



**Innovative Users Group  
Eleventh Annual Conference  
April 25-28, 2003  
San Jose, California**

See the conference booklet for complete program information and hours for the Exhibit Hall, Innovative Demo Room, and other special services.

**New User's Pre-Conference**

**FRIDAY, APRIL 25**

10:00 - 10:15	10:30 - 11:30	1:30 - 2:30	2:45 - 3:45	4:00 - 5:00	5:30 - 7:00
<b>New Users Welcome</b>  <b>Crystal</b>	A1 Choosing Your Indexing and Keyword Searching Profile <i>Empire</i>	B1 The Many Uses of FTS <i>Empire</i>	C1 WebOPAC Page Editing and Design <i>Also presented as K11</i> <i>Empire</i>	D1 What Fun! Creating Lists in Millennium <i>Also presented as P4</i> <i>Empire</i>	<b>Reception for New Users</b>  <b>Club Regent</b>
	A2 How the IUG Works for You <i>Valley</i>	B2 Ask the Circ Experts <i>Valley</i>	C2 Global Update: Database Cleanup Projects <i>Also presented as H8, Q6</i> <i>California</i>	D2 Holds Management - Letting Innovative Do the Work <i>Also presented as O5</i> <i>Valley</i>	
	A3 Circulation and the Truth About Customer Service <i>Also presented as H1</i> <i>California</i>	B3 Using CSDirect <i>Also presented as O8</i> <i>California</i>	C3 More Bark Than Bite: Running Fiscal Close and Living to Tell About It <i>Also presented as N4</i> <i>Valley</i>	D3 A Tour Through the Documentation and Using the On-Line User Manual <i>Also presented as L10</i> <i>California</i>	

**Innovative Pre-Conference Workshop**

**FRIDAY, APRIL 25**

9:00 a.m. - 5:00 p.m.

**Advanced System Access and Administration**

**Regency II**

**MAIN CONFERENCE**

**SATURDAY, APRIL 26**

11:45 a.m. – 1:15 p.m.: Innovative Law Users Group Luncheon . . . Club Regent (Prior Registration Required)				
9:00 – 11:00	1:30 – 2:30	3:00 – 4:00	4:30 – 5:30	8:00 – 10:00
<p><b>General Opening Session</b></p> <p><b>Imperial Ballroom</b></p>	<p>E1 Enhancements General Update Forum Piedmont</p>	<p>F1 The Care and Feeding of Staff: or How to Keep Staff Informed of System Developments and Changes Also presented as P1 Club Regent</p>	<p>G1 Exporting and Manipulating Data Also presented as P2 Club Regent</p>	<p><b>All Conference Reception</b></p> <p><b>San Jose Museum of Art</b></p>
	<p>E2 Stylesheets for Beginners Also presented as P3 Crystal</p>	<p>F2 Smart Links – WebBridge Resource Linking Also presented as N1 Crystal</p>	<p>G2 Trainer's Forum Empire</p>	
	<p>E3 E-Journals: Can You See Me Now? Also presented as Q2 Empire</p>	<p>F3 Public Access Computers and the API Hillsborough</p>	<p>G3 E-Reserves Using Millennium Media Management Sacramento</p>	
	<p>E4 Innovation: Using Serials for Non-Serial Uses Also presented as H4 Sacramento</p>	<p>F4 Shedding Light on Inventory Control Also presented as M4 Piedmont</p>	<p>G4 Electronic Reserves: Implementation Issues and Opportunities Also presented as I11 Hillsborough</p>	
	<p>E5 Staff Data goes Public: Beyond Featured Lists Also presented as Q3 Hillsborough</p>	<p>F5 Using Book Vendor Websites to Download Brief/Order Records with Agency/Location, Fund and Collection Code Information Also presented as I2 Empire</p>	<p>G5 Using Innovative's Automated Authorities Module and OCLC Authority Services to Do Authority Work Also presented as K5 Atherton</p>	
	<p>E6 Millennium Create Lists and Beyond Also presented as L2, Q9 Atherton</p>	<p>F6 It's All in the List: Innopac as the Public Librarian's Premier Collection Development Tool Also presented as O4 Atherton</p>	<p>G6 INN-Reach Forum Fairfield</p>	
	<p>E7 Editing Records in the Millennium Editor Regency II</p>	<p>F7 Loading and Maintaining Lexis-Nexis Academic Records in Innopac Sacramento</p>	<p>G7 Automating Innovative Procedures With Macros Also presented as H2 Crystal</p>	
	<p>E8 Introduction to Millennium Statistics Imperial Ballroom</p>	<p>F8 Release 2003 Development Update Also presented as N8 Imperial Ballroom</p>	<p>G8 OCLC: New Cataloging Developments Also presented as J8 Imperial Ballroom</p>	
	<p>E9 Innovative Service Valley</p>	<p>F9 Beautifying Your WebOPAC: Getting More Out of What You Already Have! Also presented as M8 Regency II</p>	<p>G9 The World of Holds Regency II</p>	
	<p>E10 Z39.50 Development Update California</p>	<p>F10 Internationalization: Display Options Valley</p>	<p>G10 Legato Backup Valley</p>	
	<p>E11 Millennium Circulation Training Also presented as P9 Fairfield</p>	<p>F11 Electronic Resources Management: the Development of a New Module Fairfield</p>	<p>G11 Millennium Materials Booking California</p>	

