Presenter: Eric Thronson, Manager, Third Party Systems Integration, Baker and Taylor

Presenter: Diana Sweany, III System Administrator, Arapahoe Library District

<http://www.innovativeusers.org/iug2005/programs/J3>

An introduction to the mechanics and implementation of Innovative's new tool for enhancing acquisitions efficiency. Inventory Express combines the pre-order search, record creation, and vendor selection process into one single operation. This presentation will describe the development partner and implementation process at two libraries. It will also review the possibilities for Technical Services reorganization that the workflow changes make possible. A representative from Baker & Taylor will be on the panel to provide the vendor perspective on this major innovation in the acquisitions workflow.

J4 Customer Service Forum

..... Plaza A

Coordinator/Presenter: Cheryl Gowing, Director, Technical & Access Services, University of Miami

Presenter: Sandy Westall, Vice President, Library Service, Innovative Interfaces

Presenter: Monica Ertel, Director, Customer Services, Innovative Interfaces

Presenter: Virginia Lyons, Director, Implementation Services, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/J4>

An open forum to discuss service issues and customer satisfaction. Innovative Operations Managers from Customer Services (Help Desk) and Implementation Services will be on hand to respond to your comments. This program is intended for all attendees at all levels of experience.

J5 Inventory...Let Us Count the Ways

..... Plaza B

Coordinator/Presenter: Madeleine Bombeld, Assistant University Librarian Coordinating Access & Delivery Services, University of North Carolina at Wilmington

Presenter: Dan Pfohl, Associate University Librarian for Computing Services, University of North Carolina at Wilmington

<http://www.innovativeusers.org/iug2005/programs/J5>

This program will present three different inventory methods used in an academic library. The three methods described are using a Percon reader, conducting a live inventory using a wireless laptop, and using a printed shelf list. The presenters will describe their experiences with each method and will discuss the pros and cons of each. Although the program describes inventory in an

academic library, all libraries interested in inventory should find this useful.

J6 Software Solutions: From Exported "Create List" to Custom Web Lists

Also presented as F5 Imperial B

Coordinator/Presenter: Antje Mays, Head, Monograph & AV Acquisitions, Winthrop University

<http://www.innovativeusers.org/iug2005/programs/J6>

This session is for anyone interested in creating customized new-titles web lists. If you're unfamiliar with Perl, don't have Perl support, and are too busy to teach yourself Perl and making the script work, this session offers an alternate solution using Millennium Create List's "export" function, MS Excel, MS Access, writing simple code for web links, designing a custom web template, and exporting the Access reports into web pages through those custom templates. A "live" end-product example is at <http://faculty.winthrop.edu/maysa/NewAcqs/NewAcqs.html>. Session will demonstrate the steps from start to finish, and will encourage questions, comments, idea exchange, and follow-up where wanted.

J7 Using Access & Excel for Collection Mgmt, DB Maintenance, and Archiving

Also presented as P2 Franciscan A & B

Coordinator/Presenter: Kirsti Thomas, Technical Services Librarian, St. Martin's College

Presenter: Regina Beach, Head, Technical Services, Texas A & M University--Kingsville

<http://www.innovativeusers.org/iug2005/programs/J7>

Kirsti Thomas will provide examples of the ways in which off-the-shelf programs like MS Excel and MS Access can be used to manage clean-up projects and collection analysis. By manipulating data in programs like these, one can identify duplicate records, archive data, and customize collection reports according to local need. In an update of a poster session from last year, Regina Beach will discuss the need for archiving order records, review the process for archiving order records, how to set up/import data into a Microsoft Database, and perform simple queries. The techniques discussed can be used in all kinds of libraries and it is not necessary to know scripting or programming.

J8 Introducing KidsOnline 2005

..... Imperial A

Coordinator/Presenter: Dinah Sanders, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/J8>

This year KidsOnline gets more sophisticated with a switch to fully customizable pages for Picture-It and greater consistency with the 2005 Web OPAC. Come see what's coming soon to your children's department.

J9 Planning for Growth -- Adding Libraries to Your System

..... *Union Square 22*

Coordinator/Presenter: Diane Lewin, Customer Sales Consultant, Innovative Interfaces

Presenter: Katja Moos, Customer Sales Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/J9>

A review of the impact of various types of new functionality on system resources, and how growth in catalog size, patrons and utilization are likely to impact your system requirements.

J10 Web Works: HTML-Based Interfaces for Light-Weight System Access

..... *Union Square 1*

Coordinator/Presenter: Claudia Conrad, Product Manager, Innovative Interfaces

Presenter: Ted Fons, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/J10>

WebWorks are new products that offer focused functionality for staff through a lightweight browser-based client. One Web Works client handles Selection List processing while a cataloging client provides the ability to add and edit records.

J11 Customizing Your System: Changes the Help Desk Can Make to Your System

..... *Grand A*

Coordinator/Presenter: Judith Clark, Information Resources and Training Coordinator, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/J11>

This session will be an overview of the settings that can be customized on your system by Innovative staff.

<p>Afternoon Ice Cream Break</p> <p>2:30 p.m.–3.00 p.m. <i>Plaza B Foyer</i> <i>Imperial Foyer, Yosemite Foyer</i></p> <p>Sponsored by Unique Management Services</p>
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<p style="text-align: center;">Tuesday, May 3</p> <p style="text-align: center;">Session K 3:00 p.m.–4:00 p.m.</p>
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K1 Web-based MARC Load Manager & Load Profile Open Forum

..... *Franciscan A & B*

Coordinator/Presenter: Cheryl Gowing, Director, Technical & Access Services, University of Miami, Coordinator

Presenter: Michael Kreyche, Systems Librarian, Kent State University

Presenter: Luis Cosmes, Manager, Profiling Services, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/K1>

This session will begin with a presentation describing the development of a web-based system at Kent State University for retrieving, validating, reviewing, and manipulating MARC records and documenting the loads. The system is based on standard tools such as perl and the MARC/perl library, ftp, and PHP. It is incorporated into the intranet but there is little customized code apart from data path. The program is likely to be of interest to catalogers as well as systems staff. The presentation will be followed by an open forum with Innovative staff including discussions of load profile functions and load tips and tricks.

