

## LIBRARY TRAINING CONSULTANT IMPLEMENTATION SERVICES DEPARTMENT

For over 25 years, Innovative Interfaces has dedicated its energies to meeting the needs of libraries and the challenges of library automation. Core to this mission are trusted products including the Millennium integrated library technology platform, INN-Reach next-generation resource sharing, the Symposia digital repository, and Electronic Resource Management. Today, thousands of libraries of all types in over 40 countries rely on Innovative's products, services, and support. The company is located in Emeryville, California with offices around the world.

Position is based in Emeryville office.

RESPONSIBILITIES: Works with the Manager, Training Programs to:

- Conduct customer-site and in-house customer training on modules of all Millennium products
- Consult with and advise customers on training phase of the implementation process
- Develop online training tutorials, workshops, and other training resources
- Work with in-house team and managers to resolve problems
- Install on-site equipment per instructions from technical-support team member

REQUIREMENTS:

- Minimum of two years library or training experience
- Experience training of library staff on the use of automated systems
- Demonstrated experience in one or more of the following areas:
  - Library technical services
  - Data or technical processing
  - Reference in public, academic, or special libraries
- Excellent communication and interpersonal skill
- Strong commitment to customer service
- Thorough understanding of adult learning principles
- MLS or equivalent experience
- Chinese, French or Spanish language skills preferred
- Frequent travel required, minimum of 50%

Salary Range:

Salary commensurate with experience.

Please send resume:

MAIL: Innovative Interfaces Inc., ATTN: Job Code: LTC  
5850 Shellmound Way  
Emeryville, CA 94608

FAX: 510-450-6396

E-MAIL: [hrdept@iii.com](mailto:hrdept@iii.com)

WEBSITE ADDRESS: <http://www.iii.com>

*Innovative Interfaces is an Affirmative Action/Equal Opportunity Employer*