**MAIN CONFERENCE**

**SUNDAY, APRIL 27**

**7:30 am – 8:15 a.m. Early Bird Demo: Millennium Statistics, with Claudia Conrad and Barbara Vance..... Regency II**

9:00 – 10:00	10:30 – 11:30	11:45 – 1:15	1:30 – 2:30	3:00 – 4:00	4:30 – 5:30
H1 Circulation and the Truth About Customer Service <i>Also presented as A3</i> <p style="text-align: right;">Crystal</p>	I1 PERL Toolbox for Innopac Users <i>Also presented as J11</i> <p style="text-align: right;">Club Regent</p>	<p><b>ALL CONFERENCE LUNCH</b></p> <p><b>IMPERIAL BALLROOM</b></p>	J1 Enhancements Forum: Acquisitions/Cataloging/ Database Maintenance/ Authorities Ballots <p style="text-align: right;">Crystal</p>	K1 Enhancements Forum: OPAC/WebPAC/Web Access Management Ballots <p style="text-align: right;">Atherton</p>	L1 Using Innovative Statistical Tools for Academic Library Collection Management <i>Also presented as Q4</i> <p style="text-align: right;">Crystal</p>
H2 Automating Innovative Procedures With Macros <i>Also presented as G7</i> <p style="text-align: right;">Club Regent</p>	I2 Using Book Vendor Websites to Download Brief/Order Records With Agency, Location, Fund and Collection Code Information <i>Also presented as F5</i> <p style="text-align: right;">Atherton</p>		J2 Moving to Millennium Acquisitions <i>Also presented as P10</i> <p style="text-align: right;">Empire</p>	K2 Employee Development for the Innovative Integrated Library System <i>Also presented as O2</i> <p style="text-align: right;">Piedmont</p>	L2 Millennium Create Lists and Beyond <i>Also presented as E6, Q9</i> <p style="text-align: right;">Club Regent</p>
H3 E-Journal Management Forum <p style="text-align: right;">Hillsborough</p>	I3 Circulation Forum - Checkout, Checkin, Holds, Recalls, Claim Returns, In Transit <p style="text-align: right;">Crystal</p>		J3 Circulation Forum – Circ Notices, Report Collection, Reserves, Financial Functions <p style="text-align: right;">Club Regent</p>	K3 Millennium Cataloging Forum <p style="text-align: right;">Crystal</p>	L3 Service Issues Open Forum <p style="text-align: right;">Empire</p>
H4 Innovation: Using Serials for Non-serial Uses <i>Also presented as E4</i> <p style="text-align: right;">Fairfield</p>	I4 Collection Agency Interface and Unique Management Services <p style="text-align: right;">Empire</p>		J4 Load Profile Open Forum <p style="text-align: right;">Sacramento</p>	K4 System Management Forum – Turnkey <p style="text-align: right;">Empire</p>	L4 Public Library Forum <p style="text-align: right;">Piedmont</p>
H5 Public Library Consortia Forum <p style="text-align: right;">Sacramento</p>	I5 OCLC PromptCat Users Panel and Forum <p style="text-align: right;">Sacramento</p>		J5 WebOPAC Enrichment Services: Have You Read the Catalog Lately? <i>Also presented as Q1</i> <p style="text-align: right;">Atherton</p>	K5 Using Innovative's Automated Authorities Module and OCLC Authority Services to Do Authority Work <i>Also presented as G5</i> <p style="text-align: right;">Sacramento</p>	L5 Millennium Serials Forum <p style="text-align: right;">Sacramento</p>