K2 Style Sheets for Beginners

Also presented as N2.....Franciscan C & D

Coordinator/Presenter: Bob Duncan, Systems Librarian, Lafayette College

<http://www.innovativeusers.org/iug2005/programs/K2>

The STYLESHEET wwoption provides the ability to customize the appearance of WebOPAC screens through the use of Cascading Style Sheets (CSS). Intended for those with little or no experience with style sheets, this program will provide an introduction to the basic concepts of style sheet theory and practice. Although we will discuss theories applicable beyond the WebOPAC, the practical focus will be on using style sheets to control the appearance of screens generated by the WebOPAC. (This is an updated version of the program presented at IUG 2003.)

K3 Leaving Flatland: Moving People from Telnet to Millennium

Also presented as P1..... Plaza B

Coordinator/Presenter: Corey Seeman, Assistant Dean for Resource and Systems Management, University of Toledo

Presenter: Heidi Bruss, SWAN Field Consultant, Metropolitan Library System

Presenter: Georgia Fujikawa, Training Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/K3>



For many libraries, the move from Telnet or character-based INNOPAC to Millennium has not been as smooth as it could be. Even with staff training, many staff members will often continue to use Telnet as a matter of habit or rote instead of moving to the new graphical interface. Staff often cite speed, built in macros, training, and other reasons why they hesitate to embrace Millennium. In turn, many of the enhancements, features, and the cross-module functionality in Millennium go unused. The presenters will offer tips, tricks, anecdotes and other ideas specifically geared to help move staff move to Millennium.

K4 Self-Service Strategies for Customer Empowerment

Also presented as P6 Union Square 23

Coordinator/Presenter: Jeanne LoFranco, Circulation Manager, San Jose Public Library

<http://www.innovativeusers.org/iug2005/programs/K4>

Note that the title of this presentation is self-service strategies; it is not just about self-check machines, instead it is a broader approach that offers a look at all aspects of how the customer use circulation services of your library. The presentation answers the question - How can we open the library functions traditionally performed by staff to the borrower? San Jose Libraries, winner of the 2004 Library of the Year award, exceeded their goal of 85% circulation completed via self-check, but this is only part of the story. Learn how Innovative and an innovative San Jose staff were able to accomplish this goal.

K5 Serials Forum

..... Plaza A

Coordinator/Presenter: Julie Sue, Digital Resources/Serials Librarian, San Diego State University

Presenter: Ted Fons, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/K5>

This is an open forum for the discussion of topics, questions, and comments related to serials control. Applicable to both new and experienced users of all library types.

K6 Regional Users Group Roundtable

..... Union Square 22

Coordinator/Presenter: John Culshaw, Faculty Director for Systems, University of Colorado at Boulder

<http://www.innovativeusers.org/iug2005/programs/K6>

This roundtable session is for regional user group leaders, planners, and organizers to get together and talk about concerns and issues they have faced with their organizations. This session is intended to provide a time to discuss and brainstorm ideas, issues, and problems such as organizational concerns, distance, target audiences, maintaining momentum, relationship with the national IUG, and the like.

K7 INN-Reach Enhancement Proposals

..... Union Square 1

Coordinator/Presenter: Karl Beiser, Library Systems Coordinator, Maine State Library

Presenter: Sandy Westall, Vice President, Library Service, Innovative Interfaces

Presenter: Tim Auger, Manager, Union Database Services, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/K7>

Every year the coordinators of INN-Reach systems develop a prioritized list of software enhancements for submission to Innovative. While the enhancement requests themselves are collected before the IUG conference, this session serves to resolve questions and ambiguities, to merge like requests, and to delete requests that are already on the development schedule. A ballot with a final list of enhancement requests will be issued shortly after IUG. Responses, one per INN-Reach system, will determine what is submitted to Innovative.

K8 MetaData Builder Development Update

..... California

Coordinator/Presenter: Claudia Conrad, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/K8>

MetaData Builder allows you to effectively manage your rapidly expanding digital collections using Dublin Core and Encoded Archival Description as an alternative to MARC. This session will be an overview of this new product with suggestions for situations in which it is appropriate.

K9 Patron Empowerment

Also presented as D3.....Imperial A

Coordinator/Presenter: Dinah Sanders, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/K9>

Make life easier for patrons with Innovative tools to let them handle their own holds and renewals, pay fines and register for programs online, manage frequently used resources, track their reading history, and even share their opinion of library materials with the community.

K10 Release 2006 Development Update

Also presented as O10.....Grand A

Coordinator/Presenter: Betsy Graham, Vice President, Product Management, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/K10>

The ink isn't even dry on Release 2005, but the next development set is already in the works. The session will highlight items from a preliminary list of Release 2006 enhancements. A first time exclusive!

K11 Highlighting New Products: Circulation 2005

.....*Imperial B*

Coordinator/Presenter: Jason Boland, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/K11>

Release 2005 introduces many new and exciting circulation products. Millennium Graphical Self-Check promotes patron empowerment, Wireless Workstations add to staff mobility, Priority Paging improves holds management, Digital Signature Support shepherds data recording into the 21st century, and Deposit Collections allows for greater flexibility in collection management.

Tuesday, May 3

Session L 4:30 p.m.–5:30 p.m.

L1 Public Library Consortium Forum

.....*Union Square 1*

Coordinator/Presenter: Marilyn Weinberg, Adm. of Library Automation Services, Suffolk Cooperative Library System

Presenter: Betsy Graham, Vice President, Product Management, Innovative Interfaces

Presenter: Jason Boland, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/L1>

An open forum to discuss the issues that are unique to public library consortia.

L2 Extreme Makeover - WebOPAC Edition

Also presented as E2..... Franciscan C & D

Coordinator/Presenter: Karen Perone, Systems Coordinator, Rodman Public Library

<http://www.innovativeusers.org/iug2005/programs/L2>

Rodman Public Library is undergoing an extreme Web site makeover. The library's main web site and its catalog are included in the process - both still look like they did when they were last updated, ca. 2001. This program will show before and after "photos" and the process the library used to redesign the site using XHTML and CSS for fast loading, standards compliant pages. The new site will show how information from the catalog can be incorporated into the library's main web site and vice-versa.

L3 Using LDAP Authentication

Also presented as F7..... Plaza B

Coordinator/Presenter: John Culshaw, Faculty Director for Systems, University of Colorado at Boulder

Presenter: Richard Paladino, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/L3>

This panel presentation will cover the basics of LDAP authentication and explore Innovative's External Patron Verification product. See how the technology works on an Innovative system and learn how LDAP authentication might improve how you authenticate users in your environment. Panelists will also discuss how LDAP authentication works with other systems and services (i.e. portals) with the long-term goal of creating a single sign-on environment.

L4 The Color of Money: Running Fiscal Close and Moving Financial Functions Into Milacq

Also presented as D2..... Union Square 22

Coordinator/Presenter: Corey Seeman, Assistant Dean for Resource and Systems Management, University of Toledo

<http://www.innovativeusers.org/iug2005/programs/L4>

Libraries can now use Millennium Acquisitions for all financial functions including fiscal close (which becomes the magic button that was not at all possible in Telnet). Since Millennium will be the only client you can use with Acquisitions after you move to Release 2005, learning the financial functions in Millennium is needed to manage your system. In this session, we will discuss the basic parameters of fiscal close and go through the steps of running fiscal close. We will talk about other financial topics including handling endowments and the steps you need to take before, during, and after fiscal close.

L5 XML Server Applications: The Catalog Breaks Free of the Box

.....*Franciscan A & B*

Coordinator/Presenter: Casey Bisson, Library Systems Liaison, Plymouth State University

<http://www.innovativeusers.org/iug2005/programs/L5>

If an item is cataloged in the library, but nobody knows it, does it really exist? As the number of information resources grows, it becomes increasingly difficult to understand the purpose and content of each. Library catalogs compete with other library resources, including full-text databases, and resources outside the library, like Google. Using XML server, Plymouth State University is experimenting with presenting library catalog information outside the WebOPAC context, and targeting specific items to patrons based on their academic major or course schedule. These "targeted browse lists" can be displayed within the campus portal, or patrons can subscribe via RSS. Other applications of XML server will also be discussed.

L6 Circulation Notices: System Printers to Email and Everything In Between... We've Come a Long Way Baby

.....*Plaza A*

Coordinator/Presenter: Kelly Shook, KentLINK Systems Coordinator, Kent State University

Presenter: Rick Wiggins, Web Programmer, Kent State University

<http://www.innovativeusers.org/iug2005/programs/L6>

Remember when circulation notices were printed directly to the large and noisy system printers? Have you experienced the frustration of answering “yes” to a type of notice being successfully printed and then the printer jams or runs out of paper and the notices not printed are lost forever? Have you experienced notices that “creep” when you decide to print to a laser printer? Kent State University and the 14 circulation areas have lived through the trials and tribulations of circulation notice production over the past 13 years. We have failures, successes and advice to share and we can definitely say that III and KSU have come a long way in regards to producing Circulation notices.

L7 Serials Xanadu: Available Functions & Features

Also presented as M2.....California

Coordinator/Presenter: Stephanie Schmitt, Manager of Serials Services, Yale Law Library

<http://www.innovativeusers.org/iug2005/programs/L7>

What would your work environment be like if you incorporated every feature available in Millennium Serials within your processing workflows? If each and every tool were adopted, from updating holdings statements upon checkin to using email notifications announcing a journal’s availability, would your departmental services change significantly? This program will explore all of the Millennium Serials bonus features and will exemplify their use and applications.

L8 Statistical Reports: Commonly Requested Reports on Ordered Materials

.....*Imperial B*

Coordinator/Presenter: Judith Clark, Information Resources and Training Coordinator, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/L8>

This session is for users who need to generate order statistical reports for budget and other local management reports.

L9 WebBridge Development Update

.....*Imperial A*

Coordinator/Presenter: Ted Fons, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/L9>

New matching algorithms when loading data into the coverage database, new support for specialized access, embargo periods, and better display in the WebOPAC. You’ll learn all about what’s new with WebBridge in Release 2005.

L10 Cataloging Development Update

Also presented as P9.....Grand A

Coordinator/Presenter: Claudia Conrad, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/L10>

Come hear about the Release 2005 cataloging enhancements in detail.

L11 WebOPAC & AirPAC Development Update

.....*Union Square 23*

Coordinator/Presenter: Dinah Sanders, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/L11>

2005 brings a big list of new features for the Web OPAC—limiting to multiple values, improvements to holds displays, more customizability—plus My MetaFind Databases and our first community feature, Patron Materials Rating. Over 20 new features!