H6 Portal Integration <i>Also presented as L6</i> <p style="text-align: right;">Piedmont</p>	I6 Dynamic Pathfinders <p style="text-align: right;">Piedmont</p>		J6 Regional User's Group Round Table <p style="text-align: right;">Fairfield</p>	K6 Making Use of the Oracle Interface <p style="text-align: right;">Hillsborough</p>	L6 Portal Integration <i>Also presented as H6</i> <p style="text-align: right;">Hillsborough</p>
H7 Millennium Circulation and Touch Screen Technology <p style="text-align: right;">Empire</p>	I7 Up the Download Staircase - Patron Downloads from Datatel to Innovative <p style="text-align: right;">Hillsborough</p>		J7 Migration of Holdings Data from Bibliographic Records to Millennium Checkin Records <p style="text-align: right;">Piedmont</p>	K7 Millennium Circulation Development Update <i>Also presented as M7</i> <p style="text-align: right;">Imperial Ballroom</p>	L7 Millennium Cataloging Development Update <i>Also presented as O6</i> <p style="text-align: right;">Imperial Ballroom</p>
H8 Global Update: Database Cleanup Projects <i>Also presented as C2, Q6</i> <p style="text-align: right;">Regency II</p>	I8 Electronic Resource Management Development Update <i>Also presented as N9</i> <p style="text-align: right;">California</p>		J8 OCLC: New Cataloging Developments <i>Also presented as G8</i> <p style="text-align: right;">Regency II</p>	K8 Millennium Acquisitions Development Update <p style="text-align: right;">Regency II</p>	L8 WebOPAC Development Update <p style="text-align: right;">Regency II</p>
H9 Profiling and Indexing <p style="text-align: right;">Valley</p>	I9 System Hierarchies--There's More to it Than Location Codes <p style="text-align: right;">Valley</p>		J9 INN-Reach Basics <p style="text-align: right;">Valley</p>	K9 INN-Reach "Pick-up Anywhere" <p style="text-align: right;">Valley</p>	L9 Millennium Access Plus Development Update <i>Also presented as Q7</i> <p style="text-align: right;">Valley</p>
H10 WWWOptions for Beginners <p style="text-align: right;">California</p>	I10 System Security <p style="text-align: right;">Regency II</p>		J10 Trouble-Shooting Your System Problems <p style="text-align: right;">California</p>	K10 Getting the Right Information in a Consortial Setting <p style="text-align: right;">California</p>	L10 A Tour Through the Documentation and Using the On-Line User Manual <i>Also presented as D3</i> <p style="text-align: right;">California</p>
H11 Full Electronic Journal Access Through the OPAC <i>Also presented as M1</i> <p style="text-align: right;">Atherton</p>	I11 Electronic Reserves: Implementation Issues and Opportunities <i>Also presented as G4</i> <p style="text-align: right;">Fairfield</p>		J11 PERL Toolbox for Innopac Users <i>Also presented as I1</i> <p style="text-align: right;">Hillsborough</p>	K11 WebOPAC Page Editing and Design <i>Also presented as C1</i> <p style="text-align: right;">Club Regent</p>	L11 URL Maintenance: A Millennial Update, Part 1 <p style="text-align: right;">Atherton</p>