International Users Reception

Tuesday, May 3
5:30 p.m.—7:00 p.m.
By Invitation

Hotel Nikko

Golden Gate Room, 25th floor
 222 Mason Street
 (across street from Hilton)



Hosted by Innovative Interfaces

Main Conference
Wednesday, May 4

Special Services

Birds of a Feather Room

9:00 a.m.– 5:30 p.m. Union Square 25/2 tables

Breakfast Concession

7:30 a.m.–9:00 a.m. West Lounge (B Level)

Job Placement Room

8:00 a.m.–3:30 p.m. Green Room

Innovative Area (Demo Room & Help Desk Annex)

8:00 a.m.–4:30 p.m. Yosemite

Exhibit Hall

8:00 a.m.–3:00 p.m. Yosemite

E-Mail/Internet Room

7:30 a.m.–3:00 p.m. Union Square 3/4

Wednesday, May 4

Session M 9:00 a.m.–10:00 a.m.

M1 Implementing WebBridge in a Consortial Environment

..... Union Square 1

Coordinator/Presenter: Mark Stoffan, Network Librarian,
Western North Carolina Library Network

Presenter: Robert Bland, Associate University Librarian for
Technical Services, University of North Carolina at Asheville

<http://www.innovativeusers.org/iug2005/programs/M1>

Implementing WebBridge in a consortial environment poses a number of special challenges. In this presentation we discuss how the three libraries of the Western North Carolina Library Network have coped with these challenges to make WebBridge an effective tool despite the fact that in many cases we have different subscriptions and forms of access, and that appropriate copies may differ from library to library. We discuss how existing features of WebBridge can accommodate consortial arrangements and make some recommendations on new features which would make configuration easier for consortia. We make further recommendations on some general features we would like to see added to WebBridge.

M2 Serials Xanadu: Available Functions & Features

Also presented as L7 Franciscan A & B

Coordinator/Presenter: Stephanie Schmitt, Manager of Serials Services, Yale Law Library

<http://www.innovativeusers.org/iug2005/programs/M2>

What would your work environment be like if you incorporated every feature available in Millennium Serials within your processing workflows? If each and every tool were adopted, from updating holdings statements upon checkin to using email notifications announcing a journal's availability, would your departmental services change significantly? This program will explore all of the Millennium Serials bonus features and will exemplify their use and applications.

M3 Trainers' Forum

..... Union Square 23

Coordinator/Presenter: Philip Youngholm, Systems Support Analyst II, MARINet

Presenter: Georgia Fujikawa, Library Training Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/M3>

This session is a reprise of popular Trainers' Forum held the last two years. This session is for anyone involved in training others to use Innovative's software. So, whether you are a newbie or an old pro, moving from the text-based interface to Millennium, or just implementing a new module, join us for a chance to network with other trainers and exchange training plans, materials and ideas.

M4 Looking at Subjects in the WebOPAC/ Innopac: II, The Recommendations

..... Plaza B

Coordinator/Presenter: David Miller, Head of Technical Services, Curry College

Presenter: Ann Keabian, Head of Cataloging, Colgate University

<http://www.innovativeusers.org/iug2005/programs/M4>

This is a follow-up from last year's program, "A New View of Subjects in the Innopac/WebPAC," which featured recommendations produced by the ALCTS Subject Analysis Committee regarding indexing and display of subject authority data. After the Boston conference, an IUG study group was formed, which has examined the SAC document in detail with regard to Innovative system software capabilities. We will present a suite of our own recommendations for the IUG and Innovative, directed toward options for the improved use of subject authority data, in a public discussion forum with ideas for further action.

M5 Circulation Forum: Checkout, Checkin, Holds, Recalls, Claim Returns, In Transit

..... *Imperial A*

Coordinator/Presenter: Carol Brigham, Access Services Librarian, Temple University Libraries

Presenter: Sarah Conrad Weisman, Electronic Services Librarian, Elmira College

Presenter: Betsy Graham, Vice President, Product Management, Innovative Interfaces

Presenter: Jason Boland, Product Manager, Innovative Interfaces, Inc

<http://www.innovativeusers.org/iug2005/programs/M5>

Join others interested in an open forum discussing circulation issues. Staff from all library types are welcome at this session, where the topics will focus on but not be limited to: general circulation issues including check out, check in, holds, recalls, claim returns, and in transits. There will be an opportunity to ask questions and get input from others experienced in circulation routines as well as from Innovative representatives. This is the first of two circulation forums. Feel free to attend either or both of the forums.

M6 Reworking Cataloging/Acquisition Processes and Putting Millennium to Work for Us

Also presented as I1 *Franciscan C & D*

Coordinator/Presenter: Beth Bradley, Digital Services Librarian, Canisius College Library

Presenter: Betty Landesman, Head, Collection Management, NIH Library

<http://www.innovativeusers.org/iug2005/programs/M6>

Canisius College was facing bottlenecks, backlogs, and inefficient use of staff time. These problems caused them to completely change the way cataloging and acquisitions were done by combining them. The NIH Library had not examined the overall efficiency of its procedures or how to take full advantage of III capabilities since the initial system implementation 17 years ago. A combination of circumstances including staff retirements, a new technical services team leader, and the challenge of assuming the technical services operations of a new branch prompted them to make changes. This session will describe how each of these libraries better utilized Millennium to improve its workflow and get its job done more efficiently.

So Many Books, So Little Time...



Check out the Book Swap table in the *Yosemite Foyer*. Take a book or leave one for someone else to enjoy.

M7 ISBN-13: Implications for Libraries and Book Vendors

..... *Plaza A*

Coordinator/Presenter: Tony Harvell, Head of Acquisitions, University of California, San Diego

Presenter: Ann-Marie Breaux, Senior Manager, Academic Services Development, YBP Library Services

Presenter: Judith Clark, Information Resources and Training Coordinator, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/M7>

Transition from 10-digit ISBNs to 13-digit ISBNs must be completed by January 1, 2007. Publishers and book vendors are starting to prepare now. We'll provide an introduction to ISBN-13 and describe its implications for libraries and book vendors as we plan for its implementation.

M8 Introducing the Digital Repository Manager—a New System for New Times

..... *California*

Coordinator/Presenter: Claudia Conrad, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/M8>

Find out about Innovative's new product for creating an institutional repository that can be updated by faculty scholars and managed by library staff. See the new Java client for staff use, the exciting new web-based submission form for contributing staff, and a web catalog view for searching that will make navigating the repository easy for users of all types.

M9 Printing in Millennium: Troubleshooting, Tips & Techniques

Also presented as F10 *Grand A*

Coordinator/Presenter: Chuck Xiong, Technical Support Specialist, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/M9>

Printing in Millennium has come a long way. This session will cover ideas for troubleshooting, and review the improvements to printing that are included with Silver.

M10 More with Less: Maximizing Efficiency Through Technology and Consulting Services and Making the Best of Staffing Cuts

Also presented as G8 *Union Square 22*

Coordinator/Presenter: Lynne Branche Brown, Customer Sales Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/M10>

This program will offer a variety of ideas for maximizing the functionality of the Millennium system and saving staff time. Includes an overview of various system components that can help libraries with shrinking staffs. Included might be Automated Authorities Processing, Enterprise Backup API, InnView

Authorities, Synchronized Locations, Circ Notice Options (email, telephone), Z39.50 Client for Acquisitions & Cataloging, Electronic Ordering & Claiming.

M11 Electronic Resource Management Development Update

.....*Imperial B*

Coordinator/Presenter: Ted Fons, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/M11>

A review of the origin, development and uses of Electronic Resource Management. Focuses on the real-world needs of libraries in managing their electronic resources. This presentation explores the solutions that Electronic Resource Management provides to the library's problems of acquiring, reporting, troubleshooting and providing access to electronic resources.

Morning Break

10:00 a.m.–10:30 a.m.*Plaza B Foyer,*
.....*Imperial Foyer, Yosemite Foyer*

Wednesday, May 4

Session N 10:30 a.m.–11:30a.m.

N1 The WAM & MultipleIP Products in a Consortium Environment

.....*Union Square 1*

Coordinator/Presenter: William Topritzhofer, Coordinator & Technical Support Specialist, SWITCH Library Consortium

<http://www.innovativeusers.org/iug2005/programs/N1>

This program describes experiences in setting up and using Web Access Management with the Multiple IP product. As a consortium this was a lifesaver, since the "regular" WAM was not sufficient for our needs. The reasons for needing the Multiple IP product will be discussed, as well as considerations before purchasing, requirements, setup and configuration. There will be plenty of time for questions.

N2 Style Sheets for Beginners

Also presented as K2.....Grand A

Coordinator/Presenter: Bob Duncan, Systems Librarian, Lafayette College

<http://www.innovativeusers.org/iug2005/programs/N2>

The STYLESHEET wwwoption provides the ability to customize the appearance of WebOPAC screens through the use of Cascading Style Sheets (CSS). Intended for those with little or no experience with style sheets, this program will provide an introduction to the basic concepts of style sheet theory and practice. Although we will discuss theories applicable beyond the WebOPAC, the practical focus will be on using style sheets to control the appearance of screens generated by the WebOPAC.

(This is an updated version of the program presented at IUG 2003.)

N3 System Administrator's Roundtable

.....*Plaza A*

Coordinator/Presenter: Joe Reimers, Systems Coordinator, University of Notre Dame Kresge Law Library

Presenter: Julie Kim, Manager, Help Desk, Innovative Interfaces

Presenter: Steve Bade, Systems Librarian, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/N3>

This session is a roundtable for system administrators and coordinators to discuss system administration issues, tips and tricks. Potential topics may include printing issues, internal call tracking and statistics, implementing new technologies and so forth.

N4 IUG Clearinghouse Update

.....*Plaza B*

Coordinator/Presenter: Corey Seeman, Assistant Dean for Resource and Systems Management, University of Toledo

Presenter: Kriss Ostrom, Head of Circulation and Information Services, Michigan State University Libraries

Presenter: Michael Van Houten, Assistant Director of Libraries and Head of Public Services, Albion College

<http://www.innovativeusers.org/iug2005/programs/N4>

The IUG Clearinghouse (<http://www.innovativeusers.org/clearinghouse>) was launched in June 2004 to provide a means of sharing scripts, forms, web pages, system codes, training manuals, tutorials, etc. that IUG members have developed to better use the system. It was developed by a group of IUG volunteers starting in September 2003. This session will provide an overview of the Clearinghouse and discuss its new features to provide better notification of new resources and make it easier to use. Members of the committee that formed the Clearinghouse will be co-presenting this session.

N5 Circulation Forum: Circ Notices, Report Collection, Reserves, Financial Functions

.....*Imperial A*

Coordinator/Presenter: Carol Brigham, Access Services Librarian, Temple University Libraries

Presenter: Sarah Conrad Weisman, Electronic Services Librarian, Elmira College

Presenter: Betsy Graham, Vice President, Product Management, Innovative Interfaces

Presenter: Jason Boland, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/N5>

Join others interested in an open forum discussing circulation issues. Staff from all library types are welcome at this session, where the topics will focus on (but not be limited to) circulation notices (all types), report collection for circulation purposes, reserves and financial functions. There will be an opportunity to ask questions and get input from others experienced in circulation routines as well as from Innovative representatives. This is the second of two circulation forums. Feel free to attend either or both of the forums.