**MAIN CONFERENCE**

**MONDAY, APRIL 28**

**7:30 am - 8:15 a.m. Early Bird Demo: Millennium Acquisitions, with Ted Fons ..... Regency II**

**11:45 a.m. – 1:15 p.m. Public Library Luncheon. . . . Club Regent (Prior Registration Required)**

<b>9:00 – 10:00</b>	<b>10:30 – 11:30</b>	<b>1:30 – 2:30</b>	<b>3:00 – 4:00</b>	<b>4:30 – 5:30</b>
M1 Full Electronic Journal Access Through the OPAC <i>Also presented as H11</i>  Piedmont	N1 Smart Links – WebBridge Resource Linking <i>Also presented as F2</i>  Crystal	O1 Using API and SAM to Manage Your Public Access Computers  Piedmont	P1 The Care and Feeding of Staff: or How to Keep Staff Informed of System Developments and Changes <i>Also presented as F1</i>  Piedmont	Q1 WebOPAC Enrichment Services: Have You Read the Catalog Lately? <i>Also presented as J5</i>  Sacramento
M2 URL Maintenance: A Millennial Update Part 2  Atherton	N2 Enhancements: Circulation General and Financial  Atherton	O2 Employee Development for the Innovative Integrated Library System <i>Also presented as K2</i>  Empire	P2 Exporting and Manipulating Data <i>Also presented as G1</i>  Atherton	Q2 E-Journals: Can You See Me Now? <i>Also presented as E3</i>  Empire
M3 The Nuts & Bolts of Z39.50  Crystal	N4 More Bark Than Bite: Running Fiscal Close and Living to Tell About it <i>Also presented as C3</i>  Empire	O3 Electronic Journals: Maintaining Two Databases  Sacramento	P3 Stylesheets for Beginners <i>Also presented as E2</i>  Crystal	Q3 Staff Data goes Public: Beyond Featured Lists <i>Also presented as E5</i>  Piedmont
M4 Shedding Light on Inventory Control <i>Also presented as F4</i>  Empire	N5 One Database, Many Catalogs  Piedmont	O4 It's All in the List: Innopac as the Public Librarian's Premier Collection Development Tool <i>Also presented as F6</i>  Atherton	P4 What Fun! Creating Lists in Millennium <i>Also presented as D1</i>  Club Regent	Q4 Using Innovative Statistical Tools for Academic Library Collection Management <i>Also presented as L1</i>  Atherton
M5 INN-Reach Enhancements Forum, Part 1  Sacramento	N6 INN-Reach Enhancements Forum, Part 2  Sacramento	O5 Holds Management – Letting Innovative Do the Work <i>Also presented as D2</i>  Crystal	P5 Millennium Serials: Tips & Tricks for Efficiency  Imperial Ballroom	Q5 Boolean Searching in Millennium  Imperial Ballroom
M6 System Management Forum – Software Only  Hillsborough	N7 Efficient Access to Government Document Records via MARCIVE: Two Case Studies  Hillsborough	O6 Millennium Cataloging Development Update <i>Also presented as L7</i>  Imperial Ballroom	P6 Authority Control Projects  Valley	Q6 Global Update: Database Cleanup Projects <i>Also presented as C2, H8</i> Regency II
M7 Millennium Circulation Development Update <i>Also presented as K7</i>  Regency II	N8 Release 2003 Development Update <i>Also presented as F8</i>  Imperial Ballroom	O7 Millennium Statistics: All Records Except Orders  Regency II	P7 Library Websites as Portals: Reader's Advisory Writ Large  California	Q7 Millennium Access Plus Development Update <i>Also presented as L9</i>  Valley
M8 Beautifying Your WebOPAC: Getting More Out of What You Already Have! <i>Also presented as F9</i> Imperial Ballroom	N9 Electronic Resource Management Development Update <i>Also presented as I8</i>  Regency II	O8 Using CSDirect <i>Also presented as B3</i>  Valley	P8 MARC Holdings Records  Regency II	Q8 Project Management for Multi-Vendor Projects  California
M9 Millennium Statistics: Order Records  Valley	N10 Post-Merger Changes in the Corporate Landscape  Valley	O9 MetaSource Development Update  California	P9 Millennium Circulation Training <i>Also presented as E11</i>  Sacramento	Q9 Millennium Create Lists and Beyond <i>Also presented as E6, L2</i>  Crystal
M10 Automatic Authorities Processing  California	N11 HelpDesk to HelpDesk  California	O10 Acquisitions Forum  Hillsborough	P10 Moving to Millennium Acquisitions <i>Also presented as J2</i>  Hillsborough	
M11 RLIN Users Forum  Fairfield		O11 Implementation of Sun Ray Thin Clients for Millennium Circulation and for Public Use  Fairfield		