N6 Give Them What They Want: Using Requestor Information

Also presented as H7 Union Square 23

Coordinator/Presenter: Gwen Gregory, Head of Bibliographic Services, Colorado College

Presenter: Cindy Tappan, Cataloging Coordinator, Colorado College

<http://www.innovativeusers.org/iug2005/programs/N6>

The III system is a powerful tool for collecting and using information on who requested which materials. In this session we will describe several ways that an academic library inputs, collects, and disseminates this information. These include: coding each order in the fixed-length fields as to which department ordered, having the selector name as a variable field, and a SCAT table with a detailed call number breakdown. This data is used in many ways, including generating monthly emails to each person who requested items, monthly lists of items ordered by selector name and department, annual summaries of items ordered by each department, and annual summaries of items ordered by call number area. Most applicable to academic and special libraries. Will be understandable to intermediate and advanced users, but also may help beginners plan how to set up their order records.

N7 Output Accounting Information: Using Innovative's Accounting Interface for Sending Invoice Data to the Finance Office

..... Franciscan C & D

Coordinator/Presenter: David Jones, Library Systems Manager, Santa Clara University

Presenter: Ted Fons, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/N7>

Are you tired of having to key your invoices twice? How many times have you or your finance office made small typos when rekeying your invoices? Wouldn't it be nice if you could key your invoices once in the Innovative system and have your finance office use that data to automatically generate checks to pay your book and serial vendors? This presentation is a review of the capabilities of the Output Accounting Information interface. It includes an overview of the product, a real life user's description of how to implement the interface for transmitting invoice information from the library to the finance office and some a discussion on the future of the interface.

N8 Integrating Millennium in the Campus Environment: LDAP, Single Sign-On, Blackboard Development

..... Imperial B

Coordinator/Presenter: Richard Paladino, Product Manager, Innovative Interfaces

Presenter: Dinah Sanders, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/N8>

New development is underway to integrate the library system into the campus community. Beginning with patron verification against an LDAP server and culminating in Single Sign-On technology, this session will cover our offerings in this exciting new area.

N9 Help Desk Tips: A Different Approach

Also presented as B1 Union Square 22

Coordinator/Presenter: Mark Welge, Systems Librarian, Innovative Interfaces

Presenter: Laurie Davidson, Senior Application Specialist, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/N9>

Get hip to this "Top 40" style smorgasbord of helpful hints and take a virtual tour of the dedicated cast of Technical Support Specialists and System Librarians who make up the Innovative Help Desk.

N10 Functional Requirements for Bibliographic Records (FRBR) and Millennium

..... Franciscan A & B

Coordinator/Presenter: Claudia Conrad, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/N10>

This presentation will introduce the FRBR conceptual model and demonstrate how FRBR will work within the Millennium system to provide simple searches that return structured results for patrons.

N11 Wireless Networking

..... California

Coordinator/Presenter: Doug Randall, Technology Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/N11>

Wireless networks are everywhere—are they in your library? What are the implications for Millennium when the library "goes wireless"?

Wednesday, May 4

Session O 1:30 p.m.–2:30 p.m.

**O1 Crossing the WebBridge to Your Web:
Customizing WebBridge Displays 101**

..... *Union Square 23*

Coordinator/Presenter: Karl Fattig, Technical Services
Manager / Catalog Librarian, Bowdoin College

Presenter: Craig Rixford, Product Manager, Innovative
Interfaces

<http://www.innovativeusers.org/iug2005/programs/O1>

An introduction to the options and mechanics of customizing the WebBridge display, including the expanded stylesheet opportunities available in 2005 LE. Presenters will address how to match the WebBridge display to the library's existing web look and feel, and offer examples of interesting ways libraries have tweaked their WebBridge displays. The program will be especially useful for library staff who maintain and manage library web servers, WebBridge and WebOPAC services, as well as those interested in learning more about integrating these services into an institution's web environment.

O2 Mastering Global Update

Also presented as C3/E6 Plaza A

Coordinator/Presenter: Richard Jackson, Catalog Librarian /
Database Manager, Huntington Library

<http://www.innovativeusers.org/iug2005/programs/O2>

Are you confused about Global Update? Unsure about what all those check boxes do? Do you suspect you are not getting the most out of this feature? This presentation will help you make sense of this sophisticated timesaving tool. Several examples will be given, ranging from simple routine tasks to more complex clean-up projects and authority work. A few special techniques and tricks will also be demonstrated.

**O3 Online Registration and Fines Payment—
Helping Customers Help Themselves—the
World of Ecommerce**

Also presented as G7 Franciscan C & D

Coordinator/Presenter: Jeanne LoFranco, Circulation
Manager, San Jose Public Library

Presenter: Dinah Sanders, Product Manager, Innovative
Interfaces

<http://www.innovativeusers.org/iug2005/programs/O3>

San Jose Libraries are implementing ecommerce payment of fines via credit cards as well as accepting online library card applications. When we began the implementation process it was like a baffling puzzle wrapped in an enigma. Where to start? What comes first? What does "the ability to work with Verisign U.S.'s Payflow Pro API mean"? How can borrower completed applications increase productivity in my library? San Jose Library

staff are interested in sharing their experiences with implementing these wonderful, yet somewhat daunting features.

**O4 Portal Integration: What Works at Plymouth
State University**

..... *California*

Coordinator/Presenter: Casey Bisson, Library Systems Liaison,
Plymouth State University

Presenter: Elaine Allard, Systems Librarian, Plymouth State
University

<http://www.innovativeusers.org/iug2005/programs/O4>

Lamson Library began its portal integration in 2002 with the launch of Plymouth State University's first portal, MyPlymouth. Within this single point of service students can register for classes and check their grades, faculty can review their rosters and post grades, staff can review benefits and vacation time, and, of course, everybody can use the library. We presented our early efforts at IUG 11 in San Jose, this presentation briefly reviews that past work, including our MyMillennium and WAM integration; discusses how the library's presence in the portal has changed its relationship with its patrons and how changes at the institution affect the integration; and describes new features, including patron billing and targeted recommendations that combine XML server with patron information available in the portal. The presentation will include both technical details and a discussion of the politics and philosophy of integration.

O5 Cataloging Forum

..... *Imperial A*

Coordinator/Presenter: Karen Peters, Cataloging Systems
Coordinator, University of California, San Diego,

Presenter: Claudia Conrad, Product Manager, Innovative
Interfaces

<http://www.innovativeusers.org/iug2005/programs/O5>

An open forum to discuss the features, function, and foibles of the III cataloging modules. Topics may include authority control processing, managing headings reports, data exchange, z39.50 importing of records.

**O6 Creative Create Lists: Tips, Tricks, and
Traps**

Also presented as I7/B3..... Plaza B

Coordinator/Presenter: Elizabeth Thomsen, Member Services
Manager, NOBLE, North of Boston Library Exchange

<http://www.innovativeusers.org/iug2005/programs/O6>

Create Lists is one of the best features of the system, useful for all kinds of projects in all departments and all types of libraries. This program is an overview of some of the more creative ways to use the program for booklists, collection management and more, with an emphasis on tips, tricks and traps, and ways to make the most out of your output.

O7 Indexing the Deep Catalog: Integrating Table of Contents Data into Search Results

..... *Franciscan A & B*

Coordinator/Presenter: Mary Strouse, Head of Technical Services, Catholic University of America

<http://www.innovativeusers.org/iug2005/programs/O7>

This program highlights Innovative products and services that support the integration of searchable table of contents data into catalog records to enhance retrieval of chapter-level titles, authors and subjects. Workflow, setup and indexing options will be explored, along with suggestions for further development. Record enhancement services that supplement catalog displays, but are not integrated into indexing and retrieval, are outside the scope of this program.

O8 INN-Reach One-Touch Fulfillment

..... *Union Square 22*

Coordinator/Presenter: Sandy Westall, Vice President, Library Service, Innovative Interfaces

Presenter: Tim Auger, Manager, Union Database Services, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/O8>

How can INN-Reach expand your access to materials in a simple, fast, and cost effective manner? Discover a new world of resource sharing as revealed in the answers of our panel of experts.

O9 Electronic Invoicing for Monographs and Serials

..... *Imperial B*

Coordinator/Presenter: Amy Homick, Library Training Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/O9>

A review of the possibilities for electronic invoicing for all types of libraries and all order types. A review of the electronic invoicing process and hints on how to get started will be included.

O10 Release 2006 Development Update

Also presented as K10.....Grand A

Coordinator/Presenter: Betsy Graham, Vice President, Product Management, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/O10>

The ink isn't even dry on Release 2005, but the next development set is already in the works. The session will highlight items from a preliminary list of Release 2006 enhancements. A first time exclusive!

O11 How to Design a System

Also presented as D1.....Union Square 1

Coordinator/Presenter: Georgia Fujikawa, Library Training Consultant, Innovative Interfaces

Presenter: Jodi Williamschen, Implementation Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/O11>

The focus will be on designing a new Millennium system that is much more than a map of the previous system, but is rather an attempt to optimize your database to fully use the capabilities of Millennium. What kind of statistics do you want? What OPAC display do you want? What patron and staff limits do you want? What special or unique features or collections do you have that you would like to highlight? Migration to a new system gives the opportunity to design what you want, not simply design around what you have. This session is for new customers, as well as customers considering a redesign of some element of their database.

Afternoon Break

*2:30 p.m.–3:00 p.m.....Plaza B Foyer,
.....Imperial Foyer, Yosemite Foyer*

Wednesday, May 4

Session P 3:00 p.m.–4:00 p.m.

P1 Leaving Flatland: Moving People from Telnet to Millennium

Also presented as K3.....Union Square 23

Coordinator/Presenter: Corey Seeman, Assistant Dean for Resource and Systems Management, University of Toledo

Presenter: Heidi Bruss, SWAN Field Consultant, Metropolitan Library System

Presenter: Georgia Fujikawa, Training Consultant, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/P1>

For many libraries, the move from Telnet or character-based INNOPAC to Millennium has not been as smooth as it could be. Even with staff training, many staff members will often continue to use Telnet as a matter of habit or rote instead of moving to the new graphical interface. Staff often cite speed, built in macros, training, and other reasons why they hesitate to embrace Millennium. In turn, many of the enhancements, features, and the cross-module functionality in Millennium go unused. The presenters will offer tips, tricks, anecdotes and other ideas specifically geared to help move staff move to Millennium.

P2 Using Access & Excel for Collection Mgmt, DB Maintenance, and Archiving

Also presented as J7 Plaza B

Coordinator/Presenter: Kirsti Thomas, Technical Services Librarian, St. Martin's College

Presenter: Regina Beach, Head, Technical Services, Texas A & M University, Kingsville

<http://www.innovativeusers.org/iug2005/programs/P2>

Kirsti Thomas will provide examples of the ways in which off-the-shelf programs like MS Excel and MS Access can be used to manage clean-up projects and collection analysis. By manipulating data in programs like these, one can identify duplicate records, archive data, and customize collection reports according to local need. In an update of a poster session from last year, Regina Beach will discuss the need for archiving order records, review the process for archiving order records, how to set up/import data into a Microsoft Database, and perform simple queries. The techniques discussed can be used in all kinds of libraries and it is not necessary to know scripting or programming.

P3 Playing with Matches: Using Regular Expressions in Create Lists

Also presented as G4 Imperial A

Coordinator/Presenter: Richard Jackson, Catalog Librarian / Database Manager, Huntington Library

<http://www.innovativeusers.org/iug2005/programs/P3>

Regular expressions are a sophisticated but underutilized tool that can bring a great deal of power to your searches in Create Lists. Using the "matches" condition, it is possible to find patterns of data that cannot be isolated any other way. This presentation—a slightly updated reprise of last year's—will again cover a complete explanation of regular expression syntax and provide numerous practical examples. The focus will be on database maintenance, but applications in other areas will also be shown.

P4 Inventory Express and Millennium Acquisitions

Also presented as J3 Franciscan A & B

Coordinator/Presenter: Kristen Hewitt, Manager of Support Services, Westerville Public Library

Presenter: Eric Thronson, Manager, Third Party Systems Integration, Baker and Taylor

Presenter: Diana Sweany, III System Administrator, Arapahoe Library District

<http://www.innovativeusers.org/iug2005/programs/P4>

An introduction to the mechanics and implementation of Innovative's new tool for enhancing acquisitions efficiency. Inventory Express combines the pre-order search, record creation, and vendor selection process into one single operation. This presentation will describe the development partner and implementation process at two libraries. It will also review the possibilities for Technical Services reorganization that the workflow changes make possible. A representative from Baker &

Taylor will be on the panel to provide the vendor perspective on this major innovation in the acquisitions workflow.

P5 Managing Access to E-Journals—Updating Print or Loading Records

Also presented as I4 Franciscan C & D

Coordinator/Presenter: Mark Braden, Catalog Librarian, Occidental College

Presenter: Martha Rice Sanders, Collection Services, Providence College

Presenter: Janet Yanosko, Systems Librarian, University of Michigan-Dearborn

Presenter: Patrick Armatis, Systems Specialist, University of Michigan-Dearborn

<http://www.innovativeusers.org/iug2005/programs/P5>

This presentation will describe how several libraries are using MARC records from Serials Solutions in their catalogs. Mark Braden, who has been using e-journal MARC records for nearly three years, will describe the impact these records have had on his institution's patrons. Martha Rice Sanders will discuss the HELIN consortium's use of Serials Solutions' Group MARC Records, in which nine different institutions track their individual electronic holdings in a shared catalog environment. Janet Yanosko will describe how UM uses a load table to populate the 856 field for all of journal records with a url that executes a journal title search in their A to Z list.

P6 Self-Service Strategies for Customer Empowerment

Also presented as K4 Plaza A

Coordinator/Presenter: Jeanne LoFranco, Circulation Manager, San Jose Public Library

<http://www.innovativeusers.org/iug2005/programs/P6>

Note that the title of this presentation is self-service strategies; it is not just about self-check machines, instead it is a broader approach that offers a look at all aspects of how the customer use circulation services of your library. The presentation answers the question—How can we open the library functions traditionally performed by staff to the borrower? San Jose Libraries, winner of the 2004 Library of the Year award, exceeded their goal of 85% circulation completed via self-check, but this is only part of the story. Learn how Innovative and an innovative San Jose staff were able to accomplish this goal.

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P7 Getting Started with OpenURL and WebBridge

Also presented as J2 Union Square 1

Coordinator/Presenter: Bob Duncan, Systems Librarian, Lafayette College

<http://www.innovativeusers.org/iug2005/programs/P7>

The OpenURL framework helps libraries deliver context-sensitive services to patrons through the use of OpenURL resolvers like Innovative’s WebBridge. This program is a beginner’s guide to OpenURL with the practical focus on implementing WebBridge. Areas covered will include basic concepts of OpenURL linking; WebBridge components; troubleshooting techniques; and customizing an out-of-the-box WebBridge installation. Although the primary audience is new and potential WebBridge sites, the underlying concepts should be of interest to the uninitiated OpenURL-curious.

P8 Better, Faster, Easier: Using Style Sheets with the WebOPAC

Also presented as H11 California

Coordinator/Presenter: Dinah Sanders, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/P8>

The growing trend in web design and in the WebOPAC is the separation of presentation from structure and behavior. Learn how you can improve the look & feel of your catalog while putting in LESS time working on it. This session has both an introduction for beginners and useful WebOPAC details for advanced users of CSS (cascading style sheets).

P9 Cataloging Development Update

Also presented as L10 Union Square 22

Coordinator/Presenter: Claudia Conrad, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/P9>

Come hear about the Release 2005 cataloging enhancements in detail.

P10 Making the Most of Millennium Statistics

Also presented as F9 Grand A

Coordinator/Presenter: Judith Clark, Information Resources and Training Coordinator, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/P10>

A presentation for users who are comfortable with the basics of Millennium Statistics and who would like to create advanced

reports. Tips on moving from character-based to Millennium pointing out common mistakes.

P11 Circulation Development Update

Also presented as G11 Imperial B

Coordinator/Presenter: Jason Boland, Product Manager, Innovative Interfaces

<http://www.innovativeusers.org/iug2005/programs/P11>

Release 2005 will provide Millennium Circulation users with a wealth of new features. This program will highlight new holds management tools. It will also introduce course reserves, materials booking and interlibrary loan features along with staff client changes designed to promote efficient workflow.

Thank you for attending IUG 2005

Have a safe trip home

Don't Forget to Mark Your Calendar

IUG 2006

Denver, Colorado

New Users Pre-Conference

&

Innovative Interfaces' Workshops

Friday, May 19, 2006

Main Conference

Saturday, May 20–Monday, May 22, 2006

Location

Hyatt Denver Convention Center, Denver, Colorado